

Scan To Download The Materials



Corporate Presentation 2Q24



Financial Statement 2Q24



Annual Report 2023



Sustainability Report 2023



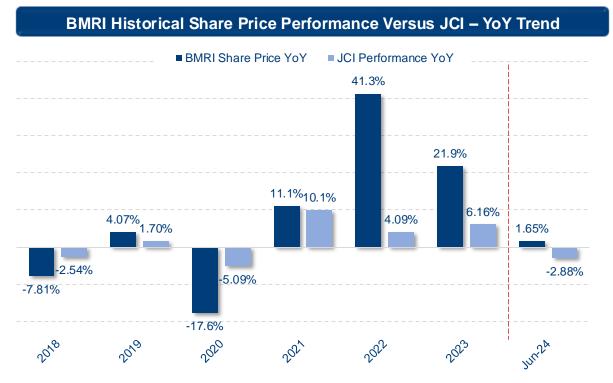


Table of Contents

| 01 | Introduction | 4 - 9 |
|----|------------------------------------|---------|
| 02 | Management Highlights | 10 - 21 |
| 03 | Financial & Operation | 22 - 34 |
| 04 | Asset Quality & Capital | 35 - 40 |
| 05 | Digital Innovations & Performance | 41 - 49 |
| 06 | Subsidiaries Performance | 50 - 58 |
| 07 | Environmental, Social & Governance | 59 - 65 |
| 08 | Appendix | 66 - 86 |



BMRI Share Price Performance & Shareholder Composition



| No | Shareholder | June 2023 | | June 2024 | | |
|----|--------------------|------------------------|--------|------------------|--------|--|
| NU | Silarenoluei | Number of Shares | % | Number of Shares | % | |
| 1 | Government of RI | 48,533,333,334 | 52.0% | 48,533,333,334 | 52.0% | |
| 2 | INA | 7,466,666,667 | 8.0% | 7,466,666,666 | 8.0% | |
| 3 | Local Institutions | 5,069,161,287 | 5.4% | 4,319,915,691 | 4.6% | |
| 4 | Local Retail | 1,509,829,797 | 1.6% | 1,777,783,113 | 1.9% | |
| 5 | Foreign | Foreign 30,754,342,247 | | 31,235,634,528 | 33.5% | |
| | Total | 93,333,333,332 | 100.0% | 93,333,333,332 | 100.0% | |

BMRI Share Performance Versus JCI – YTD June 2024 Trend 25.0% 20.0% 15.0% 10.0% 5.0% -5.0% -10.0% -10.0%

| BMRI | 2023A | 1H24 | 2024E a) | 2025E a) | 5y Avg. ^{b)} | 10y Avg. b) |
|---------------------------|--------|--------|----------|----------|-----------------------|-------------|
| Net Profit (Rp Bn) | 55,060 | 26,551 | 55,768 | 62,313 | | |
| Net Profit YoY Growth (%) | 34% | 5% | 1% | 12% | | |
| ROA – After Tax (%) | 2.64 | 2.40 | 2.51 | 2.54 | 1.98 | 2.02 |
| ROE – After Tax c) (%) | 23.2 | 20.9 | 20.5 | 20.8 | 15.7 | 15.5 |
| P/E ^{d)} (x) | 10.3 | 10.4 | 10.7 | 9.58 | 12.8 | 13.8 |
| P/B ^{d)} (x) | 2.16 | 2.51 | 2.11 | 1.91 | 1.78 | 1.91 |
| Dividend Yield d) (%) | 4.37 | 5.75 | 5.54 | 5.87 | | |



a) Bloomberg consensus as of 30 July 2024

b) 5y avg. From 2019 – 2023. 10y avg. from 2014 – 2023

d) Trailing numbers, using ending period price



c) ROE = PATMI / average shareholders' equity excluding minority interest, Cons. ROE = PATMI / average total equity

Board of Commissioners (1/2)



M. CHATIB BASRI PRESIDENT COMMISSIONER

Experience

- 2013-2014 Minister of Finance of the Republic of Indonesia
- 2012-2013 Head of the Investment Coordinating Board



ZAINUDIN AMALI DEPUTY PRESIDENT COMMISSIONER

Experience

- 2019-2023 Minister of Youth & Sports
- 2014-2019 Chairman of Commission II of The House of Representatives of the Republic of Indonesia
- 2009-2014 Deputy Chairman of Commission VII of The House of Representatives of the Republic of Indonesia



RIONALD SILABAN COMMISSIONER

Experience

- 2018 to date Acting President Director of the Endowment Fund for Education
- 2018 to date Head of the Finance Education and Training Agency (FETA)
- 2014-2016 Executive Director of World Bank



FARIED UTOMO COMMISSIONER

Experience

- 2015 to date Deputy of Administration of Cabinet Secretariat of the Republic of Indonesia
- 2016-2020 Commissioner of Pertamina Geothermal Energy



ARIF BUDIMANTA COMMISSIONER

Experience

- 2019 to date Executive Staff to the President for Economic Affairs
- 2015-2020 Deputy Chair of the Institute of Studies to the People's Consultative Assembly of the Republic of Indonesia
- 2015-2020 Commissioner/Board of Directors of Indonesia Eximbank



LOEKE LARASATI AGOESTINA INDEPENDENT COMMISSIONER

- 2019-2020 Commissioner of Bank Rakyat Indonesia
- 2019 Executive Staff of the Minister of Indonesian State-Owned Enterprises
- 2017-2019 Associate Attorney General for Civil and State Administration of the Republic of Indonesia





Board of Commissioners (2/2)



MUHAMMAD YUSUF ATEH COMMISSIONER

Experience

- 2020 Head of Indonesia's National Government Internal Auditor
- 2013-2020 Deputy of Ministry of State Apparatus Utilization and Bureaucratic Reform



MULIADI RAHARDJA INDEPENDENT COMMISSIONER

Experience

 2015-2021 Vice President Director of Bank Danamon Indonesia



HERU KRISTIYANA INDEPENDENT COMMISSIONER

Experience

- 2023 to date President Director of Indonesia's Banking Development Institute (LPPI)
- 2022 to date Commissioner of Sarana Meditama Metropolitan



TEDI BHARATA COMMISSIONER*

- 2022-2023 Commissioner of National Electricity Company (PLN)
- 2021 to date Commissioner of Pertamina Patra Niaga

Board of Directors (1/2)



DARMAWAN JUNAIDI PRESIDENT DIRECTOR

Experience

- 2018-2020 Director of BMRI Treasury & International Banking
- 2017-2018 Director of BMRI Treasury
- 2017 Acting President Director of PT Semen Indonesia (Persero) Tbk.



ALEXANDRA ASKANDAR VICE PRESIDENT DIRECTOR

Experience

- 2019-2020 Director of BMRI Corporate Banking
- 2018-2019 Director of BMRI Institutional Relations
- 2016-2018 Senior Executive Vice President of BMRI Corporate Banking
- 2011-2018 Commissioner of PT. Mandiri Sekuritas



AGUS DWI HANDAYA COMPLIANCE AND HUMAN **CAPITAL DIRECTOR**

Experience

- 2018 to date Director of BMRI Compliance and Human Resources
- 2017-2018 Senior Executive Vice President of BMRI Corporate Transformation & Finance
- 2015-2016 Director of Finance & Strategy of PT Bank Syariah Mandiri



RIDUAN **CORPORATE BANKING** DIRECTOR

Experience

- 2019-2024 Director of BMRI Commercial Banking
- · 2017-2019 SEVP of **BMRI Middle Corporate**
- 2018-2019 Commissioner of PT Mandiri Sekuritas
- 2016-2017 Regional CEO II/Sumatra 2 of BMRI



AQUARIUS RUDIANTO NETWORK & RETAIL BANKING DIRECTOR

Experience

- · 2020 to date Director of BMRI Network & Retail
- 2020 Commissioner of Bank Svariah Mandiri
- 2019-2020 SEVP of BMRI **Business & Network**
- 2019-2020 Commissioner of Mandiri AXA General Insurance



TONI E. B. SUBARI **OPERATION DIRECTOR**

- 2017-2020 President Director of Bank Syariah Mandiri
- · 2016-2017 SEVP of BMRI Special Asset Management
- 2014-2016 Regional CEO I Medan of BMRI



Board of Directors (2/2)



ROHAN HAFAS INSTITUTIONAL RELATIONS DIRECTOR

Experience

- 2019-2020 SEVP of BMRI Corporate Relations
- 2014-2019 Group Head of BMRI Corporate Secretary
- 2010-2014 Division Head Corporate Secretary of PT Bank Mutiara



SIGIT PRASTOWO FINANCE AND STRATEGY DIRECTOR

Experience

- 2020 Finance Director of Bank Negara Indonesia
- 2019-2020 Finance Director of Bank DKI
- 2018-2019 Acting President Director of PT Bank DKI



TIMOTHY UTAMA INFORMATION TECHNOLOGY DIRECTOR

Experience

- 2016-2021 Managing Director of Citibank
- 2012-2015 Chief Operations & Technology Officer of Singapore Exchange
- 2010-2012 Director of Operation & Technology of Bank Permata



EKA FITRIA TREASURY & INTERNATIONAL BANKING DIRECTOR

Experience

- 2021-2022 Group Head of BMRI International Banking & Financial Institution
- 2020-2021 Deputy Group Head of BMRI Treasury
- 2017-2020 General Manager Hong Kong Branch of BMRI



DANIS SUBYANTORO RISK MANAGEMENT DIRECTOR*

Experience

- 2021-2024 SEVP of BMRI Internal Audit
- 2020-2021 SEVP of BMRI Wholesale Risk
- 2018-2020 Group Head of BMRI Corporate Risk



TOTOK PRIYAMBODO COMMERCIAL BANKING DIRECTOR*

- 2020-2023 SEVP of BMRI Commercial Banking
- 2018-2020 Group Head of BMRI Commercial Banking
- 2015 Regional Wholesale Head VIII Surabaya of BMRI





Bank Mandiri Group Investment Thesis



Direct Beneficiary of Structural Growth in Indonesia



Securing Dominance Through
Digital Innovations and
Business Adaptations



Broad Opportunities Across
Corporate Wholesale and Retail
Segments



Strong Foundation to Sustain
Low Costs Across Funding,
Operations and Credit



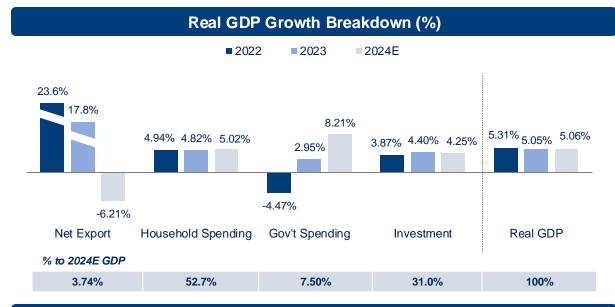
Achieving Market Leadership
With High Returns at Modest
Valuations



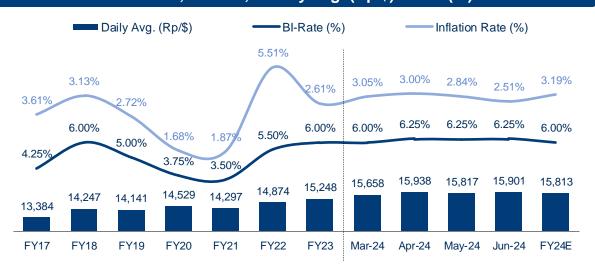




Macroeconomic Highlights & Forecasts



Inflation, BI-Rate, & Daily Avg. (Rp/\$) Trend (%)



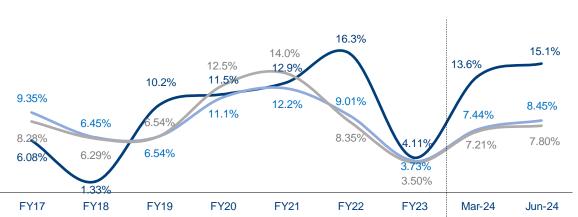
Loan Growth: Mandiri Bank-Only vs. Industry (%)





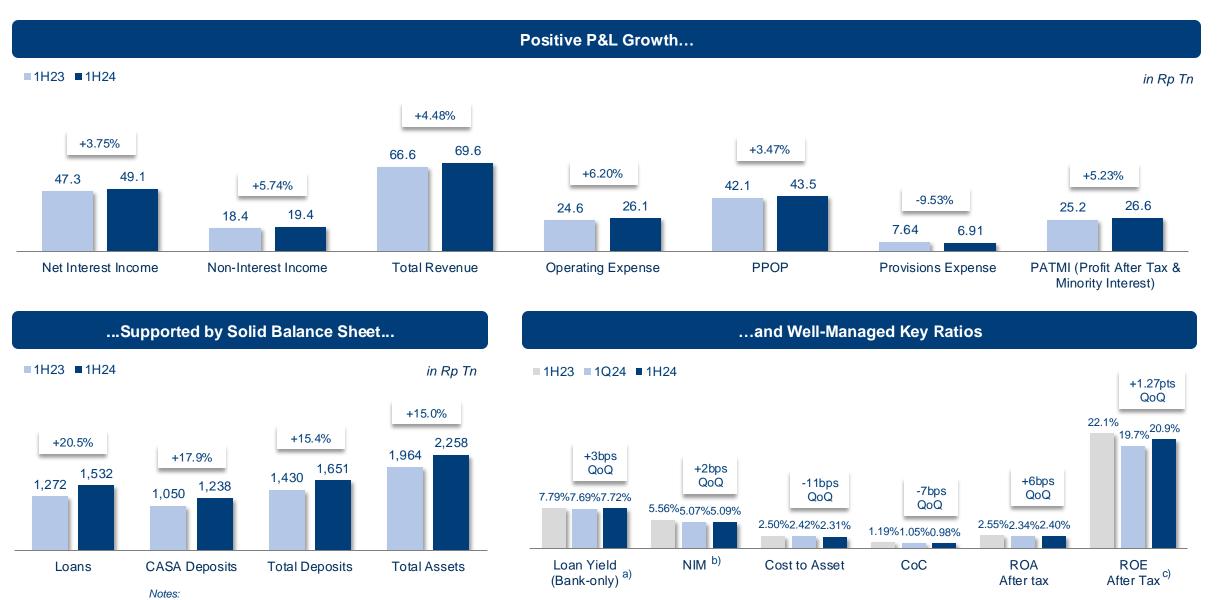
Deposit Growth: Mandiri Bank-Only vs. Industry & M2 (%)







Strong Loan Growth; Maintaining ~20% ROE Amid Pressure on Funding Cost





- a) Loan Yield is calculated by using average daily balance approach
- b) NIM is calculated by using average monthly balance approach
- c) ROE = PATMI / YTD average monthly equity excluding minority interest

2Q 2024: Strengths and Challenges to be Addressed

Key Strengths & Challenges to be Addressed

Loan and CASA Growth

- Loan growth (20.5% YoY) driven by Wholesale segment (27.0%).
- Strong CASA growth (17.9% YoY); Both CA and SA meaningfully outpaced the industry growth.



Net Interest Margin

- Loan Yield increased QoQ, mainly driven by the Wholesale segment.
- · CoF deposit improved in QoQ, driven by cost of Current Account.
- QTD NIM improved in 2Q24 to 5.11% from 5.07% in 1Q24.

Livin' Performance

Strengths

• Strong growth in Livin' fee income (26.4% YoY), supported by aggressive growth on Registered Users (36%) and transactions volume (39%).

Asset Quality

- Cost of credit at the lower range of our guidance at 0.98% in 1H24.
- Loans-at-Risk ratio overall continued to improve in 2Q24 at 7.7%.

Blended Retail Yield

 Overall yield in the retail segment remained under-pressure due to weaker demand relative to wholesale and quality.



Micro & Auto Asset Quality

• Segment asset quality performance was stable in 2Q24 but remained elevated relative to the historical normal level.

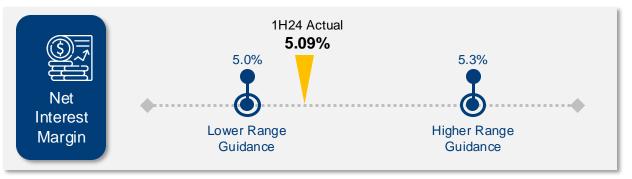
Non-Interest Income - Cash Recoveries

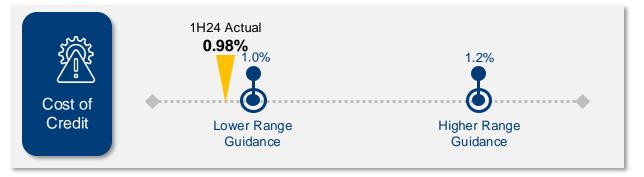
Challenges

• Cash Recoveries were down -26.7% YoY dragging total non-interest income growth to just +5.7% YoY in 1H24.

1H24 Results vs. FY24 Guidance

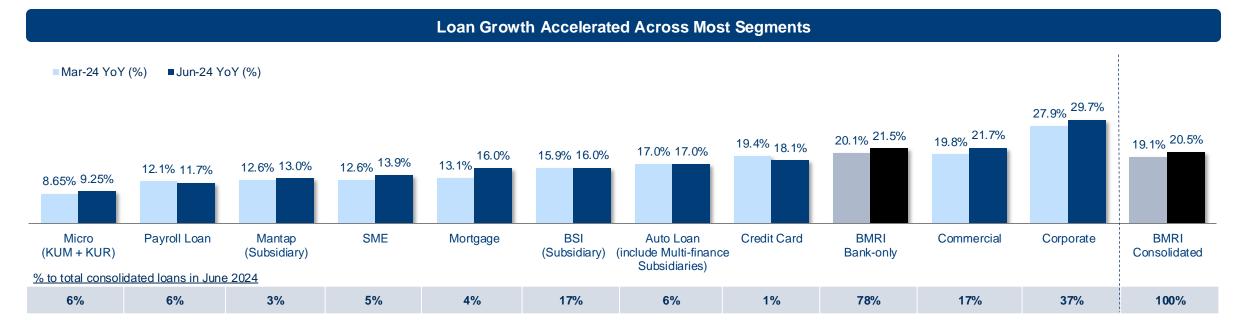








Loan Grew Positively; Wholesale Growth Accelerated With Improving Yield Trend





Investment Loan (%YoY) ——Consumption (%YoY) 31.9% 29.3% 19.6% 18.0% 16.3% 14.5% 12.9% 16.9% 12.9% 12.2% 11.<u>9%</u> 11.5% 10.6% 7.76% 7.08% Jun-23 Sep-23 Dec-23 Mar-24 Jun-24

Yield of Loan by Segment (%, QTD)

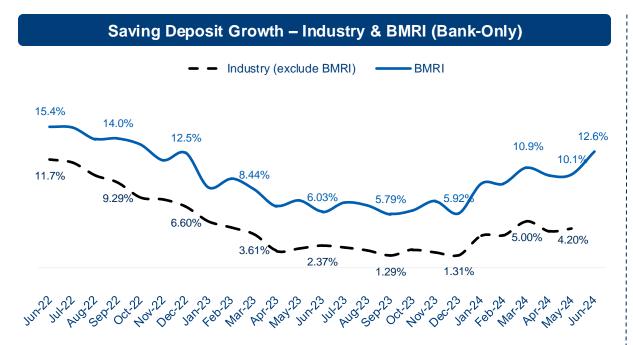


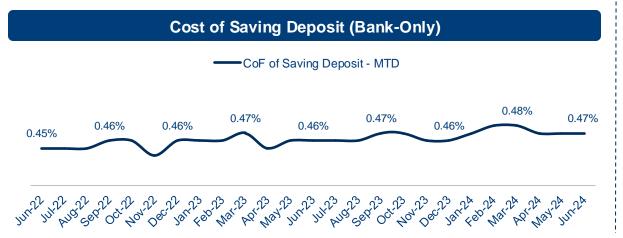
| | QoQ (bps) | YoY (bps) | |
|---|--------------|--------------|-----------|
| | -7 | -43 | Retail |
| | +6 | -18 | Bank-Only |
| | +11 | +9 | Wholesale |
| - | | | |

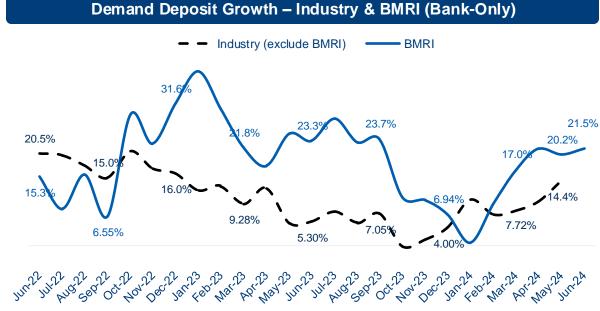


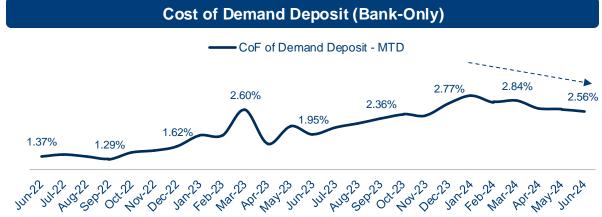
Note: Loan Yield is calculated by average daily balance approach

Leading CASA Growth while Optimally Managing Cost of Fund



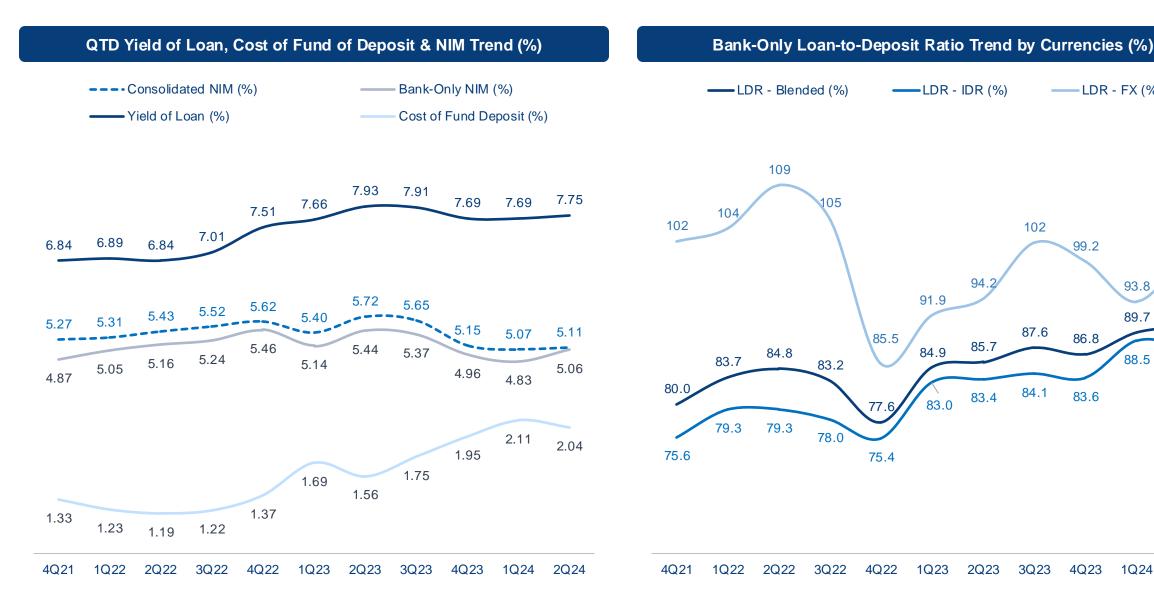








Margins Improved Steadily; LDR Remained Manageable







2Q24

100

90.5

87.8

89.7

88.5

1Q24

— LDR - FX (%)

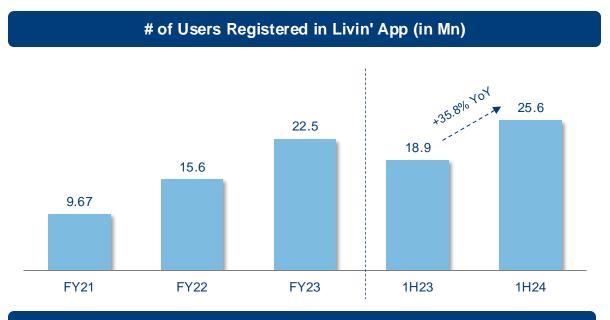
99.2

86.8

83.6

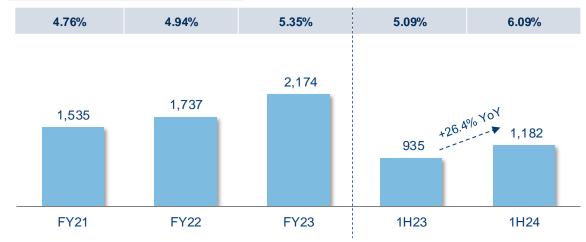
4Q23

Strong Transaction Growth by the Livin' App, Boosting Livin' Fee Income in 1H24



Fee Income Generated by Livin' App (in Rp Bn)

% to total Consolidated Non-Interest Income



Growth of Transaction Value (% YoY)



Growth in # of Transaction Volume (% YoY)





Notes:

Example of fee generating transactions: Payment (including QRIS), Powercash, e-Wallet Top-up, Interbank Transfers, Bond investment, etc.

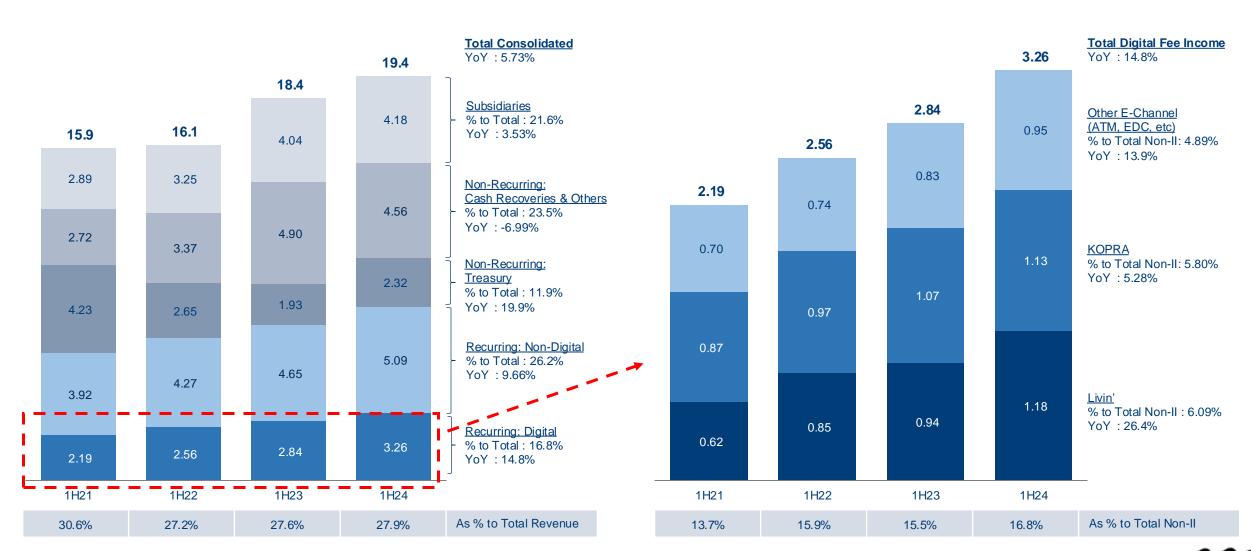
b) Example of non-fee generating transactions: Cardless withdrawal at ATM, E-money, Opening Accounts, Transfer Inhouse, etc.



Overall Non-Interest Income Trend Analysis

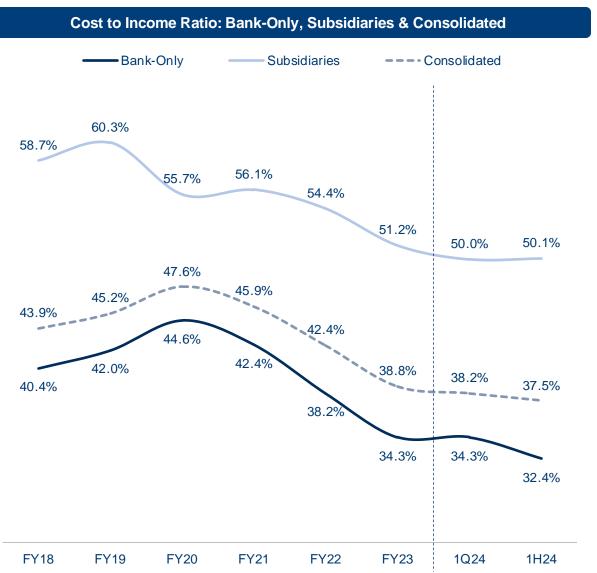


YTD Recurring Non-Interest Income From Digital (Rp Tn)

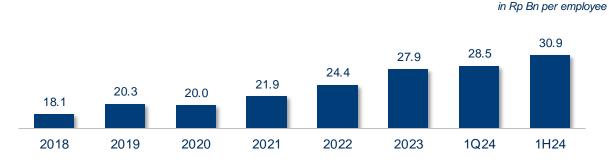




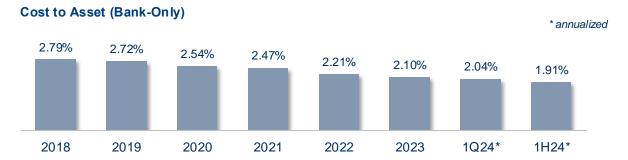
Cost-to-Income Ratio Continued to Improve Over the Years on Higher Productivity



Optimized Cust. Handling, Higher Productivity and Enhanced Bank's Efficiency **Average Customers per Branch (Bank-Only)** in thousand customers per branch 16.2 16.5 16.1 14.5 12.7 10.0 8.7 8.1 2018 2023 1Q24 2019 2020 2021 2022 1H24

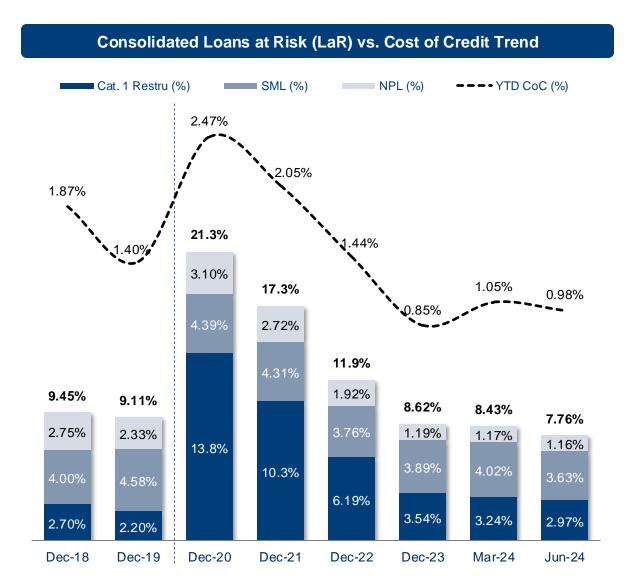


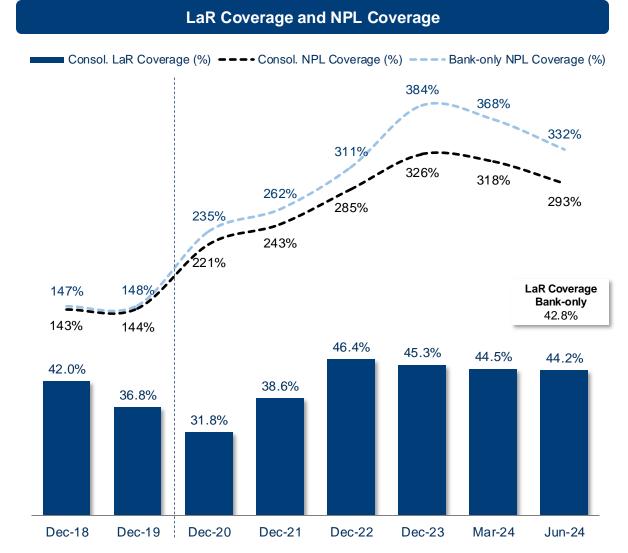
Total Loan per Employee (Bank-Only)





Loans at Risk Continued to Improve; Actively Normalizing Coverage Level







20 | mandiri

Bank Mandiri Consolidated 2024 Guidance

BMRI 2024 Guidance for Loan Growth, Net Interest Margin, and Credit Cost



1.0 - 1.2%

NIM Drivers:

- Wholesale yield re-pricing
- Retail segment asset quality management
- Better transactional franchise to manage cost of deposits



- Strong momentum from the overall Wholesale/Corporates segment
- Retail segment growth to be driven by Value Chain strategy to ensure quality
- Previous guidance: 13% 15%



NIM 5.0 - 5.3%

Cost of Credit Drivers:

- Control over NPL formation
- Overall improvement in Loans-at-Risk
- Normalizing level of NPL coverage







Optimized Balance Sheet

Consolidated

| | | | | | Oorloomatioa | | |
|--|-----------|-----------|-----------|--------|--------------|--|--|
| Balance Sheet (Rp Bn) | Jun-23 | Mar-24 | Jun-24 | QoQ | YoY | | |
| Cash and Placement with BI & Other Banks | 195,529 | 214,833 | 208,814 | -2.80% | 6.79% | | |
| Receivables (Acceptances & Others) | 38,669 | 39,025 | 41,799 | 7.11% | 8.09% | | |
| Gov't Bonds & Marketable Securities | 401,459 | 396,708 | 399,511 | 0.71% | -0.49% | | |
| Loans | 1,272,076 | 1,435,487 | 1,532,354 | 6.75% | 20.5% | | |
| Loan Provisions | (62,902) | (53,018) | (51,755) | -2.38% | -17.7% | | |
| Other Provisions | (4,131) | (3,263) | (3,324) | 1.87% | -19.5% | | |
| Fixed & Other Assets | 123,288 | 134,014 | 130,402 | -2.69% | 5.77% | | |
| Total Assets | 1,963,987 | 2,163,785 | 2,257,801 | 4.34% | 15.0% | | |
| CASA: | 1,050,063 | 1,168,935 | 1,238,450 | 5.95% | 17.9% | | |
| Current Account | 497,629 | 562,103 | 612,071 | 8.89% | 23.0% | | |
| Savings Account | 552,434 | 606,832 | 626,379 | 3.22% | 13.4% | | |
| Time Deposits | 380,066 | 402,956 | 412,575 | 2.39% | 8.55% | | |
| Third Party Funds | 1,430,130 | 1,571,891 | 1,651,025 | 5.03% | 15.4% | | |
| Wholesale Funding | 186,381 | 222,797 | 230,997 | 3.68% | 23.9% | | |
| Other Liabilities | 92,230 | 100,311 | 93,447 | -6.84% | 1.32% | | |
| Total Liabilities | 1,708,741 | 1,894,999 | 1,975,469 | 4.25% | 15.6% | | |
| Equity excl. Minority Interest | 231,009 | 240,687 | 254,353 | 5.68% | 10.1% | | |
| Minority Interest | 24,237 | 28,100 | 27,979 | -0.43% | 15.4% | | |
| Total Liabilities & Equity | 1,963,987 | 2,163,785 | 2,257,801 | 4.34% | 15.0% | | |



Solid PPOP & Net Profit Growth

Consolidated

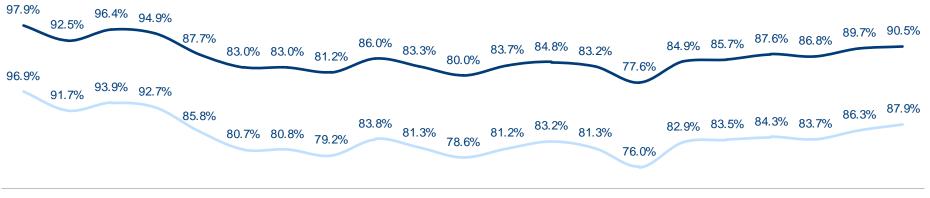
| P&L Summary (Rp Bn) | 2Q23 | 1Q24 | 2Q24 | QoQ | YoY | 1H23 | 1H24 | YoY |
|--|----------|----------|----------|--------|--------|----------|----------|--------|
| Interest Income | 32,800 | 35,535 | 36,689 | 3.25% | 11.9% | 64,191 | 72,224 | 12.5% |
| Interest Expense | (8,502) | (11,349) | (11,794) | 3.92% | 38.7% | (16,884) | (23,143) | 37.1% |
| Net Interest Income | 24,298 | 24,186 | 24,895 | 2.93% | 2.46% | 47,307 | 49,081 | 3.75% |
| Net Premium Income | 482 | 543 | 559 | 2.95% | 16.0% | 946 | 1,102 | 16.5% |
| Total NII & Premium Income | 24,780 | 24,729 | 25,454 | 2.93% | 2.72% | 48,253 | 50,183 | 4.00% |
| Non-Interest Income | 8,624 | 9,584 | 9,829 | 2.56% | 14.0% | 18,360 | 19,413 | 5.74% |
| Total Operating Income | 33,404 | 34,313 | 35,283 | 2.83% | 5.63% | 66,613 | 69,596 | 4.48% |
| Total Operating Expenses: | (12,278) | (13,112) | (12,965) | -1.12% | 5.60% | (24,554) | (26,077) | 6.20% |
| Personnel Expenses | (5,835) | (6,046) | (6,187) | 2.33% | 6.03% | (11,751) | (12,233) | 4.10% |
| G&A Expenses | (4,795) | (5,335) | (5,300) | -0.66% | 10.5% | (9,544) | (10,635) | 11.4% |
| Other Expenses | (1,648) | (1,731) | (1,478) | -14.6% | -10.3% | (3,259) | (3,209) | -1.53% |
| Pre-Provision Operating Profit (PPOP) | 21,126 | 21,201 | 22,318 | 5.27% | 5.64% | 42,059 | 43,519 | 3.47% |
| Provision Expenses | (3,949) | (3,596) | (3,317) | -7.76% | -16.0% | (7,641) | (6,913) | -9.53% |
| Profit from Operations | 17,177 | 17,605 | 19,001 | 7.93% | 10.6% | 34,418 | 36,606 | 6.36% |
| Non-Operating Income | 6 | (3) | 2 | -167% | -66.7% | 21 | (1) | -105% |
| Net Income Before Tax | 17,183 | 17,602 | 19,003 | 7.96% | 10.6% | 34,439 | 36,605 | 6.29% |
| Profit After Tax & Minority Interest (PATMI) | 12,672 | 12,702 | 13,849 | 9.03% | 9.29% | 25,232 | 26,551 | 5.23% |



Liquidity Remained Ample in 2Q24

Loan-Deposit Ratio (LDR) & Macroprudential Intermediation Ratio (MIR)

Optimizing Asset and Liability Management (Bank-Only)



2Q19 3Q19 4Q19 1Q20 2Q20 3Q20 4Q20 1Q21 2Q21 3Q21 4Q21 1Q22 2Q22 3Q22 4Q22 1Q23 2Q23 3Q23 4Q23 1Q24 2Q24

Liquidity Coverage Ratio (LCR) & Net Stable Funding Ratio (NSFR)





MIR : Macroprudential Intermediation Ratio, defined as Total Financing (Loan & Bonds) divided by Total Funding (3rd partyfunds & qualified wholesale funding)

LCR : Liquidity Coverage Ratio, defined as High Quality Liquid Asset divided by Net Cash Outflow

NSFR: Net Stable Funding Ratio, defined as Bank's available stable funding ("ASF") divided by its required stable funding ("RSF")



LDR

MIR

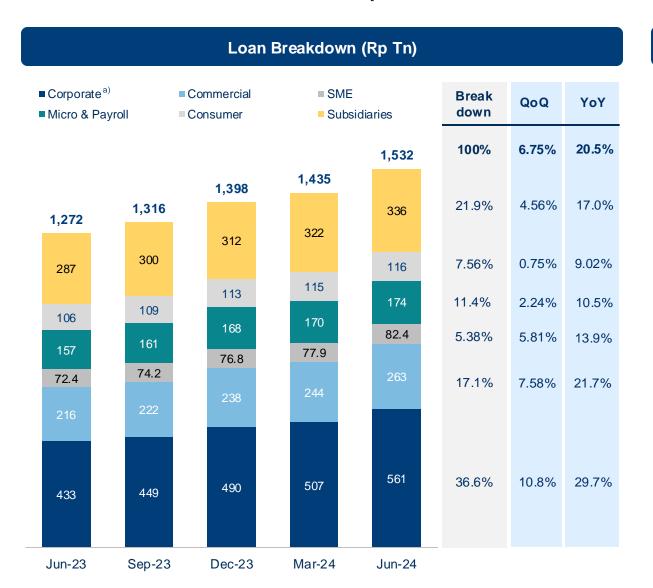
Key Profitability Ratios

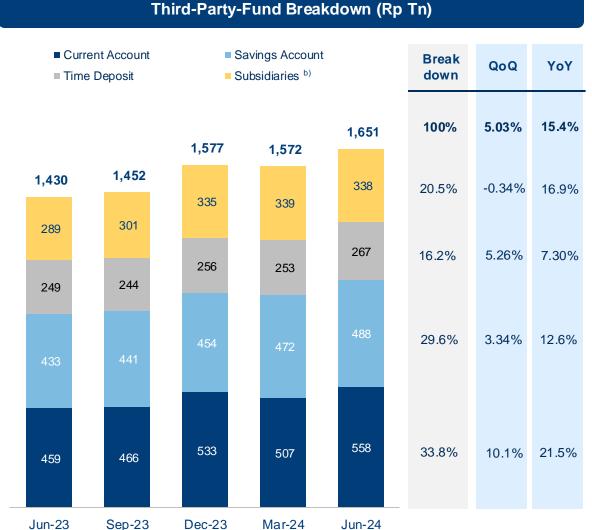
Consolidated

| Ratios in % | FY21 | FY22 | FY23 | 1H23 | 1H24 | YoY |
|--|------|------|------|------|------|----------|
| PROFITABILITY | | | | | | |
| NIM | 5.09 | 5.47 | 5.48 | 5.56 | 5.09 | -47bps |
| Cost to Income Ratio | 45.9 | 42.4 | 38.8 | 36.9 | 37.5 | 61bps |
| Cost to Asset Ratio (annualized) | 2.85 | 2.67 | 2.48 | 2.50 | 2.31 | -19bps |
| Non-Interest Income to Asset Ratio | 1.98 | 1.89 | 1.95 | 1.86 | 1.75 | -10bps |
| Cost of Credit | 2.05 | 1.44 | 0.85 | 1.19 | 0.98 | -21bps |
| RoA – after tax | 1.72 | 2.21 | 2.64 | 2.55 | 2.40 | -15bps |
| RoRWA – after tax | 2.73 | 3.63 | 4.50 | 4.27 | 4.26 | -1bps |
| RoE – after tax ^{a)} | 14.6 | 19.7 | 23.2 | 22.1 | 20.9 | -1.18pts |
| FUNDING, LIQUIDITY & CAPITAL | | | | | | |
| CASA Ratio | 69.7 | 73.4 | 74.3 | 73.4 | 75.0 | 1.59pts |
| Loan to Deposit Ratio (LDR) – Bank Entity b) | 79.0 | 78.3 | 85.8 | 86.2 | 89.9 | 3.67pts |
| Loan to Funding Ratio (LFR) | 74.1 | 72.8 | 78.0 | 78.7 | 81.4 | 2.73pts |
| Deposit to Interest Bearing Liabilities Ratio | 91.1 | 90.2 | 88.0 | 88.5 | 87.7 | -74bps |
| Tier-1 Capital | 18.4 | 18.0 | 20.8 | 19.5 | 19.0 | -56bps |
| CAR | 19.6 | 19.7 | 22.0 | 20.7 | 20.1 | -56bps |
| ASSET QUALITY | | | | | | |
| NPL Ratio | 2.72 | 1.92 | 1.19 | 1.64 | 1.16 | -48bps |
| Special Mention Loan Ratio | 4.31 | 3.76 | 3.89 | 4.44 | 3.63 | -81bps |
| Coll. 1 Restructured Loan Ratio – incl. Covid Restructured | 10.3 | 6.19 | 3.54 | 4.27 | 2.97 | -1.30pts |
| Loan at Risk Ratio | 17.3 | 11.9 | 8.62 | 10.3 | 7.76 | -2.58pts |
| NPL Coverage | 243 | 285 | 326 | 304 | 293 | -11.3pts |
| Loan at Risk Coverage | 38.6 | 46.4 | 45.3 | 48.4 | 44.2 | -4.25pts |



Consolidated Loan & Deposit Breakdown









a) includes Institutional Banking and International Banking

Bank-Only Loan Movement Analysis

Loan Movement Bank-Only (Rp Tn) Loan Disbursement by Segment Bank-Only (Rp Tn) YoY Growth YoY Growth 20.1% 35.4% 4.25% -1.71% 60.6% N/A 92.5% 21.5% 29.7% 32.3% 116% 35.4% 15.9% -0.02% 12.4 24.2 + 259 41.4 - 31.5 - 21.0 47.9 + 8.17 1,196 - 125 - 7.37 133 1,114



1Q24

Disburs.

Install.

Payment

Pay-off

Total

FX Impact Write-Offs

2Q24

Corporate

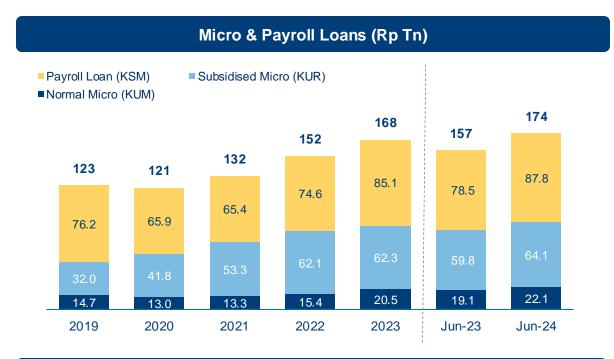
Commercial

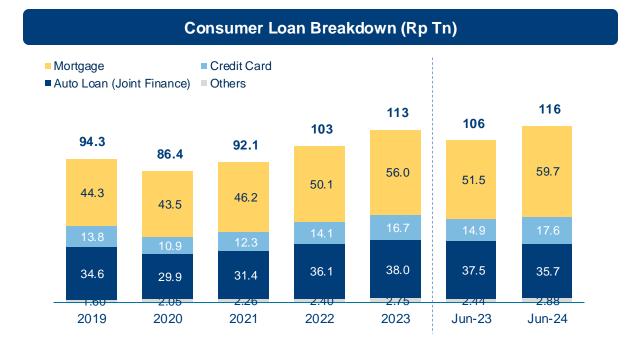
Small

Micro

Consumer

Micro, Payroll & Consumer Loans





Micro & Payroll Loan Growth as of Jun-24

| Loan Type | % to Consolidated Loan | % to Bank-Only Loan | % to Micro & Payroll | Qo Q (%) | YoY (%) |
|------------------------|---------------------------|------------------------|-------------------------|-------------|------------|
| Normal Micro (KUM) | 1.44 | 1.85 | 12.7 | 3.29 | 15.7 |
| Subsidised Micro (KUR) | 4.18 | 5.36 | 36.8 | 1.92 | 7.20 |
| Payroll Loan (KSM) | 5.73 | 7.34 | 50.4 | 2.20 | 11.7 |
| Total Micro + Payroll | 11.4 | 14.5 | 100 | 2.24 | 10.5 |

Consumer Loan Growth Breakdown as of Jun-24

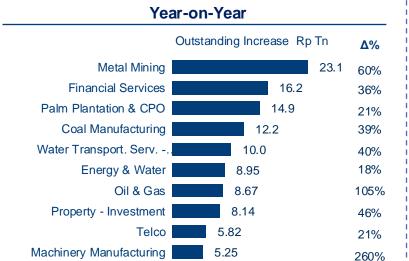
| Loan Type | % to Consolidated Loan | % to Bank- Only Loan | % to Total Consumer Loan | QoQ (%) | YoY (%) |
|----------------|---------------------------|-------------------------|-----------------------------|------------|------------|
| Mortgage | 3.90 | 4.99 | 51.5 | 3.97 | 16.0 |
| Credit Card | 1.15 | 1.47 | 15.2 | 3.85 | 18.1 |
| Auto Loan (JF) | 2.33 | 2.99 | 30.8 | -4.46 | -4.71 |
| Others | 0.19 | 0.24 | 2.48 | -12.1 | 18.2 |
| Total Consumer | 7.56 | 9.69 | 100 | 0.75 | 9.02 |





Wholesale Segment (Corporate & Commercial) Analysis by Industries

Top 10 Industries Contributing to Wholesale (Corporate + Commercial) Loan Growth in Jun-24



Quarter-on-Quarter



Top 10 Industries Contributing to **Corporate** Loan Growth in Jun-24



Quarter-on-Quarter



Top 10 Industries Contributing to **Commercial** Loan Growth in Jun-24



Quarter-on-Quarter





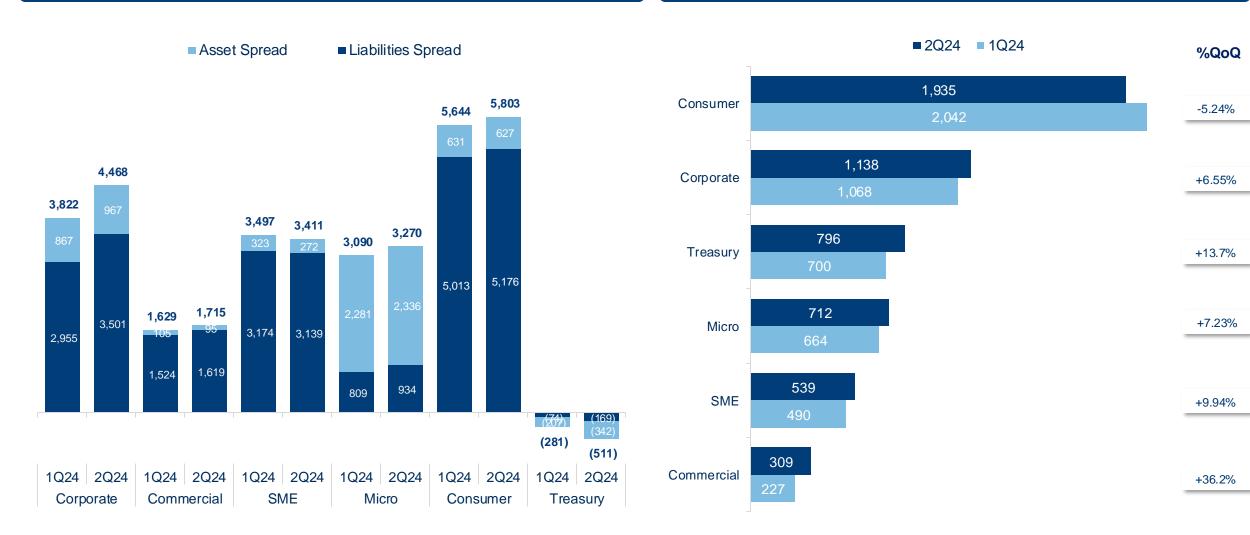
- All figures are using Bank-Only loan
- Exclude loan to Gov. of Indonesia



Balanced Earnings Contribution by Business Units



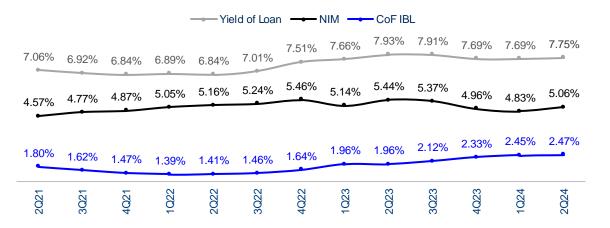
Non-Interest Income per Segment 2Q 2024 in Rp Bn (Bank Only)



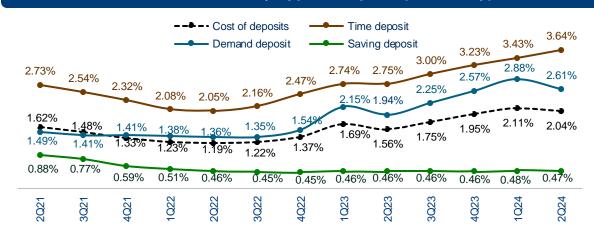


Net Interest Margin Trend Analysis

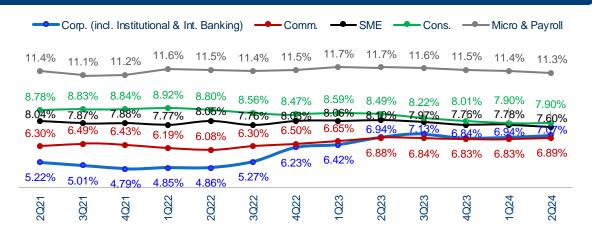
QTD NIM, Loan Yield and Cost of Interest-Bearing Liabilities (Bank-Only)



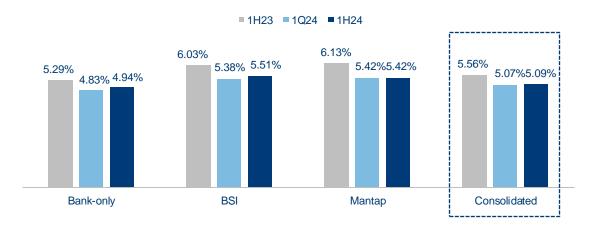
QTD Cost of Fund by Type of Deposit (Bank-Only)



QTD Loan Yield per Segment (Bank-Only)



YTD NIM Analysis – Bank-Only, Banks Subs and Consolidated (%)





Notes:

- Consolidated NIM is calculated by using average monthly balance approach
- Bank-only NIM, Loan Yield, and Cost of Funds are calculated by using average daily balance approach



Non-Interest Income Analysis

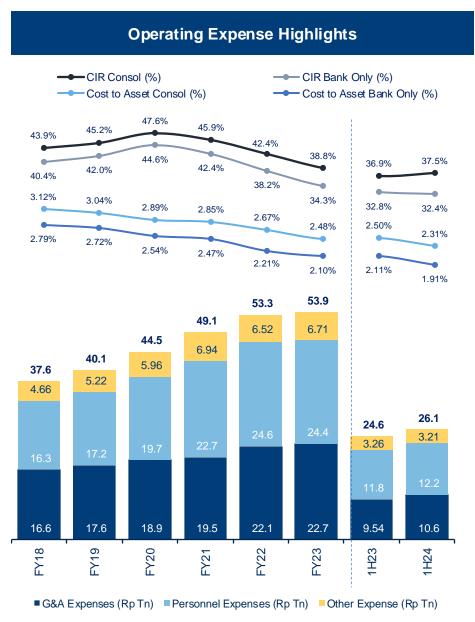
Consolidated

| | | | | | | | | | Concondatod | |
|--|-------|-------|-------|------------|--------|---------|--------|--------|-------------|--|
| Non-II Breakdown (Rp Bn) | 2Q23 | 1Q24 | 2Q24 | % to Total | QoQ | YoY | 1H23 | 1H24 | YoY | |
| Loan Related Fee | 854 | 827 | 966 | 9.83% | 16.8% | 13.2% | 1,589 | 1,794 | 12.9% | |
| Deposit Related and Remittance Fee | 987 | 1,048 | 1,100 | 11.2% | 4.95% | 11.4% | 1,977 | 2,148 | 8.63% | |
| Credit Card | 375 | 366 | 478 | 4.87% | 30.6% | 27.5% | 724 | 845 | 16.7% | |
| Mutual Fund & Bancassurance | 170 | 148 | 159 | 1.62% | 7.66% | -6.17% | 356 | 307 | -13.6% | |
| KOPRA Fee | 529 | 558 | 568 | 5.78% | 1.75% | 7.43% | 1,070 | 1,126 | 5.29% | |
| E-Channel | 935 | 1,055 | 1,077 | 11.0% | 2.12% | 15.2% | 1,769 | 2,132 | 20.5% | |
| ATM | 114 | 111 | 134 | 1.36% | 20.8% | 17.5% | 223 | 244 | 9.75% | |
| Livin' App ^{a)} | 491 | 557 | 626 | 6.37% | 12.4% | 27.5% | 935 | 1,182 | 26.4% | |
| Other E-Channel | 331 | 387 | 318 | 3.23% | -18.0% | -3.95% | 611 | 705 | 15.4% | |
| Recurring Non-Interest Income | 3,850 | 4,003 | 4,349 | 44.3% | 8.65% | 13.0% | 7,485 | 8,352 | 11.6% | |
| Fixed Income, FX & Derivatives | 1,008 | 1,118 | 1,198 | 12.2% | 7.20% | 18.9% | 1,933 | 2,316 | 19.9% | |
| FX & Derivatives | 346 | 568 | 557 | 5.67% | -1.83% | 61.1% | 790 | 1,125 | 42.4% | |
| Fixed Income | 662 | 550 | 641 | 6.52% | 16.5% | -3.13% | 1,143 | 1,191 | 4.25% | |
| Cash Recoveries | 1,460 | 1,494 | 1,536 | 15.6% | 2.76% | 5.14% | 4,133 | 3,030 | -26.7% | |
| Other Income | 647 | 279 | 1,250 | 12.7% | 348% | 93.4% | 769 | 1,530 | 99.0% | |
| Non-Recurring Non-Interest Income | 3,115 | 2,891 | 3,984 | 40.5% | 37.8% | 27.9% | 6,835 | 6,876 | 0.60% | |
| Total Non-Interest Income (Bank-Only) | 6,965 | 6,894 | 8,334 | 84.8% | 20.9% | 19.7% | 14,319 | 15,228 | 6.35% | |
| Subsidiaries ^{b)} | 1,659 | 2,690 | 1,495 | 15.2% | -44.4% | -9.90% | 4,042 | 4,185 | 3.52% | |
| Total Non-Interest Income (Consolidated) | 8,624 | 9,584 | 9,829 | 100% | 2.55% | 14.0% | 18,360 | 19,413 | 5.73% | |
| Non-Interest Income to Revenue Ratio | 25.8% | 27.9% | 27.9% | | -7bps | 2.04pts | 27.6% | 27.9% | 33bps | |



a) Since May 2023, we no longer have fees from SMS & Internet Banking due to the 100% migration of Mandiri SMS & Internet Banking to Livin' App.

Operating Expense Trend Analysis

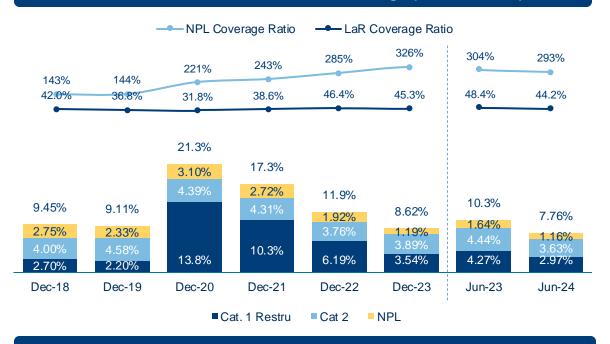


| D. D. | 00.00 | 4004 | 0004 | Gro | wth | 41100 | 41104 | V - V - | 04 |
|-------------------------------------|--------|--------|--------|--------|--------|--------|--------|---------|-------|
| Rp Bn | 2Q23 | 1Q24 | 2Q24 | QoQ | YoY | 1H23 | 1H24 | YoY | % |
| Base Salary | 1,353 | 1,417 | 1,384 | -2.33% | 2.31% | 2,693 | 2,801 | 4.03% | 10.7% |
| Other Allowances | 2,432 | 2,510 | 2,563 | 2.10% | 5.36% | 4,986 | 5,073 | 1.74% | 19.5% |
| Training | 59 | 63 | 81 | 28.2% | 36.7% | 127 | 144 | 13.1% | 0.55% |
| Bank-Only Personnel Expenses | 3,844 | 3,990 | 4,028 | 0.94% | 4.77% | 7,806 | 8,018 | 2.72% | 30.7% |
| IT & telecoms | 674 | 539 | 608 | 12.7% | -9.78% | 1,306 | 1,148 | -12.2% | 4.40% |
| Occupancy Related | 536 | 709 | 689 | -2.72% | 28.7% | 1,245 | 1,398 | 12.3% | 5.36% |
| Promo & Sponsor | 115 | 327 | 277 | -15.4% | 140% | 344 | 604 | 75.5% | 2.32% |
| Transport & Travel | 122 | 144 | 128 | -11.0% | 4.78% | 256 | 272 | 6.03% | 1.04% |
| Goods, Prof. Svc. & Other | 755 | 828 | 777 | -6.11% | 2.94% | 1,478 | 1,605 | 8.62% | 6.16% |
| Employee Related | 757 | 706 | 665 | -5.79% | -12.0% | 1,293 | 1,372 | 6.05% | 5.26% |
| Bank-Only G&A Expenses | 2,959 | 3,254 | 3,145 | -3.33% | 6.29% | 5,923 | 6,399 | 8.02% | 24.5% |
| Bank-Only Other Expenses | 1,222 | 1,263 | 1,123 | -11.1% | -8.06% | 2,372 | 2,386 | 0.59% | 9.15% |
| Bank-Only OPEX (a) | 8,025 | 8,507 | 8,296 | -2.48% | 3.38% | 16,101 | 16,803 | 4.36% | 64.4% |
| Subsidiaries - Personnel Expense | 1,990 | 2,056 | 2,159 | 5.05% | 8.52% | 3,945 | 4,215 | 6.86% | 16.2% |
| Subsidiaries - G&A Expense | 1,836 | 2,081 | 2,155 | 3.53% | 17.4% | 3,620 | 4,236 | 17.0% | 16.2% |
| Subsidiaries - Others Expense | 427 | 468 | 354 | -24.4% | -17.1% | 887 | 823 | -7.28% | 3.15% |
| Subsidiaries OPEX (b) | 4,253 | 4,606 | 4,669 | 1.37% | 9.78% | 8,452 | 9,274 | 9.72% | 35.6% |
| Personnel Expense Consolidated | 5,834 | 6,046 | 6,187 | 2.34% | 6.05% | 11,751 | 12,233 | 4.11% | 46.9% |
| G&A Expense Consolidated | 4,795 | 5,335 | 5,300 | -0.66% | 10.5% | 9,544 | 10,635 | 11.4% | 40.8% |
| Other Expense Consolidated | 1,649 | 1,731 | 1,477 | -14.7% | -10.4% | 3,259 | 3,209 | -1.55% | 12.3% |
| Consolidated OPEX (a+b) | 12,278 | 13,112 | 12,965 | -1.13% | 5.59% | 24,554 | 26,077 | 6.20% | 100% |

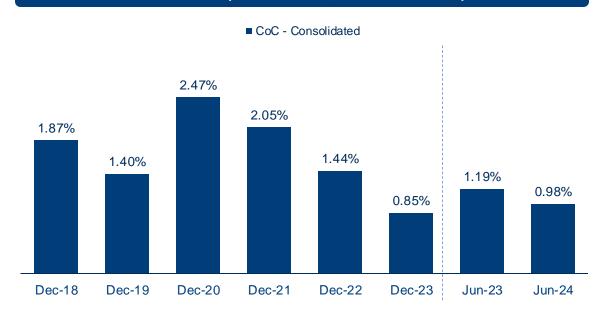


Asset Quality Key Highlights

Loan at Risk Ratio Breakdown & Coverage (Consolidated)



Gross CoC (Consolidated, YTD annualized)



2Q 2024 Loan Loss Reserve (Bank-Only, Rp Tn)

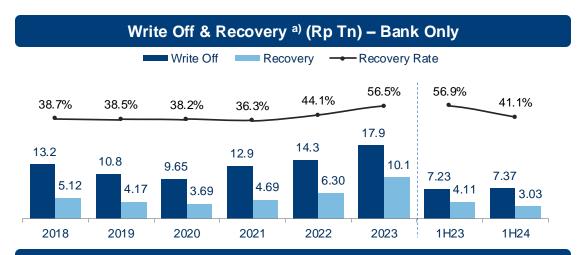
| Stage | Loan Loss Reserve (LLR) | Total Loan | LLR/Loan |
|-------|-------------------------|------------|----------|
| 1 | 10.2 | 1,086.4 | 0.94% |
| 2 | 18.2 | 88.8 | 20.5% |
| 3 | 11.6 | 20.9 | 55.5% |
| Total | 40.0 | 1,196.1 | 100% |

2Q 2024 Loan Stage Profile by Segment (Bank-Only)

| Consumer | Micro & Payroll | SME | Commercial | Corporate | Stage |
|----------|--------------------|-------|------------|-----------|-------|
| 94.4% | 95.2% | 96.4% | 90.8% | 88.0% | 1 |
| 3.09% | 2.67% | 2.61% | 7.97% | 10.2% | 2 |
| 2.48% | 2.17% | 1.03% | 1.24% | 1.80% | 3 |
| 100% | 100% | 100% | 100% | 100% | Total |



Write-Offs, Recoveries and NPL Trend



| NPL by | Segment - | Bank Only | & Subsidiaries |
|--------|-----------|-----------|----------------|
|--------|-----------|-----------|----------------|

| Sagment. | NPL A | Amount (R | p Tn) | N | PL Ratio (| %) | QoQ | YoY |
|-----------------|-------|-----------|-------|------|------------|------|-------|-------|
| Segment | 2Q23 | 1Q24 | 2Q24 | 2Q23 | 1Q24 | 2Q24 | (bps) | (bps) |
| Corp. | 3.57 | 1.24 | 2.27 | 0.83 | 0.25 | 0.40 | 16 | -42 |
| Comm. | 6.33 | 3.87 | 3.26 | 2.93 | 1.59 | 1.24 | -35 | -169 |
| New | 0.04 | 0.11 | 0.03 | 0.03 | 0.06 | 0.02 | -4 | -1 |
| Legacy | 6.29 | 3.77 | 3.24 | 8.23 | 5.07 | 4.25 | -82 | -398 |
| SME | 0.71 | 0.80 | 0.83 | 0.98 | 1.02 | 1.01 | -1 | 3 |
| Micro & Payroll | 2.07 | 2.80 | 3.01 | 1.31 | 1.65 | 1.73 | 8 | 42 |
| Consumer | 2.27 | 2.56 | 2.66 | 2.13 | 2.22 | 2.30 | 6 | 15 |
| Bank Only c) | 14.9 | 11.3 | 12.0 | 1.53 | 1.02 | 1.01 | -1 | -51 |
| Subsidiaries | 5.62 | 5.44 | 5.54 | 1.96 | 1.69 | 1.65 | -4 | -31 |
| Consolidated c) | 20.7 | 16.7 | 17.7 | 1.64 | 1.17 | 1.16 | -1 | -48 |

| ٨. | otoo |
|----|-------|
| IV | otes: |

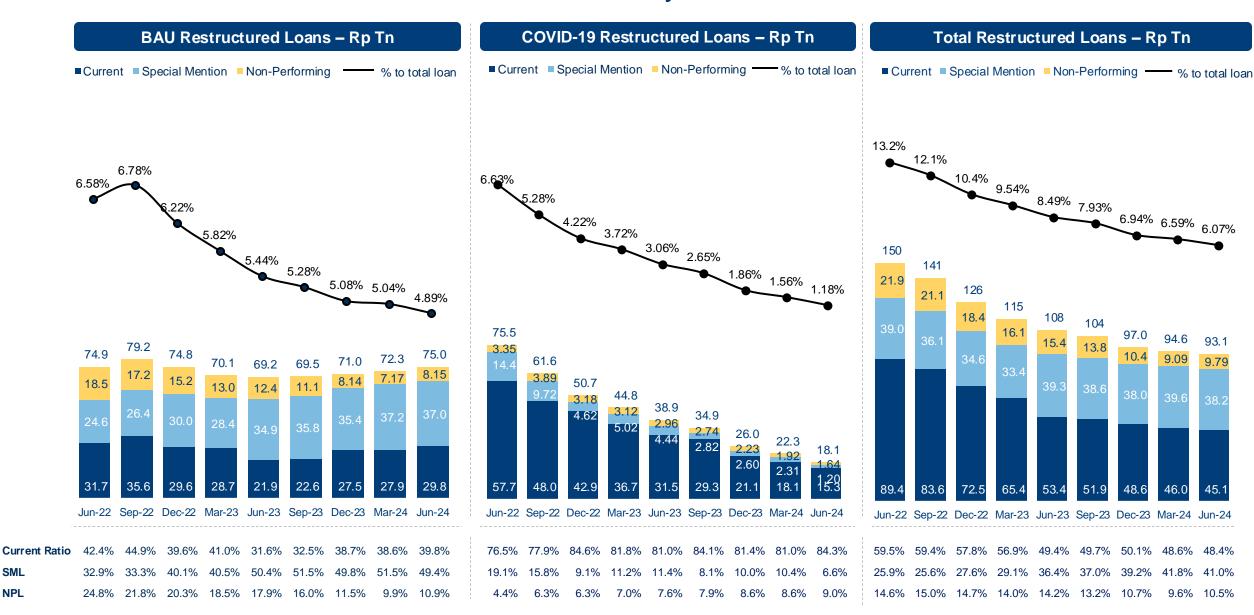
- a) Recovery exclude penalty
- b) Net NPL Formation = (Downgrade Upgrade) / Average Balance Bank Only Loan
- c) Exclude Loan to Bank

| | Net NPL Formation b) (%) – Bank Only | | | | | | | | | | | |
|------|--------------------------------------|------|------|-----------------|------|-----------------|--|--|--|--|--|--|
| | Corp | Comm | SME | Micro & Payroll | Cons | Total Bank Only | | | | | | |
| 2018 | 0.00 | 3.96 | 4.34 | 2.42 | 2.37 | 1.96 | | | | | | |
| 2019 | 0.07 | 3.94 | 3.43 | 2.44 | 2.44 | 1.84 | | | | | | |
| 2020 | 1.19 | 4.47 | 1.80 | 2.26 | 3.60 | 2.32 | | | | | | |
| 2021 | 0.16 | 3.26 | 2.27 | 2.79 | 3.15 | 1.69 | | | | | | |
| 2022 | 0.08 | 1.69 | 2.79 | 2.75 | 2.71 | 1.32 | | | | | | |
| 2023 | 0.25 | 0.67 | 2.47 | 3.54 | 4.21 | 1.45 | | | | | | |
| 1H23 | 0.15 | 0.30 | 2.64 | 3.38 | 4.04 | 1.33 | | | | | | |
| 1H24 | 0.59 | 0.58 | 2.41 | 4.52 | 4.17 | 1.67 | | | | | | |

NPL Movement (Rp Tn) - Bank Only

| NPL Movement | 2Q23 | 3Q23 | 4Q23 | 1Q24 | 2Q24 |
|-------------------|------|------|------|------|------|
| Wholesale Banking | | | | | |
| Beginning Balance | 11.2 | 9.9 | 8.6 | 5.6 | 5.1 |
| (+) Downgrade | 0.4 | 2.2 | 0.0 | 0.6 | 1.7 |
| (-) Upgrade | 0.0 | 0.4 | 0.0 | 0.0 | 0.1 |
| (-) Collection | 0.2 | 0.0 | 0.0 | 0.1 | 0.0 |
| (-) Write-Offs | 1.5 | 3.1 | 3.0 | 1.1 | 1.2 |
| (+) Others | 0.0 | 0.1 | 0.1 | 0.0 | 0.0 |
| Ending Balance | 9.9 | 8.6 | 5.6 | 5.1 | 5.5 |
| Retail Banking | | | | | |
| Beginning Balance | 4.4 | 5.0 | 5.2 | 5.4 | 6.2 |
| (+) Downgrade | 3.8 | 3.7 | 3.6 | 4.2 | 4.2 |
| (-) Upgrade | 0.5 | 0.6 | 0.6 | 0.6 | 0.8 |
| (-) Collection | 0.4 | 0.6 | 0.5 | 0.3 | 0.4 |
| (-) Write-Offs | 2.3 | 2.3 | 2.0 | 2.5 | 2.6 |
| (+) Others | -0.0 | -0.0 | -0.4 | 0.0 | 0.0 |
| Ending Balance | 5.0 | 5.2 | 5.4 | 6.2 | 6.5 |

Consolidated Restructured Loan Trend Analysis





NPL

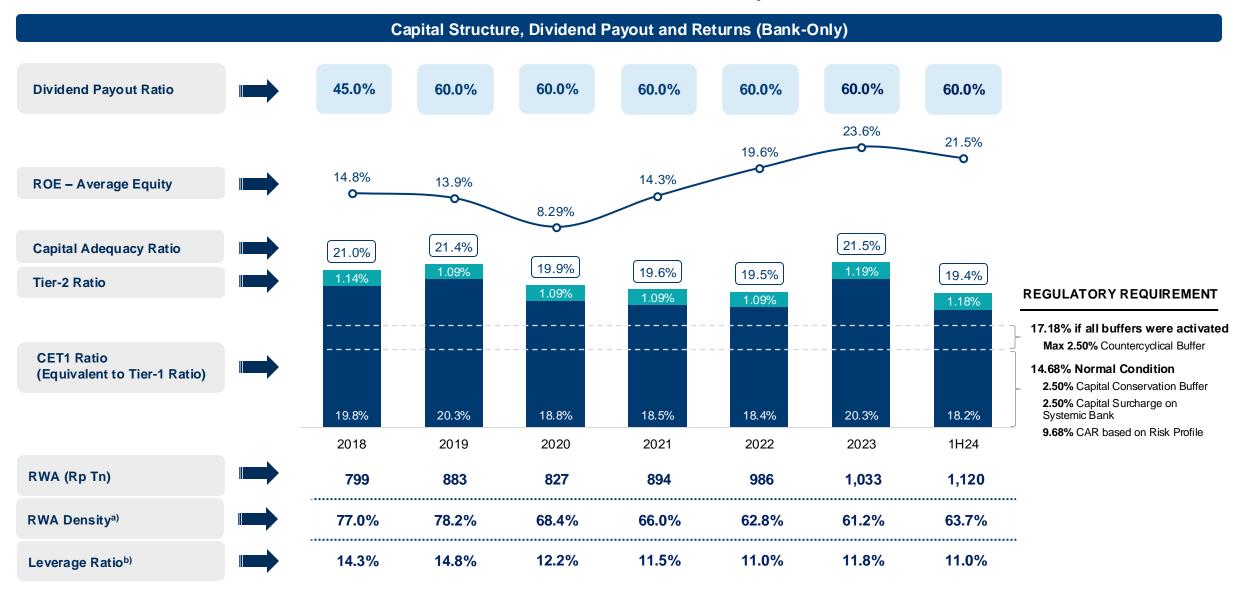
Provisioning by Segments

| Business Segments | Loan Mix (% of Consolidated Loan) | | | | | | | | |
|---------------------------|--------------------------------------|--------|--------|--------|--------|--------|--------|--|--|
| | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 1H24 | | |
| | | | | | | | | | |
| Corporate | 40.49 | 40.07 | 35.54 | 35.26 | 34.44 | 35.03 | 36.63 | | |
| Commercial | 16.95 | 16.85 | 16.41 | 16.55 | 16.33 | 17.02 | 17.13 | | |
| SME | 6.92 | 6.45 | 5.74 | 5.72 | 5.60 | 5.49 | 5.38 | | |
| Micro & Payroll | 12.48 | 13.55 | 12.51 | 12.56 | 12.65 | 12.01 | 11.35 | | |
| Consumer | 10.82 | 10.40 | 8.95 | 8.77 | 8.55 | 8.11 | 7.56 | | |
| Total Bank-Only | 87.67 | 87.32 | 79.15 | 78.86 | 77.58 | 77.66 | 78.06 | | |
| | | | | | | | | | |
| Bank Syariah Indonesia a) | 8.19 | 8.28 | 16.08 | 16.22 | 17.28 | 17.19 | 16.80 | | |
| Mandiri Taspen | 1.89 | 2.24 | 2.66 | 2.99 | 3.07 | 2.96 | 2.85 | | |
| Mandiri Tunas Finance b) | 1.98 | 1.88 | 1.85 | 1.73 | 1.87 | 2.01 | 2.10 | | |
| Mandiri Utama Finance b) | 0.52 | 0.51 | 0.50 | 0.55 | 0.55 | 0.69 | 0.78 | | |
| Total Subsidiaries | 12.58 | 12.91 | 21.09 | 21.48 | 22.76 | 22.85 | 22.85 | | |
| Elimination | (0.25) | (0.22) | (0.24) | (0.34) | (0.34) | (0.51) | (0.58) | | |
| Total Consolidated | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | | |

| | Cost of Credit (%) | | | | | | | | | | | |
|--------|--------------------|------|------|------|--------|--------|--|--|--|--|--|--|
| 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 1H24 | | | | | | |
| | | | | | | | | | | | | |
| (0.36) | 0.38 | 1.24 | 1.26 | 0.28 | (0.22) | (0.07) | | | | | | |
| 4.81 | 2.54 | 3.35 | 2.73 | 1.07 | (0.76) | (0.57) | | | | | | |
| 4.51 | 3.16 | 2.15 | 1.55 | 1.84 | 1.16 | 0.07 | | | | | | |
| 2.05 | 1.69 | 3.05 | 2.58 | 2.78 | 2.69 | 3.83 | | | | | | |
| 2.36 | 2.09 | 4.38 | 2.30 | 2.38 | 3.58 | 3.69 | | | | | | |
| 1.55 | 1.31 | 2.31 | 1.91 | 1.21 | 0.63 | 0.86 | | | | | | |
| | | | | | | | | | | | | |
| 3.80 | 2.10 | 2.30 | 2.35 | 1.96 | 1.13 | 0.95 | | | | | | |
| 0.40 | 0.50 | 1.60 | 2.61 | 1.80 | 0.75 | 0.20 | | | | | | |
| 2.90 | 2.60 | 4.30 | 3.68 | 1.94 | 2.04 | 2.08 | | | | | | |
| 5.20 | 3.40 | 3.80 | 4.19 | 4.68 | 6.42 | 6.69 | | | | | | |
| 3.20 | 1.90 | 2.50 | 2.54 | 2.00 | 1.30 | 1.14 | | | | | | |
| | | | | | | | | | | | | |
| 1.87 | 1.40 | 2.47 | 2.05 | 1.44 | 0.85 | 0.98 | | | | | | |



CAR and CET1 Ratios Are Well Above Minimum Requirement



Notes:

⁾ RWA Density = Total RWA divided by Total Asset

⁾ Based on OJK Regulation No. 31/POJK.03/2019, Leverage Ratio = Tier 1 Capital divided by Total Exposure (On Balance Sheet Exposure + Derivatives Exposure + Securities Financing Transaction Exposure + Other Off-Balance Sheet Exposures)



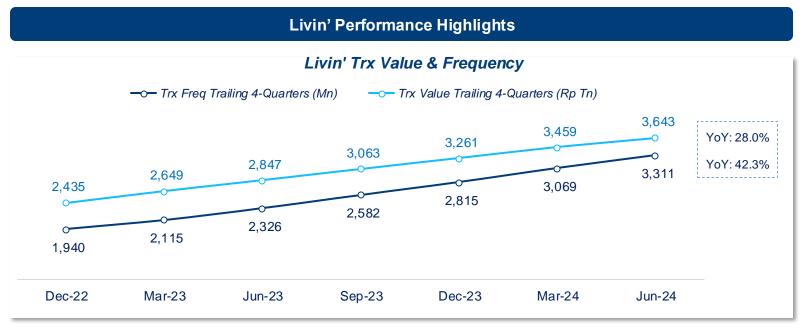


General Performance Highlights

Livin' Registered Users **Financial Super App** Rp 254.600 Kartu Kredit Mandiri Gold Rp 27.712⁵⁴ Rp 12.072.022

Launched in Oct-21

Registered Users As of Jun-24 **26**Mn

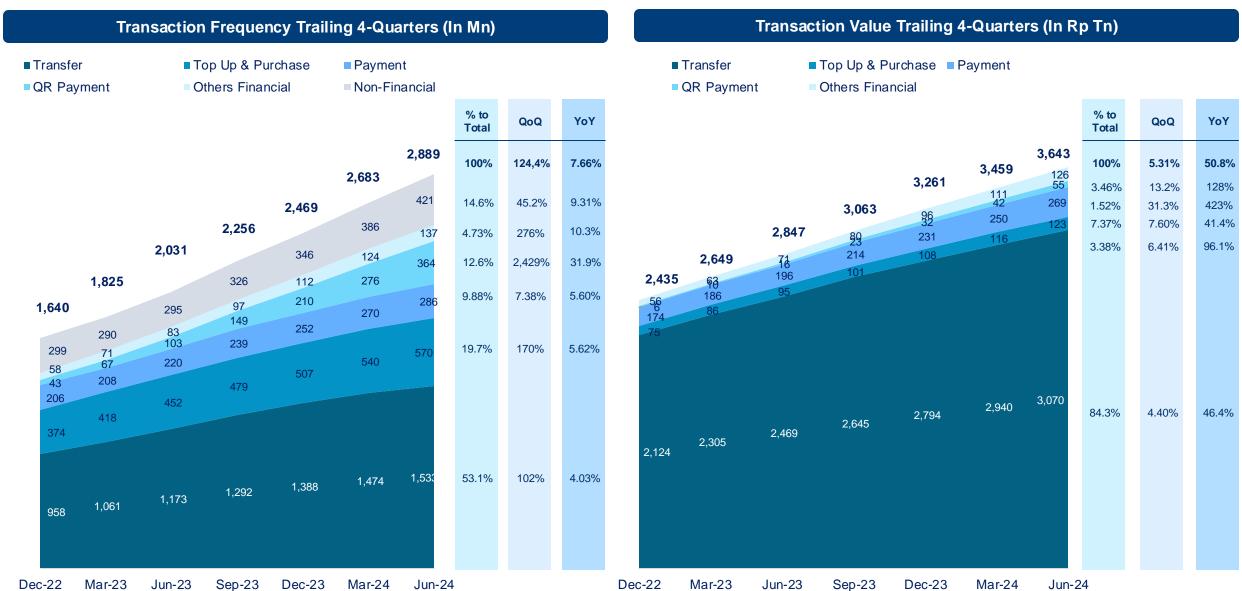








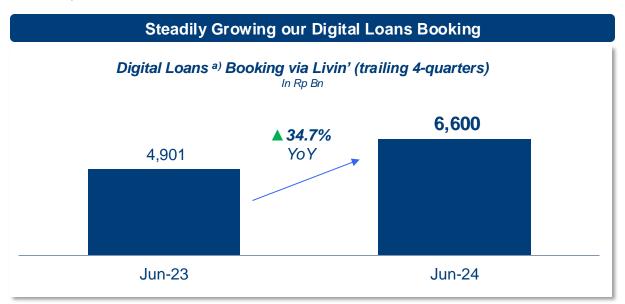
Strong Transactional Growth: An Evidence of a Solid Franchise

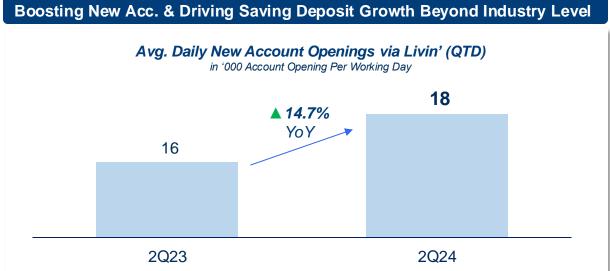


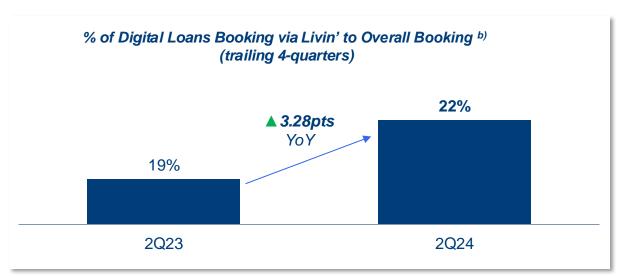


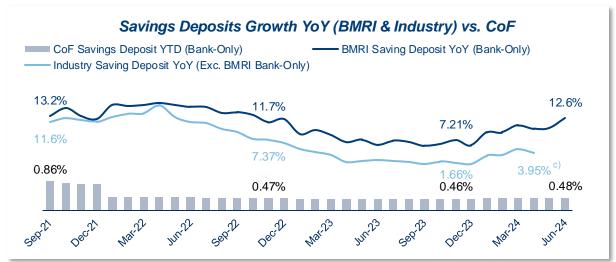


Consistently Supporting Balance Sheet Growth Through Loans and Deposits

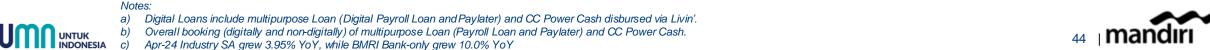








Source: Indonesian Banking Statistics





Some of Our Leading Features (1/2)

Smart Top-ups & Pre-Login

Smart Investment

Multicurrency Solutions & Seamless Cross-Border Transfer

Tap to Pay

Tap to Pay

IDR 42.500.000°



Pre-Login Launched in Jun-22

Smart Top-Up Launched in Oct-21

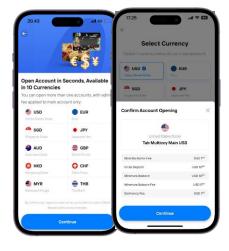
Quick Financial Transaction with Pre-Login Features and Link e-wallets to set up auto top-ups

Rp 2.541.985.000.000 Rp 105.300.000° FILIDO EAN 2023 OF 10 00 WH Rp 15.300.000 10 Feb 2025 Rp 1 mis Rp 5 bn Mandiri Investa Saham Pendapatan Tetap 15 Feb 2023

Mutual Funds Launched in May-22

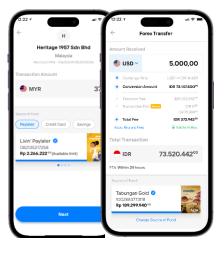
Bonds Launched in Mar-23

Invest in mutual funds and bonds. manage, automate and schedule your investments



Multicurrency account Launched in Aug-23

Seamlessly Open Accounts with various foreign currency options



Launched in Feb-23

Cross-border Transfer QR Payment Cross Border Launched in Jan-24

> Transfer real-time to 9 countries with competitive rates and easily use QR payments abroad

Transact faster with no fuss by

Launched in Dec-23

simply tapping smartphone to make contactless payment









QR Payment

& Transfer













Retail Investor Account



Invest in Mutual Funds & **Primary Bonds**



Integrated Portfolio with Mandiri Sekuritas



Automatic Monthly Investment Option



QR Payment Cross-border Available in 3 Countries



Thailand



Malaysia



Singapore









Some of Our Leading Features (2/2)

Sukha

Branch Reservation

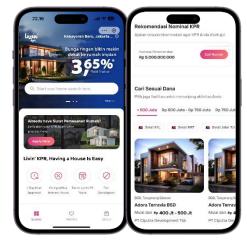
NEW

Livin' Mortgage

What's Next for Livin'?











Launched in Oct-23

Beyond Banking lifestyle feature with engaging contents to drive purchase

Launched in Jun-22

Skip the Queueing at Bank Mandiri branches a) using Branch Reservation

Launched in Jun-24

Easy Mortgage Application with Livin' Mortgage, Partnering with Leading Developers in Indonesia

More features to come in 2024

























Transportation



1,982

Conventional **Branches**







Teaming up with 500+ projects with Indonesia's leading developers



Providing 30 minutes approvals, helping client's seize opportunities





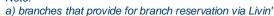


New Consumer Finance Offerings



Comprehensive loyalty program



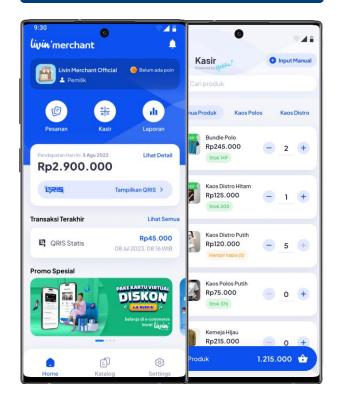






Empowering Merchants: Your Mobile POS Powerhouse at Your Fingertips

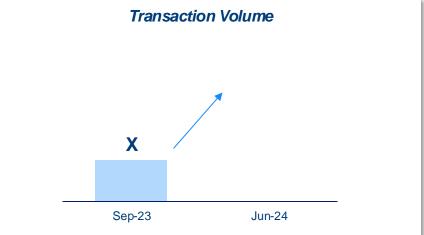
Livin' Merchant App



Launched in Jun-23

Registered ~1.9 Mn Merchants As of Mar-24

Livin' Merchant General Performance Transaction Value X Jun-23 Jun-24 **Value Propositions for MSME Merchants** 15 minutes onboarding 3x Settlement Per Day 0% MDR for Merchants Modern & Complete Point-of-Sales



Next Releases on Livin' Merchant







General Performance Highlights

Providing Comprehensive Wholesale Solutions, Covering Wide-range of Clients' Needs



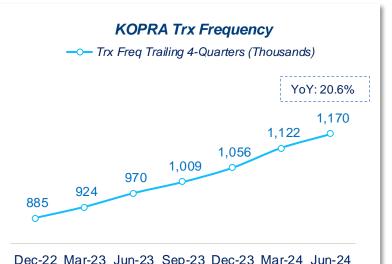
Offering corporate treasurers cashflow & liquidity management with **Cash & Treasury Solutions**

Enabling clients with working capital solutions through Trade **Services & Supply Chain Financing**

Generate valuable insights and better risk management for corporate clients

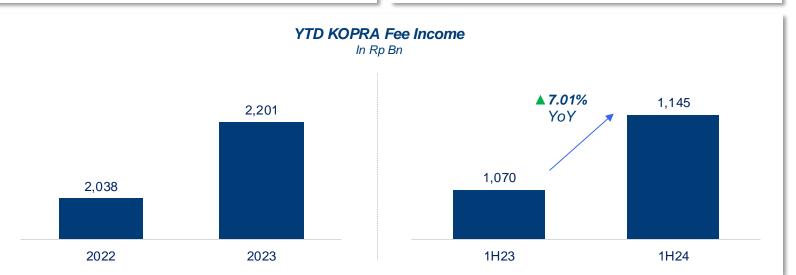
Bespoke Solutions catered to Industry-Specific demands across key sectors

Kopra Performance Highlights











Pushing Forward: Continuing Our Journey in AI with Tangible Outcomes

Our Commitment to Analytics and Innovation Investment ...



200 Bn+ data records



190+ Data scientists



Big Data, Cloud, GPU





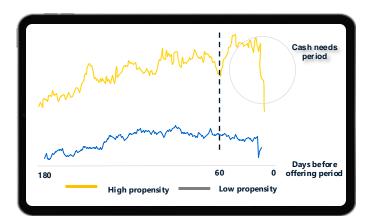




Asian Banking Finance 2024 -Best Data Governance Initiative of the Year

Broadening Our Al Initiatives with Strategic Use Cases

Enhancing Customer Targeting through Al-Driven Propensity Model



Contributing...

47%

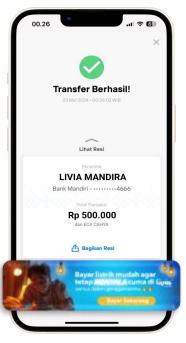
...of total SME Loan Booking Non Value Chain

Personalization of experiences and campaigns for retail customers



Personalized Biller

Recommending relevant biller transaction, increasing take up rate by 13%



Personalized Ads on Receipt

Strategic placement of ads, to increase usage and product holding



Reels Campaigns

Leveraging Gen-AI to create variations of hyper-personalized campaigns





Subsidiaries Performance Summary

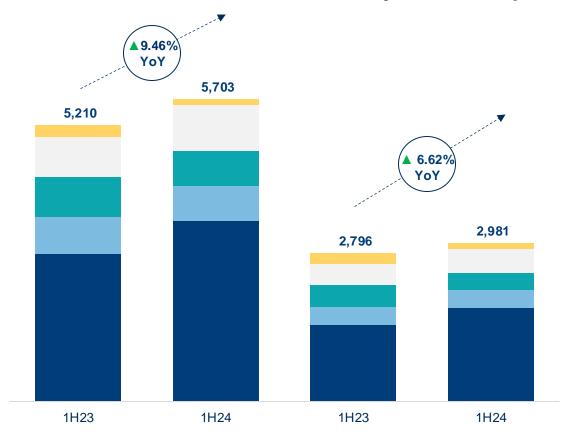
| Subsidiaries | Ownership | | Assets (in F | Rp Bn) | Gro | wth | as % |
|-----------------------------------|------------------------|---------|--------------|---------|--------|--------|----------|
| Subsidiaries | Ownership [.] | 1H23 | 1Q24 | 1H24 | QoQ | YoY | to Total |
| Banking | | | | | | | |
| Bank Syariah Indonesia | 51.5% | 313,641 | 357,904 | 360,851 | 0.82% | 15.1% | 68.5% |
| Mandiri Taspen | 51.1% | 56,334 | 63,657 | 62,248 | -2.21% | 10.5% | 11.8% |
| Bank Mandiri Europe Limited | 100% | 3,245 | 3,623 | 3,705 | 2.28% | 14.2% | 0.70% |
| Multi-Finance | | | | | | | |
| Mandiri Tunas Finance | 51.0% | 26,375 | 31,480 | 34,045 | 8.15% | 29.1% | 6.46% |
| Mandiri Utama Finance | 51.0% | 9,427 | 12,070 | 13,335 | 10.5% | 41.4% | 2.53% |
| Insurance | | | | | | | |
| AXA Mandiri Financial Services | 51.0% | 40,995 | 41,956 | 41,605 | -0.84% | 1.49% | 7.90% |
| Mandiri Inhealth | 20.0% ^{b)} | 3,378 | 3,448 | - | - | - | - |
| Securities, Venture Ca Others | pital & | | | | | | |
| Mandiri Sekuritas | 99.9% | 4,272 | 6,194 | 5,169 | -16.6% | 21.0% | 0.98% |
| Mandiri Capital | 99.9% | 5,853 | 5,170 | 5,760 | 11.4% | -1.59% | 1.09% |
| Mandiri Remittance | 100% | 23 | 28 | 34 | 20.9% | 43.4% | 0.01% |
| Total | | 463,545 | 525,528 | 526,751 | 0.23% | 13.6% | 100% |

Subsidiaries Net Profit Contribution to Mandiri Group (in Rp Bn)

Total

- Others
- Mandiri Taspen
- Multi-Finance (Mandiri Tunas Finance + Mandiri Utama Finance)
- AXA Mandiri Financial Services

Net Profit After Tax NPAT by Ownership a)





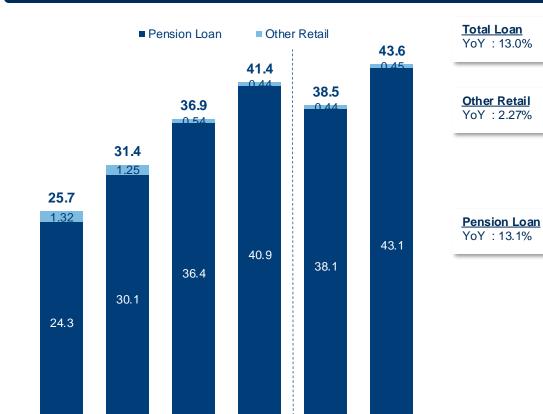
- a) Net Profit After Tax and Non-Controlling Interest
- b) As of 2Q24, Bank Mandiri's ownership in Mandiri InHealth is reduced to 20% thus it is excluded in the Total Assets calculation



Bank Mandiri Taspen

| | | Key Fin | ancial N | Metrics | | | |
|----------------------------|--------|---------|----------|---------|--------|------------|------------|
| | 2022 | 2023 | 2Q23 | 1Q24 | 2Q24 | QoQ Growth | YoY Growth |
| BALANCE SHEET (Rp Bn) | | | | | | | |
| Total Asset | 53,915 | 60,537 | 56,334 | 63,657 | 62,248 | -2.21% | 10.5% |
| Loan | 36,911 | 41,351 | 38,584 | 42,586 | 43,596 | 2.37% | 13.0% |
| Total Deposit | 40,664 | 44,977 | 41,832 | 45,776 | 45,383 | -0.86% | 8.49% |
| Total Equity | 5,084 | 6,416 | 5,797 | 6,885 | 7,193 | 4.47% | 24.1% |
| INCOME STATEMENT (Rp Bn) | | | | | | | |
| Net Interest Income | 3,222 | 3,305 | 820 | 811 | 825 | 1.78% | 0.67% |
| Non-Interest Income | 517 | 385 | 56 | 182 | 74 | -59.2% | 33.0% |
| Revenue | 3,739 | 3,690 | 875 | 992 | 899 | -9.39% | 2.73% |
| Operating Expense | 1,555 | 1,566 | 399 | 354 | 402 | 13.4% | 0.78% |
| PPOP | 2,184 | 2,124 | 477 | 638 | 497 | -22.1% | 4.36% |
| Net Profit | 1,206 | 1,409 | 315 | 486 | 375 | -22.8% | 18.8% |
| PROFITABILITY | | | | | | | |
| NIM | 6.65% | 5.95% | 6.13% | 5.42% | 5.42% | - | -71bps |
| CoC | 1.80% | 0.75% | 0.18% | 0.13% | 0.27% | 14bps | 10bps |
| CIR | 41.6% | 42.4% | 44.9% | 35.7% | 44.2% | 8.53pts | -67bps |
| ROA | 3.21% | 3.27% | 3.77% | 3.63% | 3.19% | -44bps | -58bps |
| ROE | 27.6% | 25.2% | 28.0% | 26.6% | 23.3% | -3.29pts | -4.74pts |
| FUNDING, LIQUIDITY & CAPIT | AL | | | | | | |
| CASA Ratio | 21.6% | 21.1% | 23.8% | 21.5% | 21.9% | 39bps | -1.85pts |
| LFR | 87.7% | 89.1% | 89.2% | 90.3% | 93.8% | 3.58pts | 4.63pts |
| CAR | 20.2% | 24.9% | 24.1% | 25.2% | 26.3% | 1.17pts | 2.25pts |
| ASSET QUALITY | | | | | | | |
| NPL ratio | 0.75% | 0.32% | 0.74% | 0.33% | 0.36% | 3bps | -38bps |
| NPL Coverage | 417% | 603% | 397% | 277% | 267% | -9.75pts | -130pts |

Focusing on Growth of Retiree Segment Solutions, Loan Mix (Rp Tn)





2021

2022

2020



2023

1H23

1H24

~437,000 "Payroll Based" Retiree

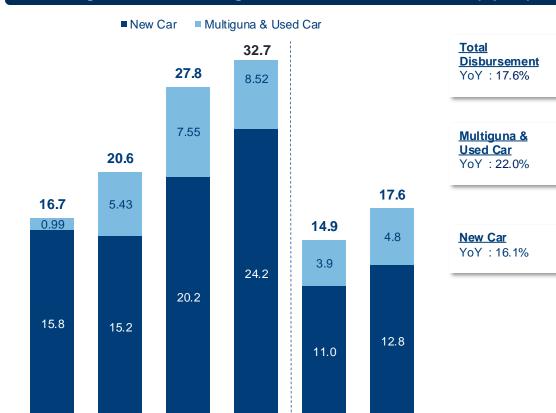




Mandiri Tunas Finance

| | ļ | Key Fin | ancial N | Metrics | | | |
|--------------------------|--------|---------|----------|---------|--------|------------|------------|
| | 2022 | 2023 | 2Q23 | 1Q24 | 2Q24 | QoQ Growth | YoY Growth |
| BALANCE SHEET (Rp Bn) | | | | | | | |
| Total Asset | 23,729 | 29,726 | 26,375 | 31,480 | 34,045 | 8.15% | 29.1% |
| Loan | 45,123 | 53,061 | 48,175 | 55,637 | 57,365 | 3.11% | 19.1% |
| % to Mandiri Loans (%) | 3.75% | 3.80% | 3.79% | 3.88% | 3.74% | -13bps | -4bps |
| Total Equity | 3,093 | 4,029 | 3,375 | 4,300 | 4,526 | 5.28% | 34.1% |
| INCOME STATEMENT (Rp Bn) | | | | | | | |
| Net Interest Income | 1,763 | 2,144 | 544 | 521 | 500 | -3.96% | -8.00% |
| Non-Interest Income | 741 | 1,005 | 202 | 283 | 273 | -3.43% | 35.3% |
| Revenue | 2,504 | 3,148 | 746 | 804 | 773 | -3.77% | 3.73% |
| Operating Expense | 1,145 | 1,143 | 221 | 304 | 310 | 2.14% | 40.4% |
| PPOP | 1,360 | 2,005 | 524 | 500 | 463 | -7.36% | -11.7% |
| Net Profit | 750 | 1,161 | 259 | 276 | 229 | -17.1% | -11.5% |
| % to Mandiri NPAT (%) | 1.82% | 2.11% | 1.98% | 2.17% | 1.90% | -27bps | -8bps |
| PROFITABILITY | | | | | | | |
| AR Loss Ratio | 1.70% | 2.71% | 2.20% | 2.94% | 3.00% | 6bps | 80bps |
| NIM | 4.19% | 4.41% | 4.60% | 3.86% | 3.56% | -30bps | -1.04pts |
| CoC | 1.89% | 2.04% | 3.20% | 1.93% | 2.16% | 18bps | -1.04pts |
| CIR | 45.7% | 36.3% | 29.6% | 37.8% | 40.1% | 2.28pts | 10.5pts |
| ROA | 4.50% | 5.66% | 5.10% | 4.64% | 3.62% | -1.02pts | -1.48pts |
| ROE | 28.1% | 33.1% | 30.3% | 26.5% | 20.6% | -5.88pts | -9.67pts |
| CAPITAL & ASSET QUALITY | | | | | | | |
| DER ^{a)} | 6.23x | 5.90x | 6.20X | 5.79x | 6.07x | 28.0pts | -13.0pts |
| NPL ratio | 0.71% | 0.81% | 1.07% | 0.89% | 0.95% | 6bps | -12bps |
| NPL Coverage | 299% | 207% | 250% | 204% | 209% | 5.10pts | -40.8pts |

Strong New Car Financing Franchise, Disbursement Mix (Rp Tn)





2021

2022

2023

2020



1H23

1H24

~278,401
Unit of New Car Financed

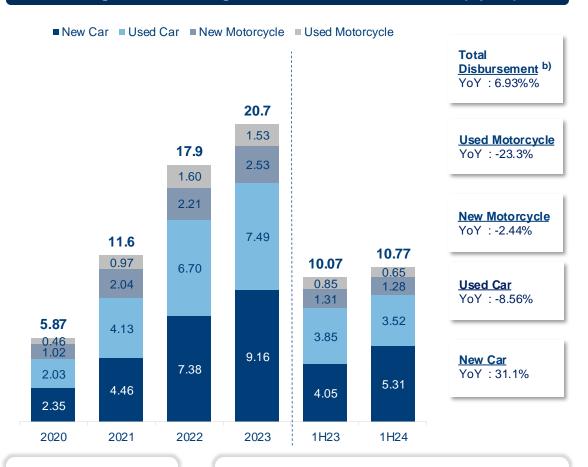




Mandiri Utama Finance

| Key Financial Metrics | | | | | | | | | | |
|--------------------------|--------|--------|--------|--------|--------|------------|------------|--|--|--|
| | 2022 | 2023 | 2Q23 | 1Q24 | 2Q24 | QoQ Growth | YoY Growth | | | |
| BALANCE SHEET (Rp Bn) | | | | | | | | | | |
| Total Asset | 7,567 | 10,629 | 9,427 | 12,070 | 13,335 | 10.5% | 41.4% | | | |
| Loan | 24,508 | 30,822 | 28,187 | 32,341 | 33,355 | 3.13% | 18.3% | | | |
| % to Mandiri Loans (%) | 2.04% | 2.20% | 2.22% | 2.25% | 2.18% | -8bps | -4bps | | | |
| Total Equity | 957 | 1,387 | 1,115 | 1,462 | 1,535 | 5.02% | 37.6% | | | |
| INCOME STATEMENT (Rp Bn) | | | | | | | | | | |
| Net Interest Income | 1,871 | 2,460 | 617 | 639 | 640 | 0.16% | 3.84% | | | |
| Non-Interest Income | 225 | 283 | 61 | 80 | 78 | -2.63% | 27.1% | | | |
| Revenue | 2,097 | 2,744 | 678 | 719 | 718 | -0.15% | 5.94% | | | |
| Operating Expense | 1,381 | 1,549 | 382 | 436 | 447 | 2.48% | 16.8% | | | |
| PPOP | 715 | 1,195 | 296 | 284 | 272 | -4.20% | -8.05% | | | |
| Net Profit | 333 | 527 | 144 | 75 | 73 | -1.87% | -49.0% | | | |
| % to Mandiri NPAT (%) | 0.81% | 0.96% | 1.02% | 0.59% | 0.56% | -3bps | -47bps | | | |
| PROFITABILITY | | | | | | | | | | |
| AR Loss Ratio | 3.42% | 5.28% | 4.10% | 5.87% | 5.11% | -76bps | 1.01pts | | | |
| NIM | 7.63% | 7.55% | 7.80% | 6.96% | 6.78% | -18bps | -1.02pts | | | |
| CoC | 5.30% | 6.63% | 5.98% | 7.48% | 6.26% | -1.22pts | 28bps | | | |
| CIR | 65.9% | 56.4% | 56.3% | 60.6% | 62.2% | 1.58pts | 5.85pts | | | |
| ROA | 6.50% | 7.33% | 8.40% | 3.42% | 2.98% | -44bps | -5.42pts | | | |
| ROE | 44.5% | 45.0% | 51.1% | 20.8% | 19.4% | -1.42pts | -31.7pts | | | |
| CAPITAL & ASSET QUALITY | | | | | | | | | | |
| DER a) | 6.07x | 5.96x | 6.57x | 6.59x | 7.21x | 61.6pts | 64.0pts | | | |
| NPL ratio | 0.86% | 1.48% | 1.40% | 1.40% | 1.59% | 19bps | 19bps | | | |
| NPL Coverage | 376% | 218% | 248% | 239% | 202% | -36.8pts | -46.0pts | | | |

Strong Auto Financing Franchise, Disbursement Mix (Rp Tn)







~234,233 Unit of Car Financed



~364,456 Unit of Motorcycle Financed





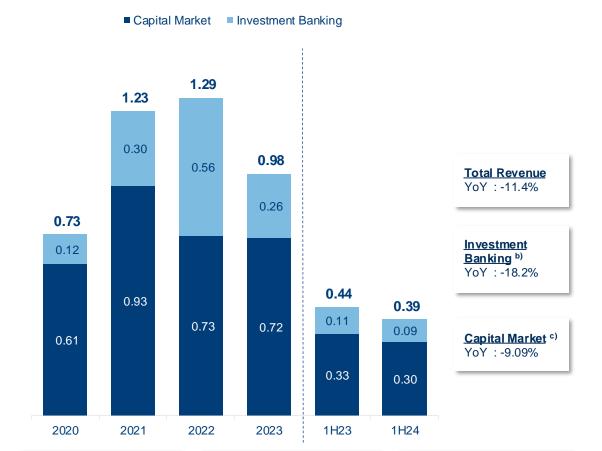
a) Regulatory DER (Debt to Equity Ratio) maximum at 10x

b) ~14,3% of total disbursement are sharia financing by June 2024

Mandiri Sekuritas

| | Key Financial Metrics | | | | | | | | | |
|------------------------------------|-----------------------|-------|-------|-------|-------|------------|------------|--|--|--|
| | 2022 | 2023 | 2Q23 | 1Q24 | 2Q24 | QoQ Growth | YoY Growth | | | |
| BALANCE SHEET (Rp Bn) | | | | | | | | | | |
| Total Asset | 3,897 | 4,434 | 4,272 | 6,194 | 5,169 | -16.6% | 21.0% | | | |
| Total Equity | 1,830 | 1,999 | 1,819 | 2,012 | 1,852 | -7.98% | 1.81% | | | |
| Adj. Net Working Capital (ANWC) | 746 | 716 | 739 | 828 | 626 | -24.4% | -15.3% | | | |
| Minimum ANWC a) | 250 | 250 | 250 | 250 | 250 | - | - | | | |
| INCOME STATEMENT (Rp Bn) | | | | | | | | | | |
| Revenue | 1,287 | 985 | 221 | 167 | 216 | 28.8% | -2.29% | | | |
| Operating Expense | 829 | 667 | 159 | 145 | 149 | 3.43% | -6.23% | | | |
| Net Profit | 381 | 288 | 53 | 26 | 43 | 64.4% | -18.1% | | | |
| PROFITABILITY | | | | | | | | | | |
| CIR | 64.4% | 67.2% | 72.3% | 86.3% | 67.2% | -19.1pts | -5.12pts | | | |
| ROA | 8.60% | 5.83% | 13.0% | 1.78% | 2.59% | 81bps | -10.4pts | | | |
| ROE | 23.8% | 17.3% | 13.5% | 4.73% | 9.29% | 4.57pts | -4.21pts | | | |
| CAPITAL & ASSET QUALITY | | | | | | | | | | |
| ANWC to Minimum ANWC | 2.98x | 2.86x | 2.96x | 3.31x | 2.50x | -80.6pts | -45.3pts | | | |

Leading Brokerage & Advisory Services, Revenue Mix (Rp Tn)











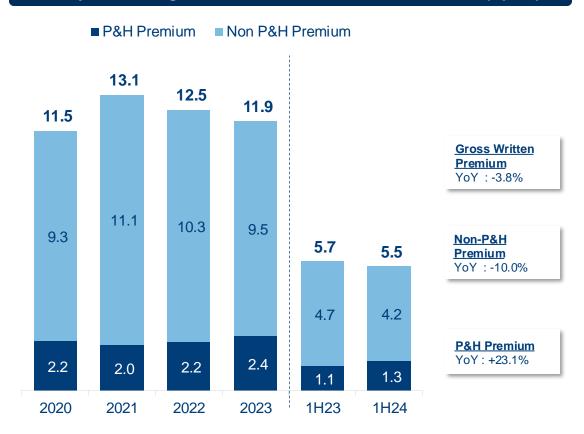
- a) Regulatory ANWC is minimum at Rp 25 billion or 6.25% of total liability
- b) Investment Banking includes Equity, Fixed Income & Global Bond Underwirtting, Advisory, and MTN Arrangement
- c) Capital Market includes Brokerage on ECM & DCM



AXA Mandiri Financial Services

| Key Financial Metrics | | | | | | | |
|--|-------------------|--------|--------|--------|--------|------------|------------|
| | 2022 | 2023 | 2Q23 | 1Q24 | 2Q24 | QoQ Growth | YoY Growth |
| BALANCE SHEET (Rp Bn) | | | | | | | |
| Total Asset | 40,154 | 41,114 | 41,135 | 42,027 | 41,663 | -0.9% | 1.3% |
| Total Equity | 3,236 | 3,619 | 3,035 | 3,958 | 3,189 | -19.4% | 5.1% |
| INCOME STATEMENT (Rp Bn) | | | | | | | |
| Gross Written Premium | 12,454 | 11,932 | 3,100 | 2,701 | 2,813 | 4.2% | -9.2% |
| Non-Premium Income | 2,344 | 2,198 | 1,041 | 1,039 | (634) | -161.0% | -160.9% |
| Revenue | 14,798 | 14,129 | 4,141 | 3,740 | 2,180 | -41.7% | -47.4% |
| Claim Disbursed (death, health & no claim bonus) | 1,493 | 1,193 | 327 | 182 | 247 | 35.7% | -24.4% |
| Management & Acq. Expense | 2,167 | 2,052 | 495 | 470 | 466 | -0.8% | -5.9% |
| Other Expense (include redemption / maturity) | 9,720 | 9,320 | 229 | 459 | 291 | -36.7% | 27.2% |
| Total Expense | 13,380 | 12,564 | 1,051 | 1,111 | 1,004 | -9.7% | -4.4% |
| Underwriting Profit | 1,951 | 1,868 | 380 | 454 | 508 | 12.0% | 33.7% |
| Net Profit After Tax | 1,172 | 1,327 | 346 | 350 | 321 | -8.4% | -7.5% |
| PROFITABILITY | | | | | | | |
| Claim Ratio | 41.1% | 29.9% | 32.8% | 15.9% | 19.0% | 3.1% | -13.8% |
| MER a) | 14.6% | 15.1% | 13.4% | 13.5% | 15.2% | 1.7% | 1.8% |
| CER b) | 61.3% | 57.7% | 56.8% | 53.1% | 55.4% | 2.3% | -1.3% |
| ROA | 2.9% | 3.3% | 3.4% | 3.2% | 2.9% | -0.3% | -0.5% |
| ROE | 38.1% | 38.7% | 39.1% | 36.5% | 33.8% | -2.7% | -5.3% |
| CAPITAL & QUALITY | CAPITAL & QUALITY | | | | | | |
| RBC [©] | 478% | 519% | 465% | 578% | 402% | -176% | -63% |

Always Delivering Protection, Gross Written Premium Mix (Rp Tn)





~4.0 millions
Number of Policies



~2.3 thousand Financial Advisors







c) RBC (Risk Based Capital) requirement by regulator is minimum at 120%



Other Subsidiaries

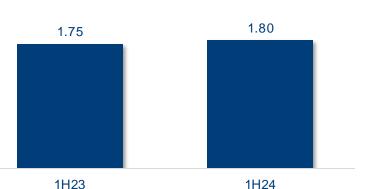
mandırı

mandırı europe



... Venture Capital Synergy...

Investment Value / AUM (Rp Tn) (+2.86% YoY)





... & Strategic Gateaway

Offshore Subsidiaries Total Assets (Rp Tn) (+14.4% YoY)





Business in UK

Rp **3.71** Tn **Total Asset**

MIR:

For Indonesian Diaspora Transaction in MY

> Rp **33.7** Bn **Total Asset**





Bank Mandiri's Commitment to Sustainability: Demonstrating Continuous Progress

ESG Framework

Environmental

Commitment to sustainability, including its efforts to reduce carbon footprint.

Social

Supports community development initiatives for social impact.

Governance

Evaluates the structures and processes governing a Company's operations.

Our Vision:

"Becoming Indonesia's Sustainability Champion For A Better Future"

SUSTAINABLE **BANKING**

Leading Indonesia's
Transition to
Low Carbon Economy



Sustainable Products and Services



ESG Integration in Business Process

SUSTAINABLE OPERATION

Net Zero Emissions Operation by 2030



Net Zero Operations



Security & Data Protection



Gender Diversity

SUSTAINABILITY **BEYOND BANKING**

Catalyzing Multiple
Growth for
Social Impact to
Achieve SDGs



Financial Inclusion



Corporate Social Responsibility

GOVERNANCE

BB BB BB 2022 BB BB 2024

Overall increases are driven by:







Zero Data Breach

Increasing in Corporate

Behavior Score due to
disclosure of audit ethics



Extending Grievance Escalation/Reporting

What's new in 2Q 2024?

Green Mortgage



Green Operations



New Charging Stations at HQ



Machine 3_{tCO₂}

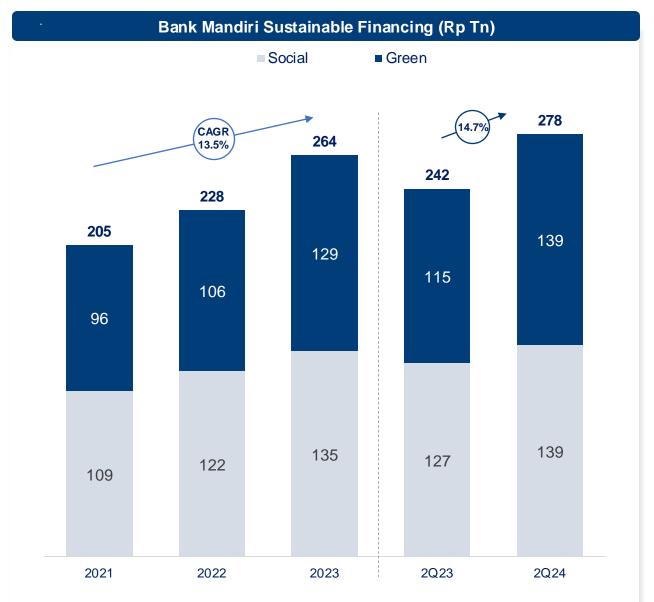
Reverse

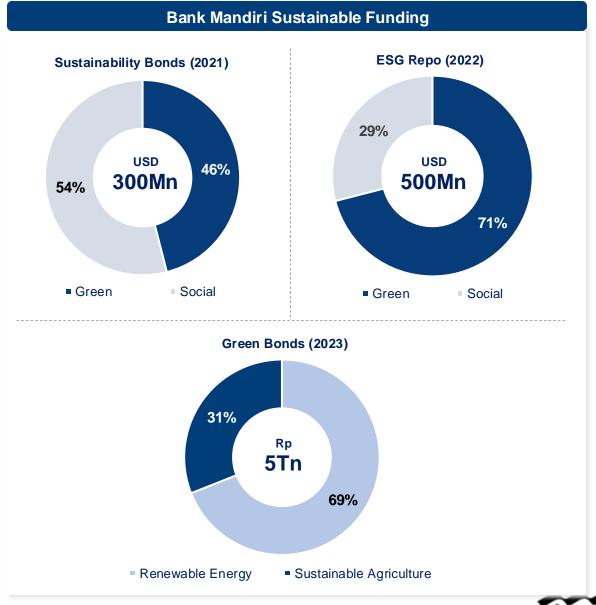
Vendina





Bank Mandiri Sustainable Portfolio and Innovative Funding Solutions



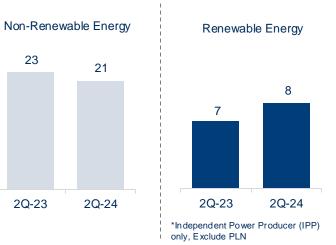


Navigating the Future: Progress in Our Sustainable Portfolio

As of Jun-24

Green Financing

Energy Sector Portfolio (Rp Tn)



Energy Sector Policy

Fulfil the Environmental Impact Analysis (AMDAL) or engage in Environmental Management and Monitoring Efforts (UKL-UPL) in accordance with applicable laws and regulations.



Have Environmental Management Certification and Occupational Health and Safety (OHS) Management Certification or other similar documents.



For the construction of a new coal-fired power plant. consideration has been given to the appropriateness of the financing period in alignment with the government's energy transition timeline.



Have clear code of conduct environmental (carbon emission, coal ash, waste and water treatment management) and employment policies.



Total Palm Sector Portfolio (Rp Tn)



Palm Sector Policy

PROPER Assessment Results Performance Rating Assessment Program Environmental Management) minimum blue.



Have ISPO (Indonesia Sustainable Palm Oil) Certification or at least proof that ISPO certification is in progress.



Have internal policies related to Zero-Deforestation and No Exploitation (NDPE), which include land clearing, preservation of High Conservation Value (HCV) areas.



86% of the wholesale palm oil portfolio is Sustainable Palm Oil (ISPO and/or RSPO certified). Have clear code of conduct environmental (carbon emission, coal ash, waste and water treatment management) and employment policies.



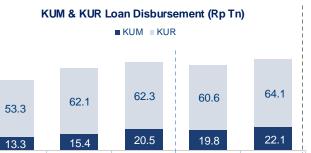
Social Financing

Performance KUR & KUM

62% of our social portfolio is disbursed for Micro segments (KUM & KUR)



119,470 Mandiri Agents extends our distribution network throughout Indonesia



2023

KUR Disbursement for Farmers & Fishermen



Rp5.65 Tn Agriculture



Rp341 Bn Fishery

44%



2022

2021

Debtors

2Q23



2Q24

56% Rp47.2 Tn 680.7K Debtors

Financing for Women through MSME Credit





23

2Q-23

Accelerating Our Efforts to a Low Carbon Economy in Operational and Business



Digital Carbon Tracking



Monitored and calculated by
Digital Carbon Tracking
website: https://esg.bankmandiri.co.id

Scope 1

Direct Emissions



Emissions from sources that an organizations owns or control directly, such as: fuel.

Scope 2

Indirect Emissions



Emissions causes indirectly that come from where the energy it purchases, such as: electricity.

Operational Carbon Neutral Initiatives





727 Solar Panel

Medan, Palembang and Surabaya



1 GBIC Building Indjoko Surabaya



241 Smart Branches

100% full LED

Financed Emission Calculation

Bank Mandiri has joined Partnership for Carbon Accounting Financials (PCAF) to calculate scope 3 GHG emission from debtors' carbon footprint.

Financed Emission by Sector a) (in 000' tCO2eq)

Total 18,070 000' tCO2eq



Climate Risk Mitigation

Develop Climate Risk Stress Testing (CRST) by to measure the financial and operational resilience against the climate change and environmental changes.







a) Wholesale segment only

b) to be submitted to OJK in July 2024



Social Performance Highlights - Empowering Communities Through Financial Inclusion

Expanding Access to Finance Through Digitalization



Actively facilitating access to financial services to reduce economic disparities and drive the economic recovery process post-pandemic.

As of June-24

85% New To Bank Onboarded via Livin'

~2.0_{Mn}
registered MSME Merchants

~**Rp10.000**Tn

274.356

of financings to underbanked & other niche markets



Rp**4.37**n

Loan channeled

since initiation

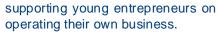
Livin' by Mandiri offers comprehensive banking solutions catering to the end-to-end needs, including customers in rural areas.

Livin' Merchant enhance the digital capabilities and improve business efficiency of MSMEs in Indonesia.

Kopra offers comprehensive financial services for wholesale customers, while empowering their value chains including micro and small and medium-sized enterprise.

Collaborating with Fintech Synergy with our subsidiary, Mandiri Capital Indonesia.







Empowering Digipreneurship in Society

56,000 Entrepreneurs



Mandiri Sahabatku is a financial management and entrepreneurship training program for Indonesian Migrant Workers (PMI).



18,403

PMIs assisted by Mandiri Sahabatku



Rumah BUMN to empower and build SMEs to become qualified MSMEs in Indonesia.



6.590 MSMEs

3.720

listed on e-commerce



Rice Milling Unit (RMU) provides training & assistance for farmers and builds corporate ecosystem.



27.520 Farmers

Location:
Pamarican, Kebumen &
Jembrana



Gender Equality Implementation

Bank Mandiri's Gender Diversity

> Manager Level



46% female out of total employee

Total All Employee



52% female out of total employee

- -



Our Facilities



Respectful Workplace Policy (RWP) ensures a safe and respectful work environment for all employees, monitored by Mandiri Bank's Board and reported biannually to the BUMN Minister, with no incidents of discrimination.





Strengthening Corporate Governance, Capacity Development & Disclosure

Strengthening Governance

CGPI Assessment



Governance Score

one of the top performers in Corporate Governance Perception Index (CGPI) *) From previous rating of 95.11

GCG Award 2023



achieved the "Best Overall" category from The Indonesian Institute for Corporate Directorship (IICD)

ESG Governance



Establishment of the ESG Group as the 'control tower' for the implementation of ESG at Bank Mandiri



ESG Governance Oversight by the Board of Commissioners and Directors, directly supervised by the Vice President Director



Privacy Policy for Bank Mandiri products and all Subsidiaries.



Whistleblowing System - Letter to CEO (WBS-LTC) managed by an independent external party.

Operation Protection Governance & Awareness Performing Security Increasing Security Implementing a multilayer **Operation Center (SOC)** awareness among all **Defense Mechanism** 24x7 detection and stakeholders about the supported by the latest monitoring of IT and cyber importance of IT and cyber security technology security systems. security The application of Cyber Identifying and mitigating Ensuring alignment and Threat Intelligence with the security gaps in a bank's compliance with Security latest cyber security attack system through Cyber

Security Testing

Bank Mandiri Cyber Resilience Framework



Implementation of Vendor
Security Assessment for
third parties collaborating
with the Bank

tactics.



Managing User Access Management that are integrated with the Bank's network



Policy

Ensuring the adequacy and capability of **Organization Structure & Personnel**related to IT and cyber security

Cyber Resilience Enabler



- ISO 9001:2015 Certified for quality management systems (Mandiri Contact Center Department)
- ISO 27001 Certified for Provision of Infrastructure and Operational Data Center and Disaster Recovery Center
- ISO 27001 Certified for Provision of application development and IT operation related to Livin' by Mandiri



- ISO 27001 Certified for Security operation center to manage cybersecurity threats in banking system & cyber operations
- ISO/IEC 17025 Accreditation for Digital Forensic Laboratory





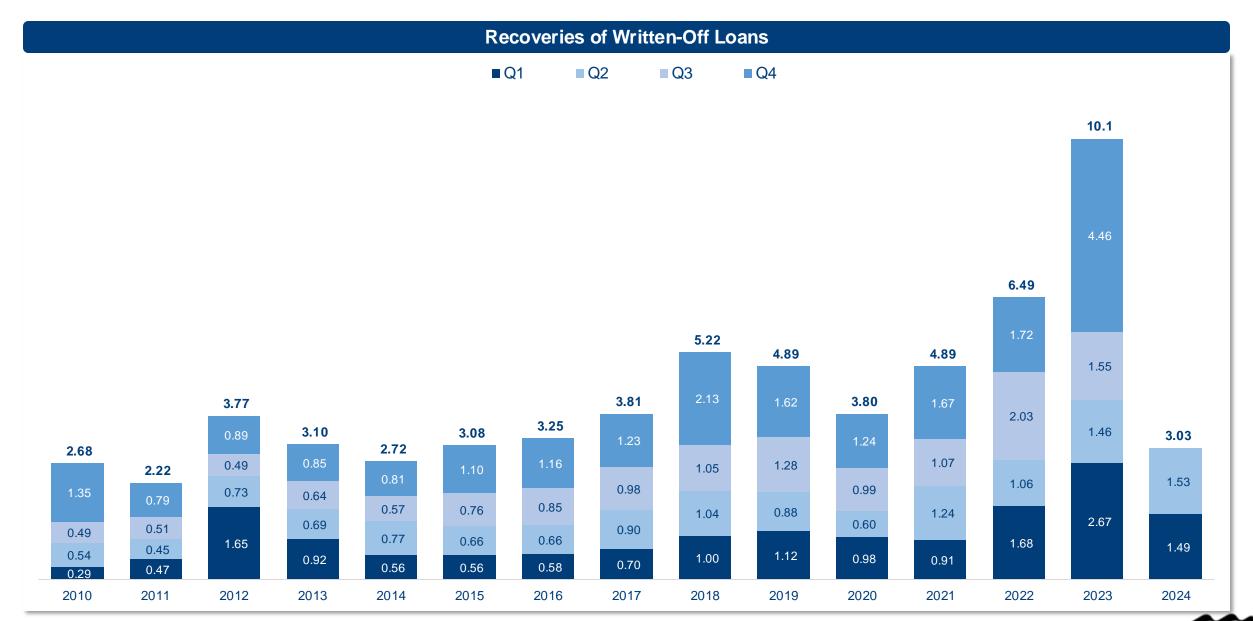


Breakdown of Interest Income & Interest Expense

| In Rp Bn | 2Q23 | 1Q24 | 2Q24 | QoQ | YoY |
|---------------------------------|--------|--------|--------|--------|--------|
| Interest Income | | | | | |
| Loans | 20,830 | 23,123 | 24,160 | 4.49% | 16.0% |
| Government bonds | 3,986 | 4,005 | 3,739 | -6.65% | -6.19% |
| Marketable Securities | 702 | 635 | 703 | 10.6% | 0.16% |
| Consumer financing | 1,579 | 1,664 | 1,697 | 1.97% | 7.50% |
| Placement at BI and other banks | 860 | 720 | 928 | 28.8% | 7.84% |
| Others | 177 | 236 | 238 | 0.59% | 34.0% |
| Syariah Income | 4,667 | 5,151 | 5,224 | 1.41% | 11.9% |
| Total | 32,800 | 35,535 | 36,689 | 3.25% | 11.9% |
| Interest Expense | | | | | |
| Time Deposits | 2,739 | 4,139 | 4,385 | 5.93% | 60.1% |
| Savings | 1,006 | 1,073 | 1,155 | 7.62% | 14.7% |
| Current Account | 2,541 | 3,617 | 3,373 | -6.74% | 32.7% |
| Borrowings | 1,200 | 1,453 | 1,534 | 5.63% | 27.8% |
| Securities issued | 1,014 | 1,067 | 1,346 | 26.1% | 32.8% |
| Subordinated loan | 1 | 0 | 0 | 52.1% | -36.0% |
| Total | 8,502 | 11,349 | 11,793 | 3.91% | 38.7% |



Consolidated Recoveries and Written Off Loan – Historical Data



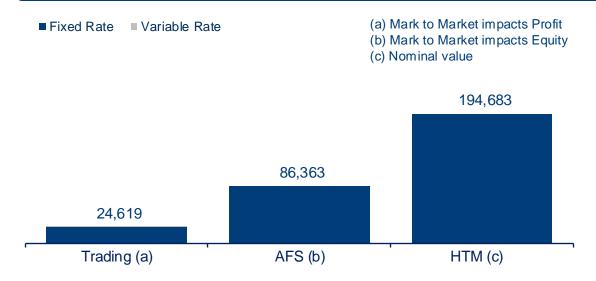


Government Bond Portfolio (Rp 306 Tn as of June 2024)

Government Bond Portfolio by Type and Maturity

| Maturity | FVTPL Po | rtfolio | FVOCI | | 40 |
|---------------------|----------|------------|---------|--------|---------|
| (Rp Bn) | Nominal | MTM | Nominal | MTM | AC |
| | | Fixed Rate | Bonds | | |
| < 1 year | 1,208 | 1,212 | 10,942 | 10,890 | 24,454 |
| 1 - 5 year | 10,309 | 10,326 | 30,876 | 30,789 | 79,697 |
| 5 - 10 year | 7,582 | 7,582 | 38,715 | 37,373 | 58,585 |
| > 10 year | 5,401 | 5,380 | 7,472 | 7,311 | 31,946 |
| Total | 24,499 | 24,501 | 88,006 | 86,363 | 194,683 |
| Variable Rate Bonds | | | | | |
| < 1 year | 116 | 118 | - | - | - |
| 1 - 5 year | - | - | - | - | - |
| 5 - 10 year | - | - | - | - | - |
| > 10 year | - | - | - | - | - |
| Sub Total | 116 | 118 | - | - | - |
| Total | 24,616 | 24,619 | 88,006 | 86,363 | 194,683 |
| | | | | | |

Government Bonds by Rate Type & Portfolio as of June 2024 (Rp Bn)



| QTD Government Bond Gains/(Losses) (Rp Bn) | | | | | | |
|--|--------|------|------|------|------|--|
| | 2Q23 | 3Q23 | 4Q23 | 1Q24 | 2Q24 | |
| Realized Gains/Losses on Bonds | (25.0) | 69.1 | 6.5 | 9.5 | 7.7 | |
| Unrealized Gains/Losses on Bonds | - | - | - | - | - | |
| Total | (25.0) | 69.1 | 6.5 | 9.5 | 7.7 | |



Notes:

FVTPL : Fair Value to Profit & Loss

FVOCI: Fair Value to Other Comprehensive Income

AC : Amortized Cost



Bank Mandiri Credit Ratings

| Moody's (15 February 2024) | | | |
|-----------------------------|--------|--|--|
| Outlook | STABLE | | |
| LT Counterparty Risk Rating | Baa1 | | |
| LT Debt | Baa2 | | |
| LT Deposit | Baa2 | | |
| | | | |

| Fitch Rating (21 May 2024) | | | |
|----------------------------|-----------|--|--|
| Outlook | STABLE | | |
| International LT Rating | BBB | | |
| International ST Rating | F2 | | |
| National LT Rating | AAA(idn) | | |
| National ST Rating | F1+(idn) | | |
| Viability Rating | bbb- | | |
| Government Support | bbb | | |

| STABLE |
|-------------------|
| _{id} AAA |
| |

| Standard & Poor (18 January 2024) | | |
|-----------------------------------|----------------|--|
| Outlook | BBB/Stable/A-2 | |
| | | |



Bank Mandiri Corporate Actions



- o 60% for the annual dividend payment
- Total dividend payment of Rp 353.96 per share

Schedule:

a. Cum Date:

| 0 | Regular and Negotiated Market | 19 March 2024 |
|---|-------------------------------|---------------|
| 0 | Cash Market | 21 March 2024 |

b. Ex Date

| Regular and Negotiated Market | 20 March 2024 |
|---|---------------|
| Cash Market | 22 March 2024 |
| Recording Date | 21 March 2024 |
| Payment Date | 28 March 2024 |





Key Statistics of Bank Mandiri (Bank Only)

| Office Network | |
|---|--------------------------------|
| As of Jun-24 | |
| Overseas Branch | 6 |
| Branches • Regular Branch • Conventional Branches • Smart Branches (excl. Digital Box) • Cash Outlet & Digital Box | 2,227 2,190 1,968 222 |
| # Employees | 38.769 |
| | 30,1 00 |

| | | HH \ | 1 |
|--------------|---|------|---|
| Subsidiaries | : | ::: | |
| s of Jun-24 | | | |

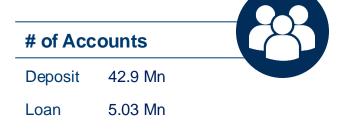
Rp 3.06Tn Total Contribution to Bank Mandiri

Top 3 contributors:

- Bank Syariah Indonesia
- Mandiri Taspen
- AXA Mandiri Financial Services

| E-Channel | गोर |
|------------------------------|-------------|
| Wholesale | |
| # Kopra User Registered | 236,243 |
| Wholesale Trx Value | Rp 9,942 Tn |
| Trade & Bank Guarantee Value | Rp 320 Tn |
| Cash Management Trx Value | Rp 8,242 Tn |
| | |

| Active Cards | |
|---------------------|---------|
| Debit Cards | 33.3 Mn |
| Credit Cards | 2.04 Mn |



| <u>Retail</u> | |
|----------------------------------|--------|
| ATMs | 12,884 |
| # EDC ('000) a) | 254 |
| # Active E-Money Cards ('000) b) | 4,342 |

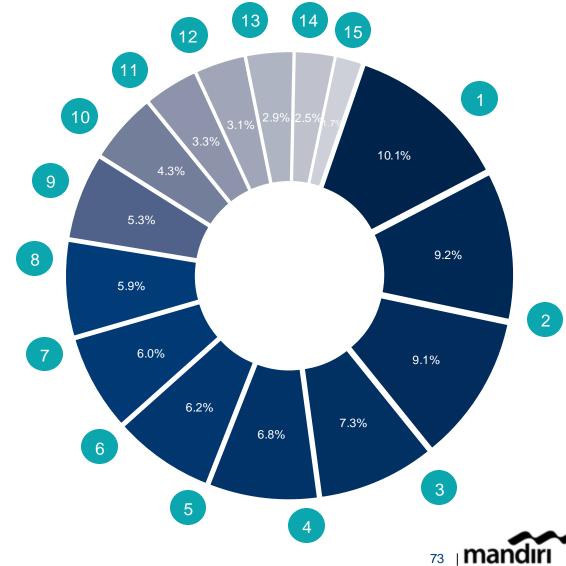


Loan Portfolio by Industry Sectors, June 2024

Top 15 sectors consist of prospective and neutral sectors

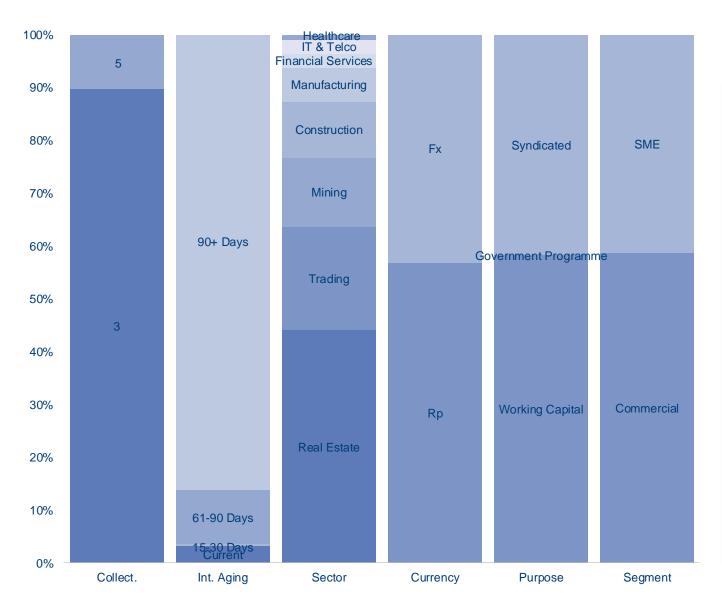
| No | Top 15 Productive Ecosystem Sectors | % Share (Bank Only) | Cumulative % |
|----|--|------------------------|--------------|
| 1 | Palm Plantation & CPO | 10.1% | 10.1% |
| 2 | FMCG | 9.20% | 19.3% |
| 3 | Consumption | 9.14% | 28.5% |
| 4 | Construction | 7.27% | 35.7% |
| 5 | Transportation | 6.79% | 42.5% |
| 6 | Government | 6.25% | 48.8% |
| 7 | Financial Services | 5.98% | 54.8% |
| 8 | Mining | 5.94% | 60.7% |
| 9 | Energy & Water | 5.33% | 66.0% |
| 10 | Coal | 4.34% | 70.4% |
| 11 | Property | 3.35% | 73.7% |
| 12 | Telco | 3.12% | 76.8% |
| 13 | Oil & Gas | 2.94% | 79.8% |
| 14 | Business Services | 2.48% | 82.2% |
| 15 | Hotel, Restaurant & Accommodation | 1.67% | 83.9% |
| | Others (19 Ecosystems) | 16.1% | 100.0% |
| | Total | 100.0% | |

Bank-only, excluding Consumer segment





2Q24 Loan Detail: Downgrades to NPL



Loan Profile: Downgrades to NPL (Rp 2,069 Bn) Bank Only

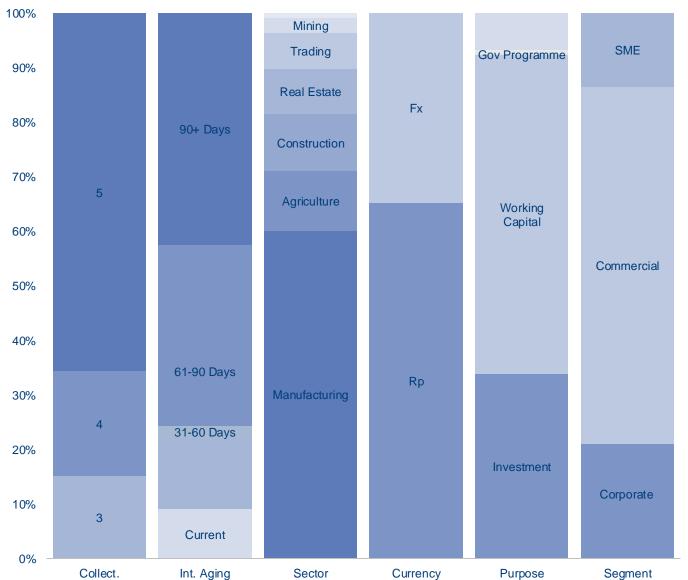
The downgrade to Non-Performing Loan in 2Q 2024 totaled Rp 2,069 Bn. Of these loans:

- 1.30% were still current in interest payment
- 72.5% came from Corporate segment
- 99.7% were Rp loans
- 82.2% were Investment loans.
- Largest downgrades by sector:
 - Mining,
 - Trading,
 - Real Estate.





2Q24 Loan Detail: Non-Performing Loans



Loan Profile: Non-Performing Loans (Rp 6,369 Bn) Bank Only

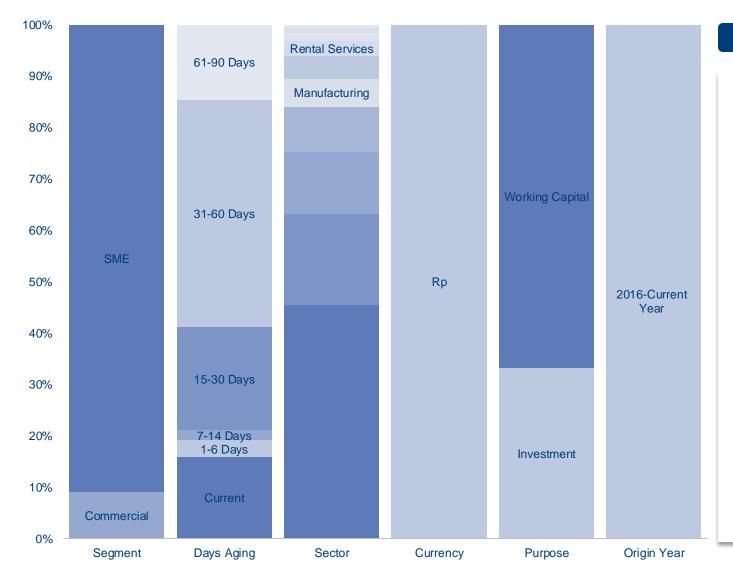
NPLs totaled Rp 6,369 Bn. Of these NPLs in 2Q 2024:

- 16.3% were still in Current on interest payments
- 51.3% were to Commercial Segment
- 43.7% were Working Capital Loans and 55.5% were Investment loans
- 76.1% were Rp loans
- Primary sectors were:
 - Manufacturing,
 - Mining,
 - Agriculture.





2Q24 Loan Detail: Downgrades to Category 2



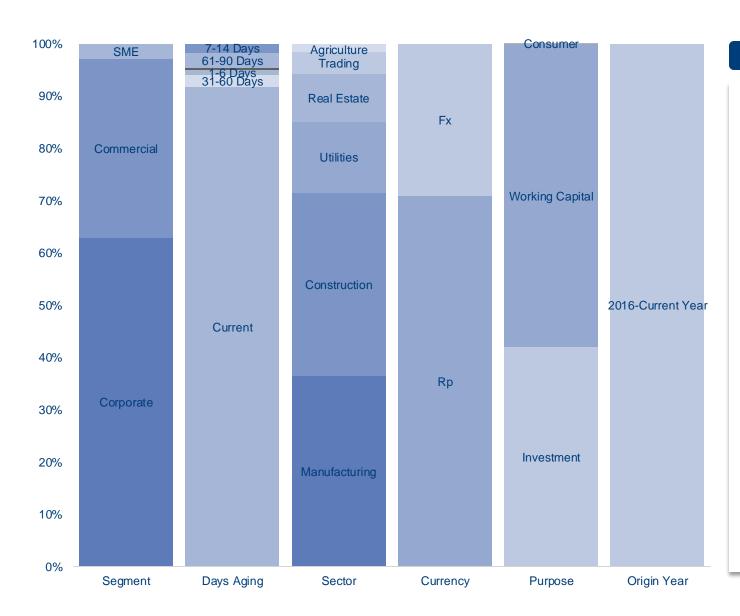
Loan Profile: Downgrades to Cat. 2 (Rp 421 Bn) Bank Only

The downgrade loan to Category 2 in 2Q 2024 totaled Rp 421 Bn. Of these loans:

- 91.1% were from Small Business segment
- 15.9% were still in Current on interest payments
- 100% were Rupiah loans
- 66.9% of the total downgrades to Category 2 loans were Working Capital loans
- Primary sectors downgraded were:
 - Trading,
 - Construction,
 - Mining.



2Q24 Loan Detail: Category 2 Loans



Loan Profile: Category 2 Loans (Rp 33,032 Bn) Bank Only

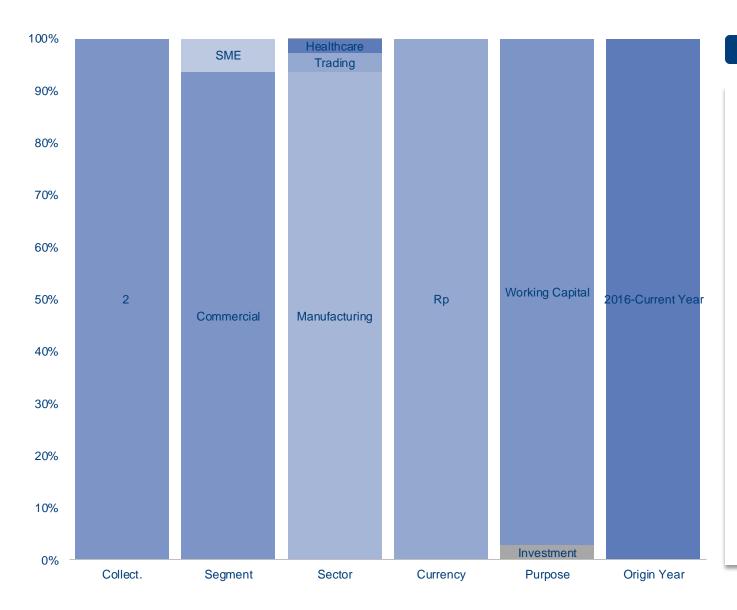
Rp 33,032 Bn loans were in Category 2 in 2Q 2024. Of these Special Mention (Category 2) loans:

- 62.9% were to Corporate Segment, 34.2% were to Commercial Segment
- 91.7% of the Special Mention Loan (Category 2) were Current in payment
- 70.8% were Rp loans
- 50.8% were Working Capital loans and 36.8% were Investment loans.
- 100% were originated since 2016
- Primary sectors in Category 2 were:
 - Manufacturing,
 - · Construction,
 - Utilities.





2Q24 Loan Detail: Upgrade to PL



Loan Profile: Upgrade to PL (Rp 160 Bn) Bank Only

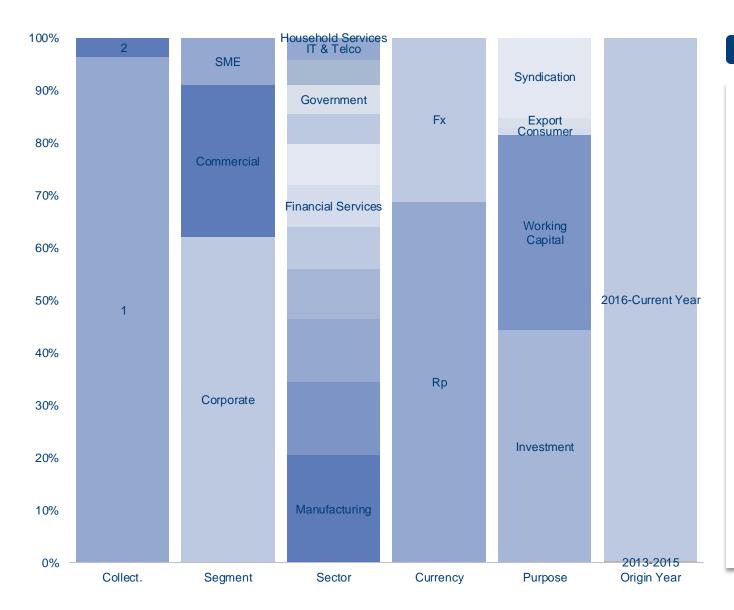
Rp 160 Bn of loans were upgraded to PL in 2Q 2024. Of these loans:

- 93.6% were coming from Commercial segment
- 93.7% were still in Current on interest payments
- 100% loans were originated since 2016
- 97.2% were Working Capital Loans
- Largest upgrades by sector:
 - Manufacturing
 - Trading,
 - Healthcare.





2Q24 Loan Detail: Performing Loans



Loan Profile: Performing Loans (Rp 899,838 Bn) Bank Only

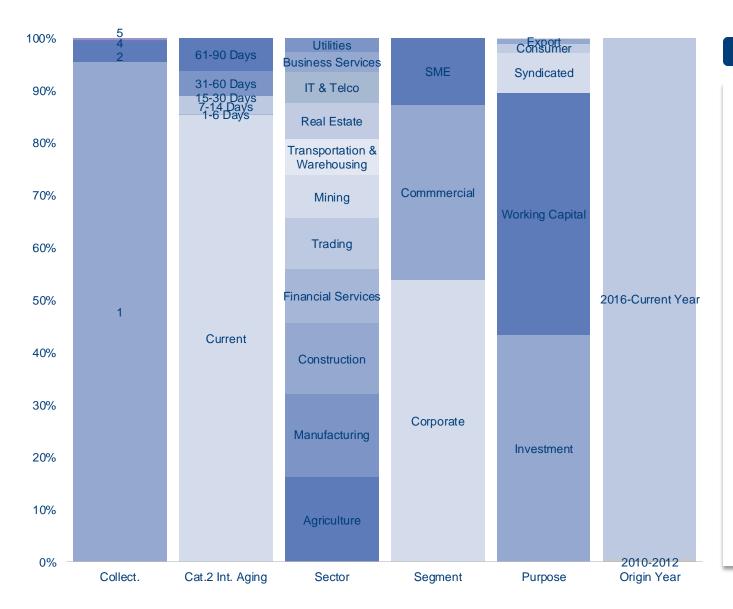
Rp 899,838 Bn in Corporate, Commercial & SME loans were performing in 2Q 2024. Of these performing loans:

- 62.1% were from Corporate segment, 28.8% were from Commercial segment
- 99.6% of loan originated in since 2016
- 68.8% were Rp loans
- 44.3% were Investment loans; 37.3% were Working Capital loans
- Primary sectors are:
 - · Manufacturing,
 - Mining,
 - Agriculture.





2Q24 Loan Detail: Rupiah Loans



Loan Profile: Rupiah Loans (Rp 623,855 Bn) Bank Only

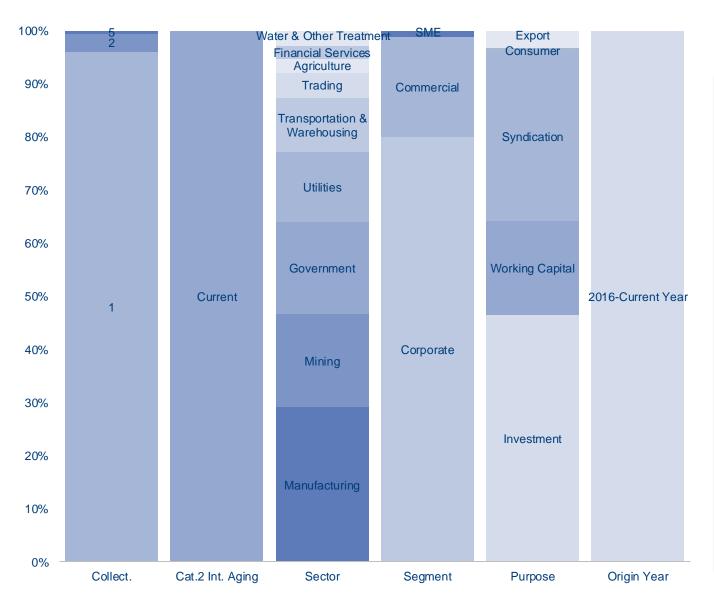
Rp 623,856 Bn in loans were Rupiah denominated in 2Q 2024. Of the Rupiah Loans in 2Q 2024:

- 99.2% were Performing Loans (Category 1 & 2)
- 53.8% were Corporate loans, 33.5% were
 Commercial loans, and 12.7% were SME loans
- 46.2% were Working Capital loans, 43.4% were Investment loans
- Primary sectors in Rupiah loans were:
 - Agriculture,
 - Manufacturing,
 - Construction.





2Q24 Loan Detail: FX Loans



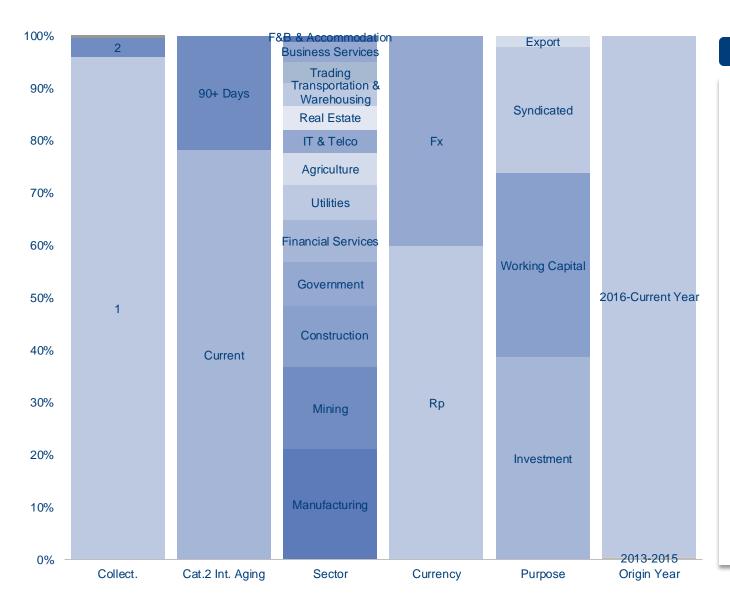
Loan Profile: FX Loans (Rp 282,351 Bn) Bank Only

Rp 282,351 Bn in loans were FX denominated in 2Q 2024. Of the FX Loans in 2Q 2024:

- 99.5% were Performing Loans (Category 1 & 2)
- 100% of the loans were Current in interest payments
- 79.9% were Corporate loans
- 46.5% were Investment loans; 31.7% were
 Syndication; 17.7% were Working Capital Loan
- Primary sectors in FX loans are:
 - Manufacturing,
 - Mining,
 - Government.



2Q24 Loan Detail: Corporate Loan



Loan Profile: Corporate Loan (Rp 561,295 Bn) Bank Only

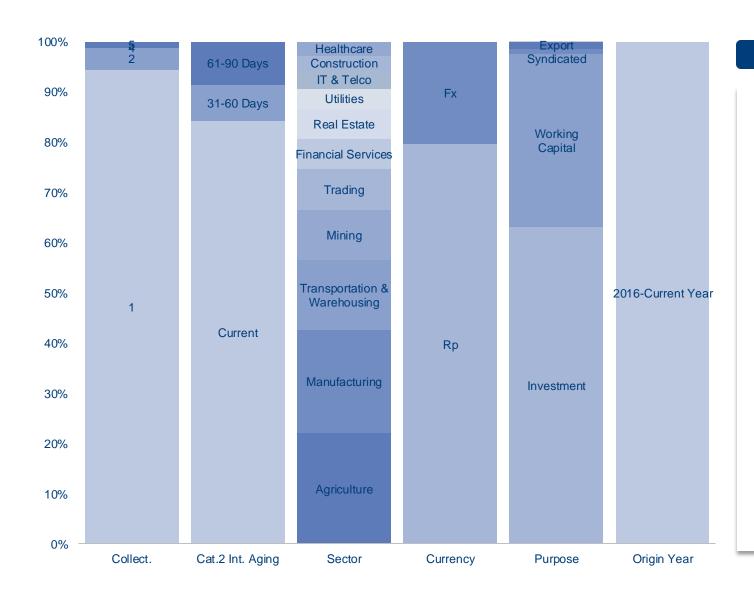
Rp 561,295 Bn in loans were in the Corporate portfolio in 2Q 2024. Of the Corporate Loans:

- 99.6% were performing loans
- 78.1% of the loans in Category-2 were Current in interest payments
- 59.8% were Rp loans
- 38.6% were Investment Loans; 35.2% wereWorking Capital Loans; 24.0% were Syndication.
- Primary sectors in Corporate were:
 - Manufacturing,
 - Mining,
 - Construction.





2Q24 Loan Detail: Commercial Loan



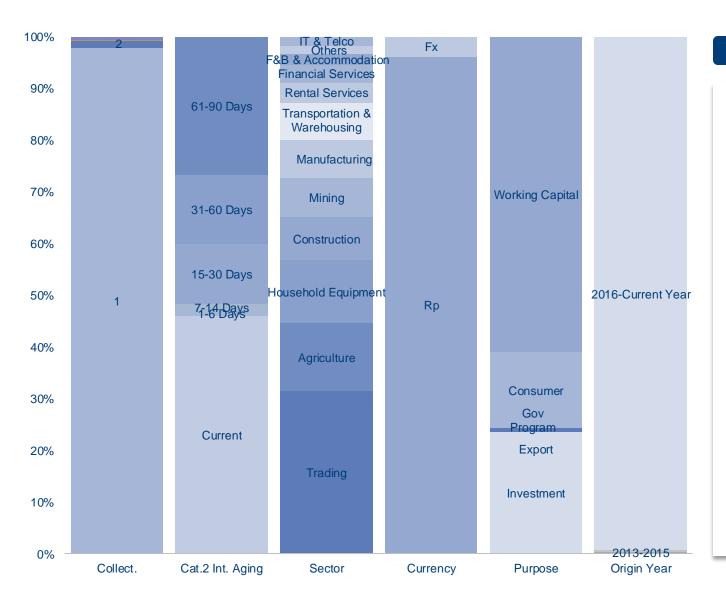
Loan Profile: Commercial Loan (Rp 262,479 Bn) Bank Only

Rp 262,479 Bn in loans were in the Commercial portfolio in 2Q 2024. Of the Commercial Loans in 2Q 2024:

- 98.8% were Performing Loans, with 4.3% in Category 2
- 80.3% of the Cat.2 in Commercial Loan were Current in interest payments
- 79.6% were Rp loans
- 63.2% were Investment loans, 34.4% were Working Capital loans
- Primary sectors in Commercial were:
 - Agriculture,
 - Manufacturing,
 - Transportation & Warehousing.



2Q24 Loan Detail: SME Loan



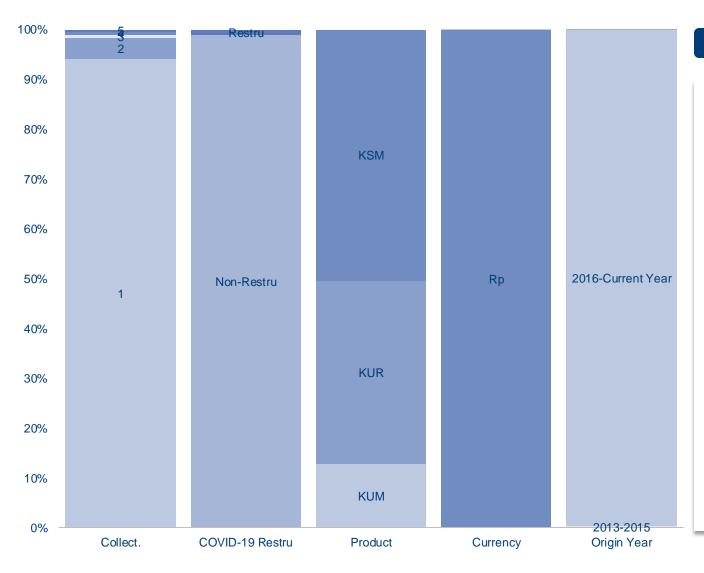
Loan Profile: Small Business Loan (Rp 82,432 Bn) Bank Only

Rp 82,432 Bn in loans were in the SME portfolio in 2Q 2024:

- 99.0% were Performing Loans, with 1.2% in Category 2
- 96.2% were Rupiah loans
- 61.0% were Working Capital loans and 23.6% were Investment loans
- Primary sectors in Small Business were:
 - Trading,
 - Agriculture,
 - Household Equipment.



2Q24 Loan Detail: Micro & Payroll Loan



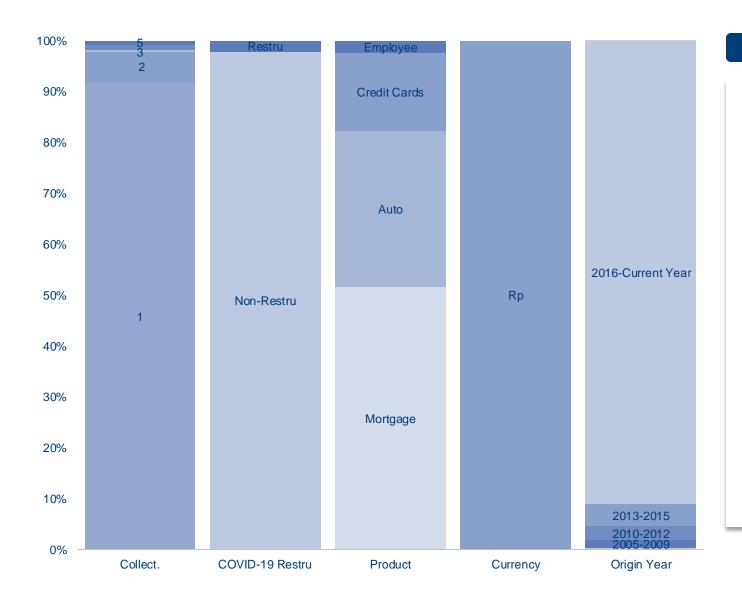
Loan Profile: Micro & Payroll Loan (Rp 173,991 Bn) Bank Only

Rp 173,991 Bn in loans were in the Micro & Payroll portfolio in 2Q 2024. Of this Micro & Payroll Loans:

- 98.3% were Performing Loans, with 4.2% in Category 2
- Rp 3,012 Bn (1.7% of Micro Loans) were in NPL
- 50.4% were KSM (Micro Personal Loans) and 36.8% were KUR (Government Program Micro Loan)
- 1.1% in Micro Loan were still in COVID-19 restructured book
- 99.8% were Rupiah loans



2Q24 Loan Detail: Consumer Loan



Loan Profile: Consumer Loan (Rp 115,898 Bn) Bank Only

Rp 115,898 Bn in loans were in the Consumer portfolio in 2Q 2024. Of this Consumer Loans in 2Q 2024:

- 97.7% were Performing Loans, with 6.1% in Category 2
- Rp 2,661 Bn (2.3% of Consumer Loans) were in NPL
- 2.2% in Consumer were still in COVID-19 restructured book
- 51.5% were Mortgage and 30.8% were Auto loan
- 100% were Rupiah loans





Notes

| | | |
|------|------|--|
| | | |
| | | |
| | | |
| | | |
| | | |





Notes

| | | |
|------|------|--|
| | | |
| | | |
| | | |
| | | |
| | | |





Notes

| | | |
|------|------|--|
| | | |
| | | |
| | | |
| | | |
| | | |





Equity Research Contact Details

| COMPANY NAME | ANALYST | E-MAIL |
|-------------------------------|------------------------|--|
| AUTONOMOUS | Ryan Foo | rfoo@autonomous.com |
| BAHANA SECURITIES | Yusuf Ade | yusuf.ade@bahana.co.id |
| BANK OF AMERICA-MERRILL LYNCH | Anand Swaminathan | anand.swaminathan@bofa.com |
| BCA SEKURITAS | Andre Benas | andre.benas@bcasekuritas.co.id |
| BNI SEKURITAS | Yulinda Hartanto | yulinda.hartanto@bnisekuritas.co.id |
| BRI DANAREKSA SEKURITAS | Victor Stefano | victor.stefano@bridanareksasekuritas.co.id |
| CITI INVESTMENT RESEARCH | Ferry Wong | ferry.wong@citi.com |
| CLSA LIMITED | Sarina Lesmina | sarina.lesmina@clsa.com |
| CIMB SEKURITAS | Handy Noverdanius | handy.noverdanius@cgs-cimb.com |
| GOLDMAN SACHS (ASIA) | Melissa Kuang | melissa.kuang@gs.com |
| HSBC | Weldon Sng | weldon.sng@hsbc.com.sg |
| NDO PREMIER SECURITIES | Jovent Muliadi | jovent.muliadi@ipc.co.id |
| J.P. MORGAN ASIA | Harsh Modi | harsh.w.modi@jpmorgan.com |
| MAYBANK KIM ENG SECURITIES | Jeffrosenberg Chen Lim | jeffrosenberg.lim@maybank.com |
| MACQUARIE SECURITIES | Jayden Vantarakis | jayden.vantarakis@macquarie.com |
| MORGAN STANLEY | Selvie Jusman | selvie.jusman@morganstanley.com |
| NOMURA VERDHANA | Raymond Kosasih | raymond.kosasih@verdhanaindonesia.com |
| SAMUEL SEKURITAS INDONESIA | Prasetya Gunadi | prasetya.gunadi@samuel.co.id |
| SUCORINVEST CENTRAL GANI | Edward Lowis | edward.lowis@sucorsekuritas.com |
| FRIMEGAH SECURITIES | Jonathan Gunawan | jonathan.gunawan@trimegah.com |
| JBS | Joshua Tanja | joshua.tanja@ubs.com |
| JOB Kay Hian | Stevanus Juanda | researchindonesia@uobkayhian.com |





Contact Information: Investor Relations

Tel: +62 21 3002 3000 ext 7125207

Fax: +62 21 5290 4249

E-mail: ir@bankmandiri.co.id

https://www.bankmandiri.co.id/web/ir

Corporate Secretary Tel: +62 21 524 5740

Fax:: +62 21 526 8246



Menara Mandiri II, 26th floor Jl. Jend. Sudirman Kav. 54-55 Jakarta, Indonesia 12190

Tel: 62-21 526 5045

Fax: 62-21 527 4477, 527 5577

Call Center: 14000 www.bankmandiri.co.id



