

# **Share Price Performance & Ownership**



No	Shareholder	31-Dec-20		30-Jun-21	YTD
NO	Snarenoider	No. of Shares	%	No. of Shares %	%
1	Government of RI	28,000,000,000	60.0%	28,000,000,000 60.0%	0.0%
2	Local Institutional	4,109,169,622	8.8%	3,876,144,266 8.3%	(5.67%)
3	Local Retail	726,629,610	1.6%	814,215,202 1.7%	12.05%
4	Foreign	13,830,867,434	29.6%	13,976,307,198 30.0%	1.05%
	TOTAL	46,666,666,666	100.0%	46,666,666,666 100.0%	



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# **Investment Thesis**

**Direct Beneficiary** to Structural **Growth in** Indonesia

**One-Stop Solution** for Diverse **Customers' Needs** 

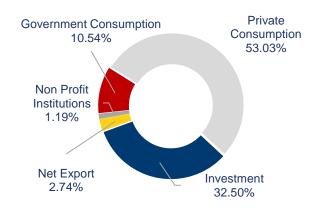
Respectable and **Sustainable Financial Metrics** 

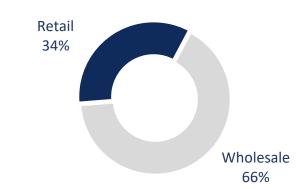


### **Direct Beneficiary to Structural Growth in Indonesia**



#### **BMRI Loan Breakdown 2Q21 Bank Only**







The passing of Omnibus Law will promote more investments and job creations



Rising middle income class is the main driver for structural shift in domestic consumption







The country's huge population with low banking penetration provides ample room for growth



The Bank's dominant share in wholesale and retail captures almost entire spectrum of Indonesia economic drivers





### **One-Stop Solution for Diverse Customers' Needs**

# SAVE Savings accounts, Time Deposit, Mandiri Plan Saving, Pension Savings **DIGITAL TRANSACTIONS** Mandiri SMS, Livin', Mandiri e-money **BORROW** Credit Card, Mortgage, Auto Loan, Salary Based Loan (KSM) INSURANCE Life Insurance, Health Insurance, General Insurance **WEALTH MANAGEMENT**

Mutual Funds, Stocks and Bond Trading

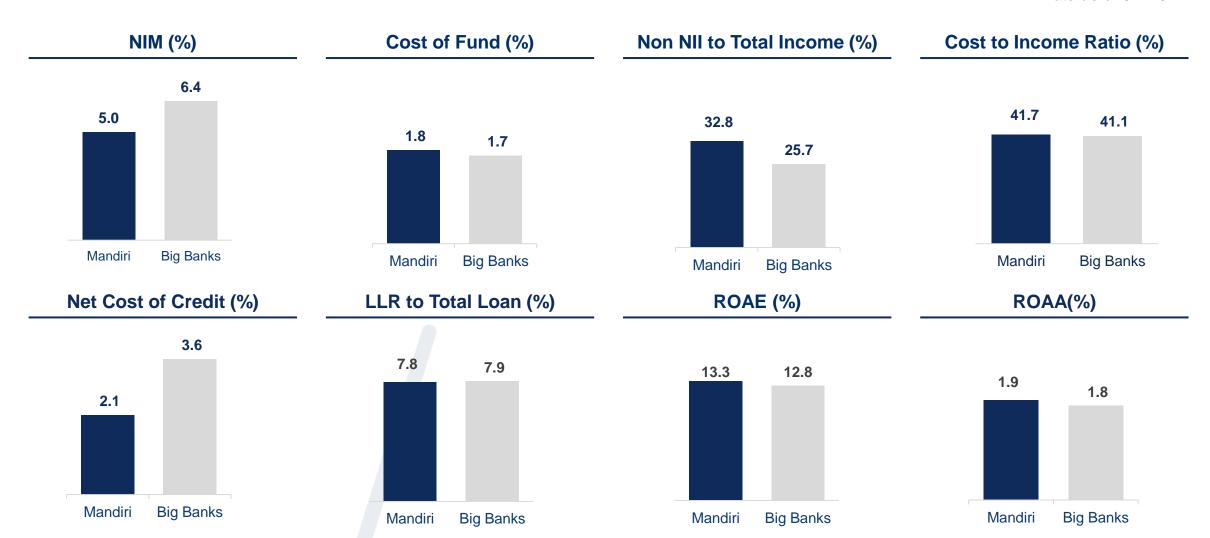
RETAIL

#### WHOLESALE



# Respectable Financial Metrics Relative To Other Big Banks

Data as of 5M 2021





<sup>(</sup>b) Big Banks: Aggregate BRI, BNI and BCA



<sup>(</sup>c) Ratios are computed using monthly published numbers, adjusted and made suitable for "apple-to-apple" comparison

# **Financial Snapshot**

	2016	2017	2018	2019	2020	CAGR/ Change '16-'20	1H20	1H21	YoY
NPAT (Rp Tn)	13.8	20.6	25.0	27.5	17.1	5.51%	10.3	12.5	21.45%
Adj. ROAE – after tax (%) (a)	10.32	13.01	14.38	14.25	9.16	(1.2ppt)	10.73	13.22	2.5ppt
ROAA – after tax (%)	1.42	1.91	2.15	2.18	1.25	(0.2ppt)	1.54	1.66	0.1ppt
Dividend Payout Ratio (%)	45	45	45	60	60	15.0ppt	-	-	-
Loan (Rp Tn)	662	730	820	908	893	7.77%	872	1,014	16.37%
Provision Expense (Rp Tn)	24.7	16.0	14.2	12.1	22.9	(1.87%)	10.3	11.0	6.90%
NIM (%)	6.44	5.87	5.74	5.56	4.65	(1.8ppt)	4.93	5.05	0.1ppt
CoC (%)	3.9	2.3	1.8	1.4	2.3	(1.6ppt)	2.2	2.3	0.2ppt
NPL (%)	4.0	3.5	2.8	2.3	3.1	(0.9ppt)	3.3	3.1	(0.2ppt)
NPL Coverage (%)	124	135	143	144	229	105.0ppt	196	222	26.3ppt
LAR excluding Covid Restru (%)	11.3	10.9	9.4	9.1	10.2	(1.1ppt)	11.5	10.5	-1.0ppt
LAR including Covid Restru (%)	N/A	N/A	N/A	N/A	21.0	N/A	18.3	20.7	2.4ppt
# Active Users Mandiri Online ('000)	-	846	1,882	3,233	4,539	75.06% <sup>(b)</sup>	3,790	5,360	41.4%
Income fr. Livin', SMS+Internet Banking (Rp Bn)	N/A	N/A	526	808	964	35.38% <sup>(c)</sup>	433	624	44.20%



<sup>(</sup>a) Adj ROAE: NPAT to common shareholders/average 2 years (last year end & current quarter) shareholders' equity exclude Minority Interest

UNTUK (b) 3-yr CAGR

1-yr CAGR

2-yr CAGR

# **Indonesia's Key Macroeconomic Data**

Expecting a recovery this year, while monetary policy will remain accommodative

	GDP growth (% yoy)	)	Inflat	ion (% yoy)	BI 7 days RR rate (%)		
202	20 20	21F	2020	2021F	2020	2021F	
-2	2.07 +	3.69	+1.68	+2.28	3.75	3.50	
6.00 5.07 4.00	5.05 5.02 4.97 2.97	3.5	<b>^ ^ ^</b>	2.96	6.5 6.0		
2.00		2.5			5.5 5.0 4.5	5.00	
-2.00		<b>-0.74</b> 2.0 -2.19 1.5		1.68	4.0 3.5	_ 3.50	
-4.00 -6.00 Q119 (	-5.32 Q219 Q319 Q419 Q120 Q220 Q3	.49 1.0 320 Q420 Q121	Apr-19 Jun-19 Aug-19 Oct-19 Dec-19	Apr-20 Jun-20 Aug-20 Oct-20 Dec-20 Feb-21 Apr-21	Jun-18 Aug-18 Oct-18 Apr-19 Oct-19 Oct-19 Oct-19 Oct-19	Feb-20 Apr-20 Jun-20 Aug-20 Oct-20 Feb-21 Apr-21	



# **Key Highlights 1H21**



# 2Q21 Operational Strength And Challenges to be Addressed

#### **KEY STRENGTHS**

#### KEY CHALLENGES TO BE ADDRESSED



#### (+) Loan Growth

- Bank-only up 3.4% QoQ, 6.4% YoY and 5.4% YTD
- Consolidated 3.0% QoQ, 13.6% YoY and 16.4% YTD
- Working capital and investment loans up 5% and 3.6% QoQ respectively
- Growth largely driven by sectors internally classified as "Prospective"



### (+) Cost of funds

- Bank-only CoF down 16bp QoQ
- Bank-only Cost of deposits were down QoQ across the board
- Bank-only CASA ratio up QoQ, YoY and YTD to 73%
- DSR ratio at all time low

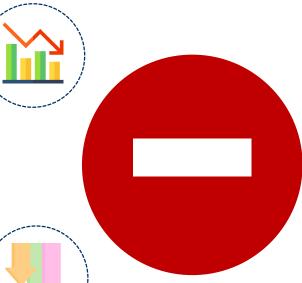


#### (+) Fee income

- Bank-only non-II up 20% QoQ
- Core fees ex-treasury contributed meaningfully
- Livin' fees up 51% YoY in 1H21
- Weakness in fees from ATM, CC, debit cards and transfers, more than offset by wholesale fees e.g., BG, bancassurance, syndicate etc.

#### (-) Retail loan growth ex-KUR

- Total retail was up 2.3% QoQ
- But would have been 0.7% ex-KUR
- KUR was up 9.6% QoQ
- Auto loans, Payroll, Micro KUM were -0.6%, -3.2%, -9% QoQ respectively



#### (-) Yield of Loan

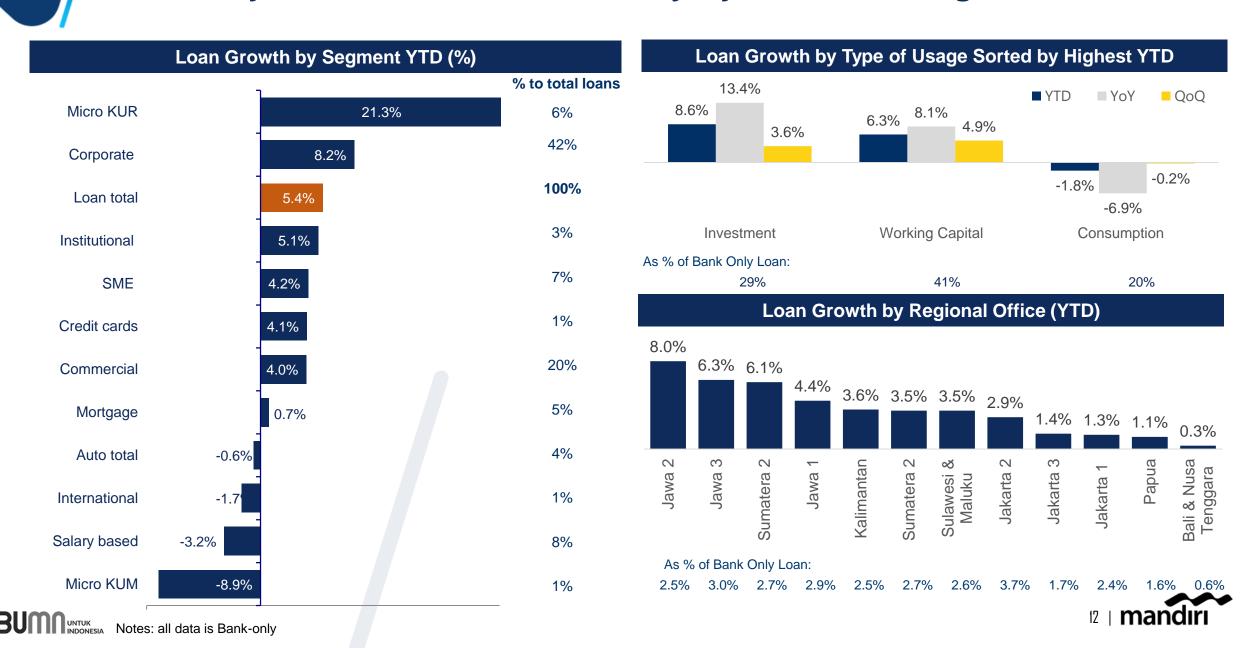
- Yield down ~30bp QoQ
- Weakness driven mainly by our wholesale segment
- Offsetting improvement in retail segment yield







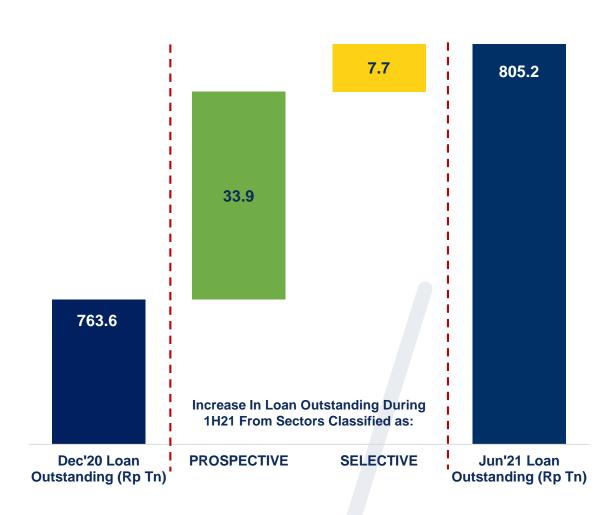
# Bank Only Loan Growth Driven Mainly By Wholesale Segment in 1H21

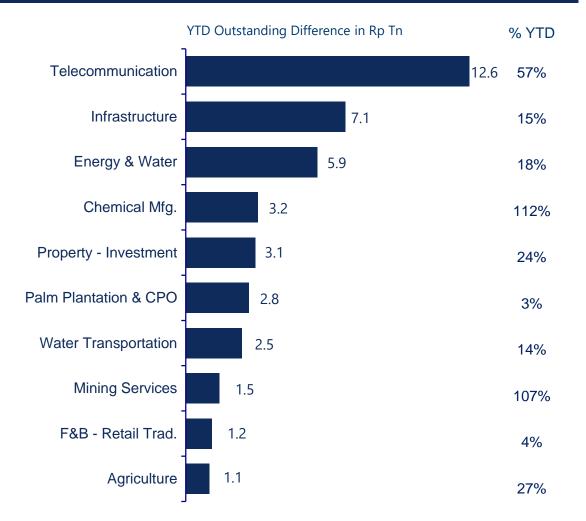


# **Loan Grew Within Our Internal Portfolio Sector Guidelines**

**Increase in Loan Outstanding Largely From Prospective Sectors** 

#### **Top 10 Sectors Contributing to YTD Jun-21 Loan Growth**



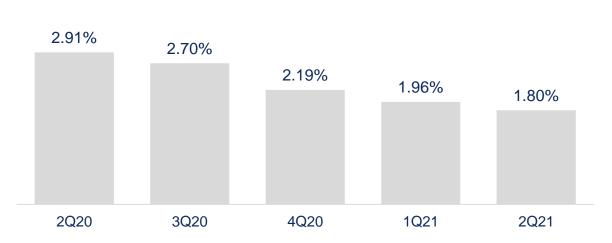




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# Lower Cost of Funds on Higher CASA, Lower DSR And Deposit Pricing

#### Cost of Funds\* - Bank-Only



\* Cost of total interest-bearing liabilities. Note: Figure above use average daily balance approach

#### **CASA Ratio – Bank-Only**

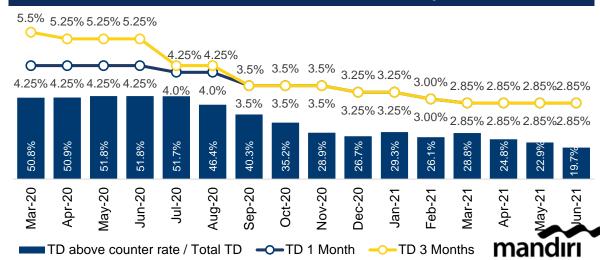


#### **Cost of Deposits by Type – Bank-Only**



Note: Figure above use average monthly ending balance approach; bank-only numbers

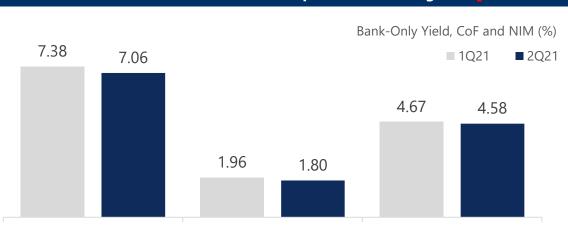
#### TD Counter Rate & DSR – Bank-Only





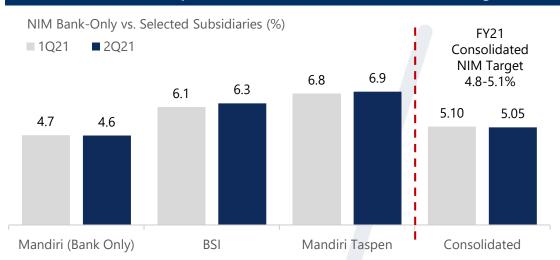
### Yield Remained Under Pressure; NIM On Track With FY21 Guidance





Our Effort To Lower CoF Helped Offset Falling Yield

#### **Subsidiaries NIM Improved in 2Q21 – Consolidated NIM Tracking Guidance**



#### **NIM Analysis**

Cost of Fund



Yield of Loan

Pressure on yield in wholesale segment came from low benchmark rate and competitive environment especially among the high-profile corporate/commercial borrowers.

NIM



Improvement in SME and consumer segment loan yield were partly driven by improvement in the Covid-restructured book i.e. some borrowers have started to make payments.



Lower cost of funds and improvement in subsidiaries' NIM helped offset the weakness in wholesale yield.



# Non-Interest Income Boosted By Wholesale Fees And Fees From Livin'

#### Non-Interest Income Growth Supported By Wholesale Fees

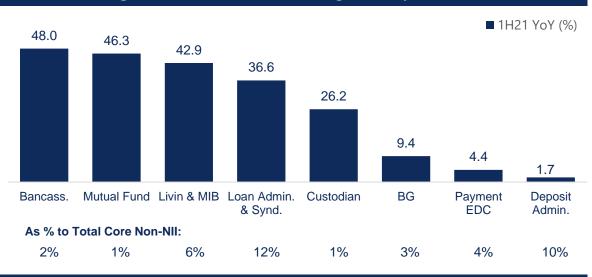
#### Non-NII 1H21 Composition\* (%) Non-NII 1H21 YoY By Segment (%) 21.8 11.2 51% 49% 9.6 ■ Wholesale ■ Retail Wholesale\*Total Non-NII Retail\*

\*Bank-only, excl. Dividend, Recovery, and other items that are not classified in either Wholesale or Retail

#### Weak Non-Interest Income During 1H21 By YoY Growth



#### **Strong Non-Interest Income During 1H21 By YoY Growth**



#### **Non-Interest Income Analysis**



Fee income from our wholesale businesses helped us achieve growth of non-interest income and offset the weakness in retail transaction fee such as credit and debit card. ATM and transfers



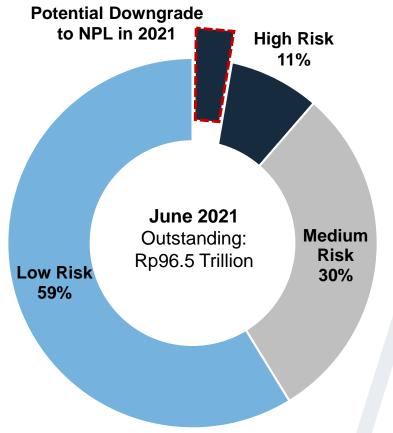
Fee income from Livin' and our internet banking grew nicely and accounted for about 6% of total core non-interest income



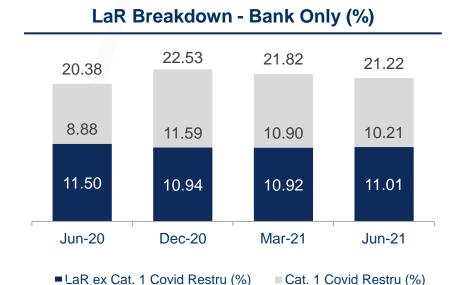


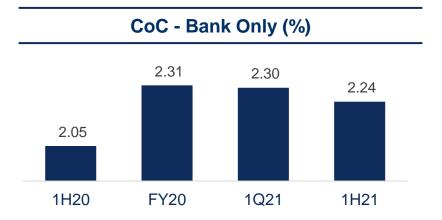
# **Quick Update on COVID-19 Restructured Loan**

#### **Covid-19 Restructured Loan Risk Profile**



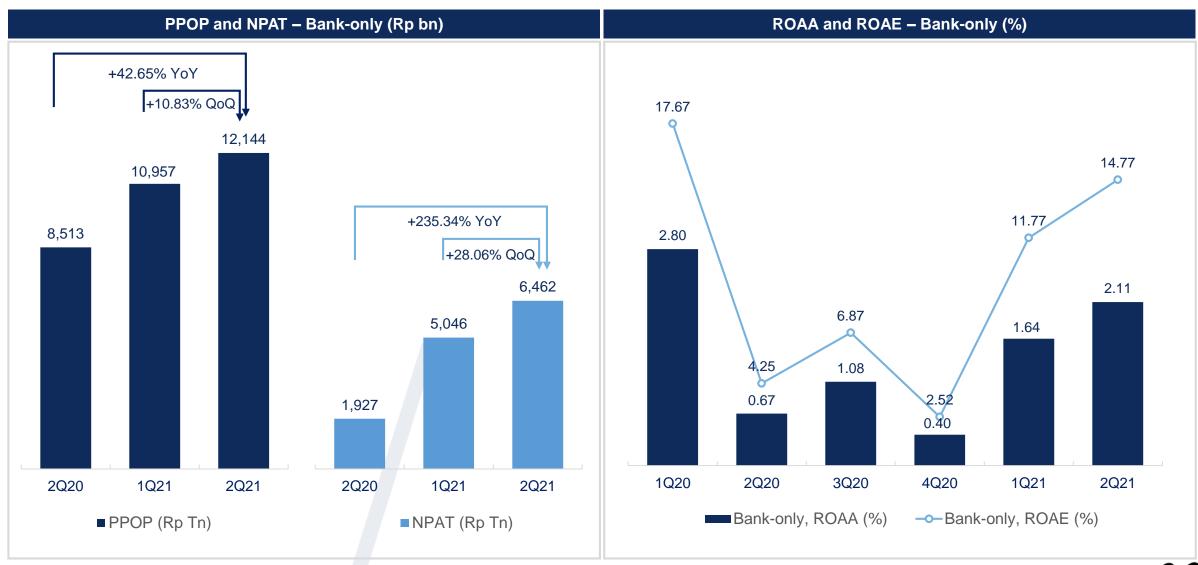
- The Outstanding Number is based on debtors which has restructuring flag.
- The Restructuring Flag will not be removed until all the loan has been completely paid back or written off.
- There is a potential removal of restru-flag in the future based on OJK letter S-19/D.03/2021.
- Until Now, We have not decided to remove any restru-flag from our book following the OJK letter mentioned above.
- We expect <50% of the high-risk portfolio to be downgraded to NPL in 2021
- Until 2Q 2021, 1.8% of the COVID portfolio has been downgraded to NPL







# Positive Recovery On Both PPOP & NP Level – Improved Profitability





# 1H21 Achievement Vs. Target And Our Outlook for 2H21

### **Bank Mandiri YTD Achievement** Loan growth (YTD, %) Low teens 13.6 5.4 Consol Guidance Consol Bank Only **NIM (YTD, %)** 4.8-5.1% 5.1 4.6 Consol Guidance Consol Bank Only COC (YTD, %) 1.9-2.4% 2.2 2.3 Bank Only Consol Guidance Consol

#### **Bank Mandiri FY21 Guidance**

#### No change in guidance

- Loan growth is currently at the upper range of our FY21 guidance but may soften in the 2H21 due to PPKM. However, that is expected and our target for end-of-year is safe.
- Our NIM is running at the upper range of our guidance at 5.1% in 1H21. We expect residual pressure on yield in 2H21 but should stabilize toward end of the year. Room to cut CoF exists to help maintain NIM within our guidance.
- Asset quality is trending within our expectation with credit costs improving on both QoQ and YoY term. We keep our FY21 guidance unchanged.

FY 2021 Consolidated Guidance										
Loan Growth YoY	Low teens									
Net Interest Margins	4.8% - 5.1%									
Cost of Credit	1.9% - 2.4%									

#### **Our Strategy and Focus in 2H2021**



#### Growth

- Loan growth will remain prudent, selective and within our internal portfolio sector guideline.
- Continued focus on quality growth in 2H21 for both wholesale and retail segment.



#### Net interest margin

- Lower loan pricing to be partly compensated by fees from wholesale borrowers.
- Further lower CoF by lowering DSR and maintaining high CASA ratio.



#### **Asset quality**

- Close monitoring on Covidrestructured book.
- Progressively build sufficient provisioning level.

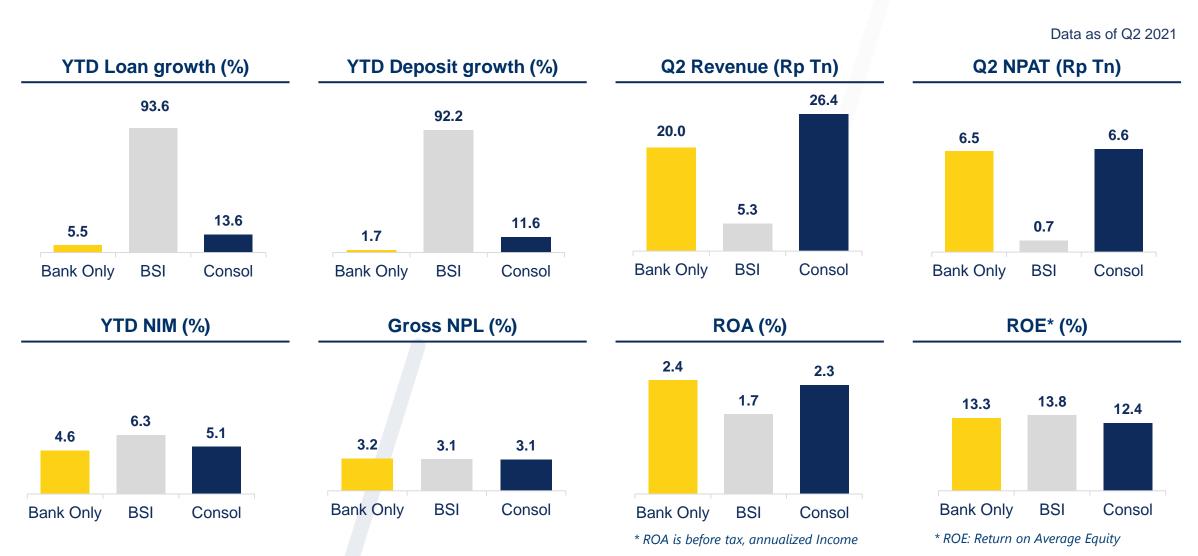




# Financial & Operational Updates



# **Snapshot of BSI Contribution to Consolidated Earnings**





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# **A More Optimized Balance Sheet**

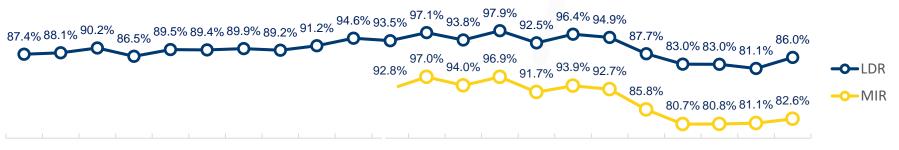
Balance Sheet Summary (Rp Bn)	Jun-20	Dec-20	Mar-21	Jun-21	QoQ	YTD	YoY
Cash and Placement with BI & Other Banks	200,072	178,183	195,381	172,307	-11.81%	-3.30%	-13.88%
Receivables (Acceptances & Others)	33,214	40,152	34,479	33,149	-3.86%	-17.44%	-0.20%
Gov't Bonds & Marketable Securities	223,374	294,686	342,040	334,230	-2.28%	13.42%	49.63%
Loans	871,660	892,805	984,856	1,014,336	2.99%	13.61%	16.37%
Loan Provisions	(55,715)	-62,759	(67,818)	(68,599)	1.15%	9.31%	23.13%
Other Provisions	(2,377)	-2,664	(3,350)	(3,740)	11.64%	40.37%	57.36%
Fixed & Other Assets	89,213	88,931	98,479	98,844	0.37%	11.15%	10.80%
Total Assets	1,359,441	1,429,334	1,584,067	1,580,527	-0.22%	10.58%	16.26%
CASA:	604,421	696,059	798,569	800,795	0.28%	15.05%	32.49%
Current Account	246,540	305,364	366,842	350,893	-4.35%	14.91%	42.33%
Savings Account	357,881	390,695	431,727	449,902	4.21%	15.15%	25.71%
Time Deposits	372,135	351,259	382,749	368,445	-3.74%	4.89%	-0.99%
Third Party Funds	976,556	1,047,318	1,181,318	1,169,239	-1.02%	11.64%	19.73%
Wholesale Funding	136,656	110,275	114,409	123,186	7.67%	11.71%	-9.86%
Other Liabilities	62,911	77,945	90,817	82,971	-8.64%	6.45%	31.89%
Total Liabilities	1,176,123	1,235,538	1,386,544	1,375,396	-0.80%	11.32%	16.94%
Equity excl. Minority Interest	179,238	189,143	181,628	189,077	4.10%	-0.03%	5.49%
Minority Interest	4,081	4,653	15,895	16,053	1.00%	245.00%	293.35%
Total Liabilities & Equity	1,359,441	1,429,334	1,584,067	1,580,527	-0.22%	10.58%	16.26%



# **Higher LDR in Jun-21**

#### **Funding**

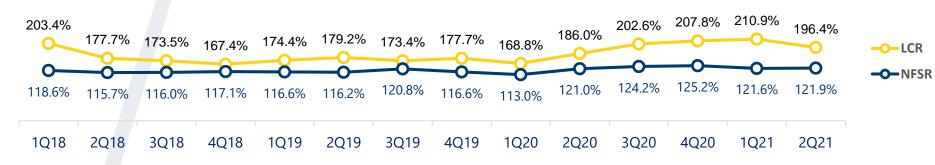
Optimizing Asset and Liability Management (Bank Only)



1Q16 2Q16 3Q16 4Q16 1Q17 2Q17 3Q17 4Q17 1Q18 2Q18 3Q18 4Q18 1Q19 2Q19 3Q19 4Q19 1Q20 2Q20 3Q20 4Q20 1Q21 2Q21

#### **Liquidity Ratio**





MIR : Macroprudential Intermediation Ratio, defined as Total Financing (Loan & Bonds) divided by Total Funding (3rd party funds & qualified wholesale funding)

LCR : High Quality Liquid Asset divided by Net Cash Outflow

NSFR : Bank's available stable funding ("ASF") divided by its required stable funding ("RSF")



# **Solid PPOP and Net Profit Growth**

P&L Summary (Rp Bn)	2Q20	1Q21	2Q21	QoQ	YoY	1H20	1H21	YoY
Interest Income	21,490	24,142	23,971	-0.7%	11.5%	45,199	48,113	6.4%
Interest Expense	(8,091)	(6,656)	(6,300)	-5.3%	-22.1%	(16,264)	(12,956)	-20.3%
Net Interest Income	13,399	17,486	17,671	1.1%	31.9%	28,935	35,157	21.5%
Net Premium Income	217	512	429	-16.2%	97.4%	843	941	11.6%
Total NII & Premium Income	13,616	17,998	18,100	0.6%	32.9%	29,778	36,098	21.2%
Non Interest Income	5,856	7,613	8,329	9.4%	42.2%	13,594	15,942	17.3%
Total Operating Income	19,472	25,611	26,429	3.2%	35.7%	43,372	52,040	20.0%
Total Operating Expenses:	(9,156)	(11,487)	(11,540)	0.5%	26.0%	(19,185)	(23,027)	20.0%
Personnel Expenses	(3,859)	(5,511)	(5,318)	-3.5%	37.8%	(8,636)	(10,829)	25.4%
G&A Expenses	(3,986)	(4,219)	(4,682)	11.0%	17.5%	(7,865)	(8,901)	13.2%
Other Expenses	(1,311)	(1,757)	(1,540)	-12.4%	17.5%	(2,684)	(3,297)	22.8%
Pre Provision Operating Profit (PPOP)	10,316	14,124	14,889	5.4%	44.3%	24,187	29,013	20.0%
Provision Expenses	(6,811)	(5,407)	(5,593)	3.4%	-17.9%	(10,290)	(11,000)	6.9%
Profit from Operations	3,505	8,717	9,296	6.6%	165.2%	13,897	18,013	29.6%
Non Operating Income	(55)	(17)	(68)	300.0%	24.7%	(28)	(85)	203.6%
Net Income Before Tax	3,451	8,700	9,228	6.1%	167.4%	13,869	17,928	29.3%
Net Income After Tax	2,377	5,918	6,583	11.2%	176.9%	10,293	12,501	21.5%



# **Improved Profitability**

Consolidated

KEY RATIOS (%)	FY19	FY20	1H20	1Q21	1H21	QoQ	YoY
PROFITABILITY							
NIM	5.56	4.65	4.93	5.10	5.05	-0.05ppt	0.12ppt
Cost to Income Ratio	45.20	46.90	44.46	44.85	45.34	0.49ppt	0.88ppt
Cost to Asset Ratio (annualized)	3.04	2.84	2.82	2.90	2.91	0.01ppt	0.09ppt
Non-Interest Income to Asset Ratio	2.17	2.09	2.03	2.02	2.12	0.10ppt	0.09ppt
Cost of Credit	1.40	2.35	2.17	2.36	2.33	-0.03ppt	0.16ppt
RoAA – after tax	2.18	1.25	1.54	1.57	1.66	0.09ppt	0.12ppt
RoRWA – after tax	3.01	1.82	2.21	2.44	2.55	0.10ppt	0.34ppt
Adj. RoAE – after tax <sup>(a)</sup>	14.25	9.16	10.73	12.77	13.22	0.45ppt	2.49ppt
FUNDING, LIQUIDITY & CAPITAL							
CASA Ratio	65.30	66.50	61.89	67.60	68.49	0.89ppt	6.60ppt
Loan to Deposit Ratio (LDR)	96.50	84.30	88.55	82.50	85.89	3.39ppt	-2.66ppt
Deposit to Interest Bearing Liabilities Ratio	88.90	90.30	87.72	91.17	90.47	-0.70ppt	2.74ppt
Tier-1 Capital	19.79	18.38	17.85	17.43	17.82	0.39ppt	-0.03ppt
CAR	20.90	19.48	18.96	18.59	18.97	0.38ppt	-0.01ppt
ASSET QUALITY							
NPL Ratio (b)	2.33	3.09	3.28	3.15	3.08	-0.07ppt	-0.21ppt
Special Mention Ratio	4.58	4.51	5.99	4.46	4.66	0.20ppt	-1.33ppt
Coll. 1 Restructured BAU Ratio	2.20	2.59	2.21	2.76	2.76	0.00ppt	0.55ppt
Loan At Risk BAU Ratio	9.11	10.19	11.48	10.38	10.50	0.12ppt	-0.98ppt
Coll. 1 Covid Restructured Ratio	-	10.80	6.80	10.81	10.22	-0.59ppt	3.42ppt
Loan At Risk incl. Covid Restructured Ratio	-	20.99	18.28	21.19	20.72	-0.47ppt	2.44ppt
NPL Coverage	144.30	229.10	195.53	220.10	221.87	1.77ppt	26.35ppt
Loan At Risk BAU Coverage	36.80	69.20	60.21	66.50	68.18	1.68ppt	7.97ppt



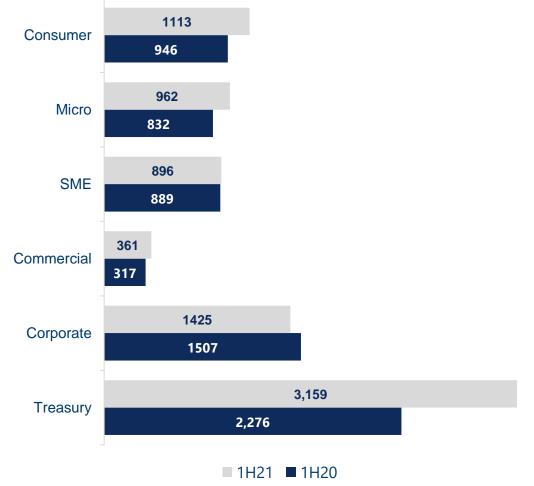
UNTUK (a) Adj ROAE: NPAT to common shareholders/average 2 years (last year end & current quarter) shareholders' equity exclude Minority Interest (b) Exclude loan to other banks

# **Balanced Earnings Contribution from All Business Units**

#### NII per Segment Analysis 1H21 in Rp Bn – Bank Only

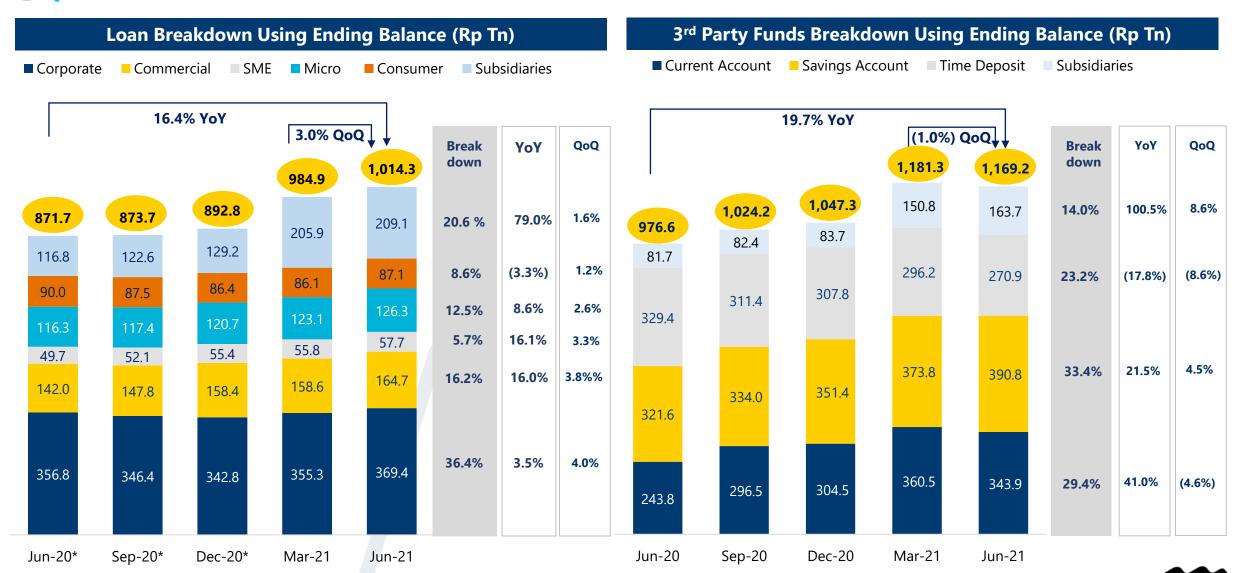
#### ■ Asset Spread ■ Liabilities Spread 7,551 5,222 4,069 5,139 4,597 4,433 864 514 4,077 2,522 3,554 2,645 3,149 2,931 2,269 4,275 4,083 1,369 3,481 1,105 1,148 2,700 1,284 1,277 1,285 1,093 1,140 1H20 1H20 1H20 1H21 1H20 1H20 1H21 1H21 1H21 1H21 SME Commercial Micro Corporate Consumer

#### Non Interest Income per Segment 1H21 in Rp Bn – Bank Only





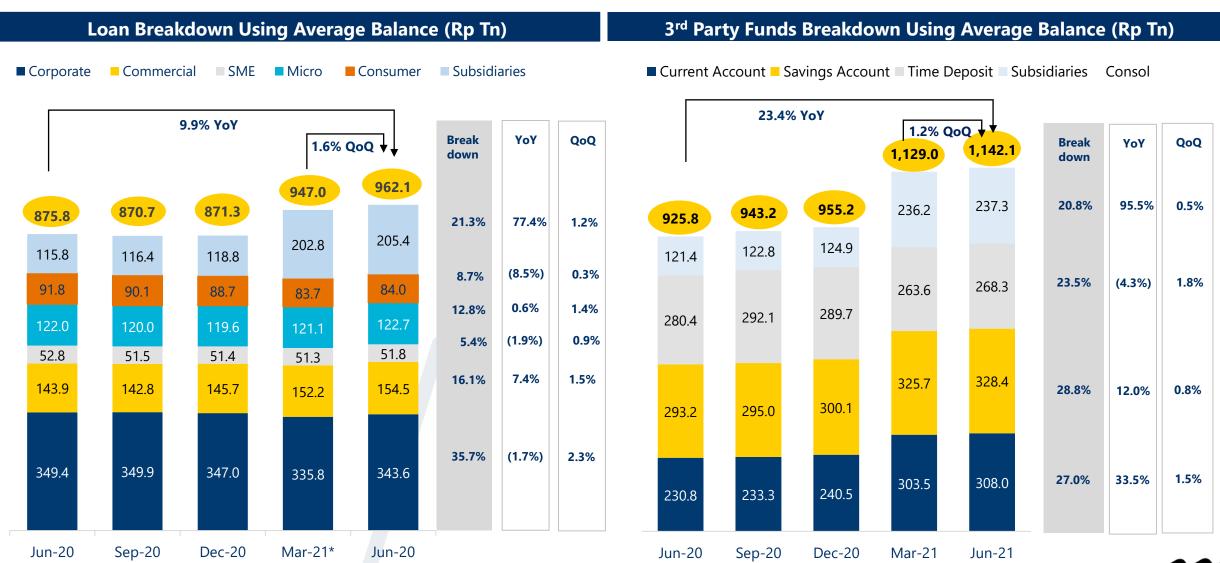
## **Loan & Deposit: Ending Balance**





<sup>\*</sup> There is a slight resegmentation of Corporate, Commercial and SME for Jun-20, Sep-20 and Dec-20 whereby: For Corporate, previously Rp358.0Tn, Rp347.9Tn and Rp344.3Tn respectively; For Commercial, previously Rp140.6Tn, Rp146.0Tn and Rp156.6Tn respectively; For SME, previously Rp49.9Tn, Rp52.3Tn and Rp55.6Tn respectively

### **Loan & Deposit: Average Balance**



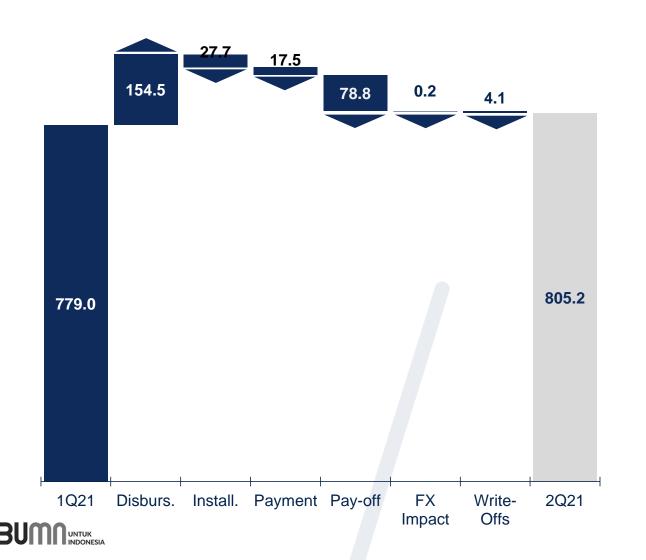


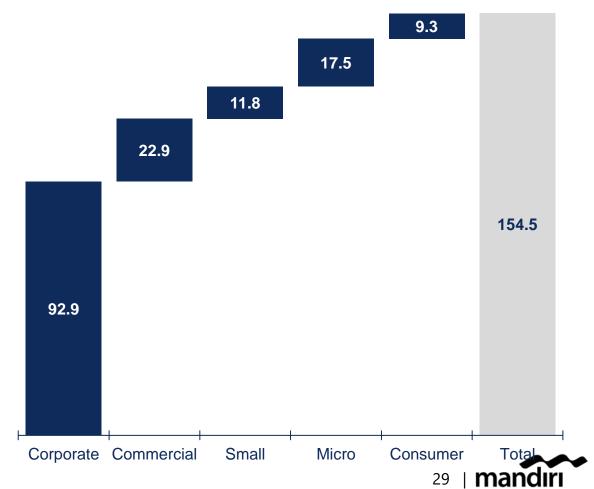


# Rp154.46 Tn Loans Disbursed in 2Q 2021

Loan Movement – 2Q 2021 Bank Only (Rp Tn)

**Loan Disbursement by Segment – 2Q 2021 Bank Only (Rp Tn)** 

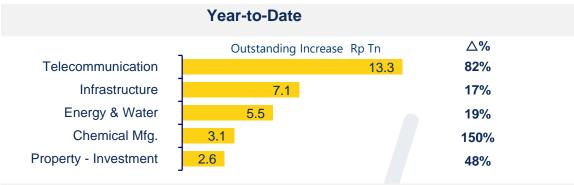




# **Diversifying Our Strength in Wholesale Lending**









#### **Top 5 Industries Contributing to Commercial Loan Growth in 2Q21**

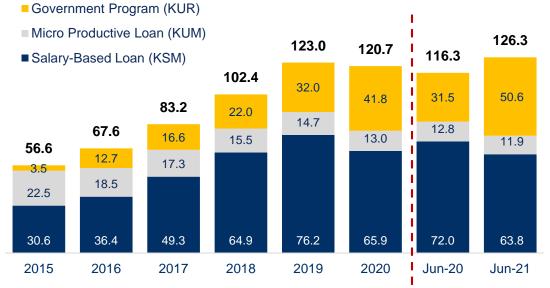






# **Prudently Managing Retail Segment**

# MICRO: Outstanding Loan by Type (Rp Tn) nent Program (KUR)

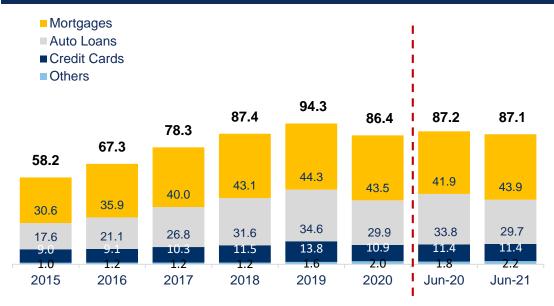


#### **MICRO Loan Growth by Type as of June 2021**

Loan Type	% to Total Loan Bank-Only	% to Total Micro Loan	YoY Growth	QoQ Growth
Government Program (KUR)	6.3%	40.1%	60.7%	9.6%
Micro Productive Loan (KUM)	1.5%	9.4%	(7.4%)	(5.7%)
Salary-Based Loan (KSM)	7,9%	50.5%	(11.4%)	(0.8%)
Total Micro Loan	15.7%	100.0%	8.6%	2.6%

Note: All figures are using Bank-Only ending balance loan

#### **CONSUMER: Outstanding Loan by Type (Rp Tn)**



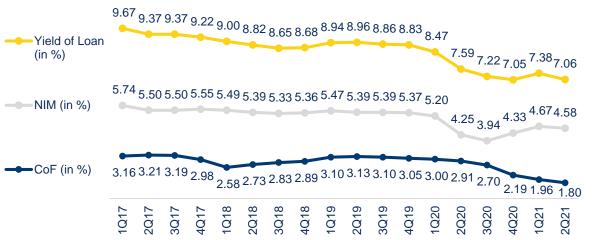
#### **CONSUMER Loan Growth by Type as of June 2021**

Loan Type	% to Total Loan Bank-Only	% to Total Consumer Loans	YoY Growth	QoQ Growth
Mortgages	5.4%	50.4%	4.6%	1.0%
Auto Loans	3.7%	34.1%	(12.3%)	1.0%
Credit Cards	1.4%	13.0%	(0.5%)	1.6%
Others	0.3%	2.5%	19.7%	3.2%
<b>Total Consumer</b>	10.8%	100.0%	(2.6%)	1.2%



## **Bank-Only NIM Pressure Driven by Yield of Loan**

#### QTD NIM, Loan Yield and Cost of Funds\* (bank-only)

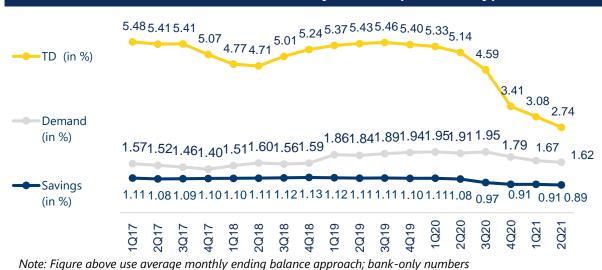


<sup>\*</sup> Cost of total interest-bearing liabilities. Note: Figure above use average daily balance approach

#### **QTD Loan Yield per Segment (bank-only)**



#### **QTD Cost of Third-Party Funds (bank-only)**



#### **Net Interest Margin Analysis**



Q2 NIM is at 4.58%, down from Q1 NIM of 4.67% on the back of lower yield; partly offset by lower cost of funds.



Pressure on yield primarily from wholesale segment while retail segment stable, partly thanks to borrowers' payment from Covid-restru book. Higher growth in FX loans YTD also affected yield.



Deposit costs continued to trend downward across the board; there is still room for further decline in the next quarters.



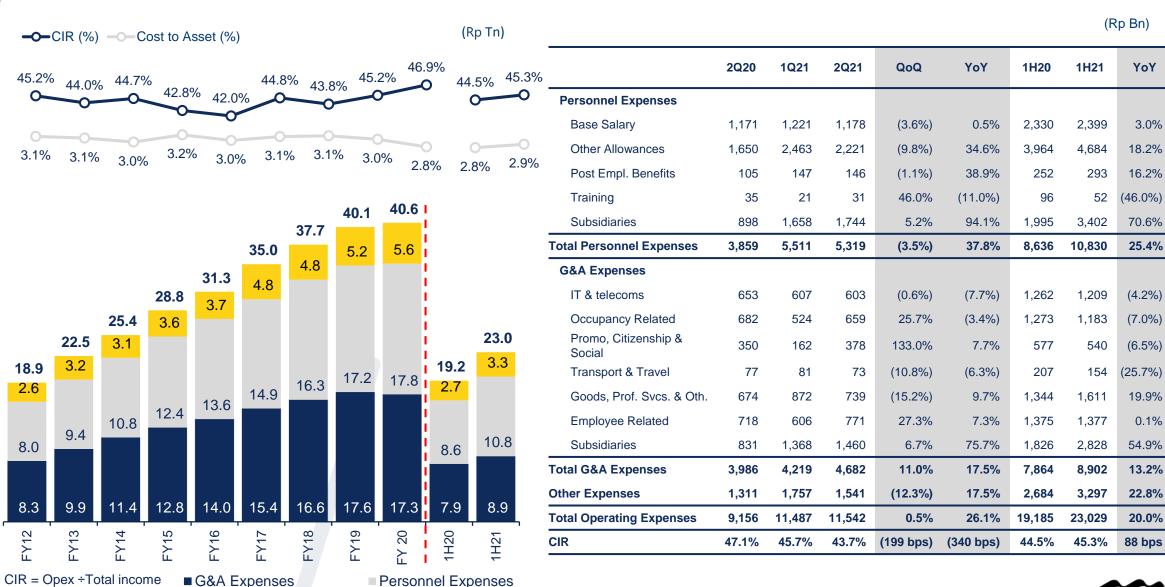


# **Non-Interest Income Growth Remained Challenging**

Non NII Summary (Rp Bn)	2Q20	1Q21	2Q21	% to Total Non NII Consolidated	QoQ	YoY	1H20	1H21	YoY
Loan & Trade Related Fee	719	915	1,078	12.9%	17.8%	50.0%	1,627	1,994	22.5%
Deposit Related, Cash Mgt, & Remittance Fee	864	856	876	10.5%	2.3%	1.3%	1,783	1,732	-2.9%
Credit Card	267	281	270	3.2%	-3.8%	1.3%	608	552	-9.3%
Mutual Fund & Bancassurance	116	236	178	2.1%	-24.7%	53.0%	281	414	47.5%
E-Channel	538	629	691	8.3%	9.9%	28.6%	1,145	1,320	15.3%
ATM	168	155	152	1.8%	-2.1%	-9.3%	355	307	-13.5%
Mobile, SMS, & Internet Banking	228	304	319	3.8%	4.9%	40.2%	433	624	44.2%
Other E-Channel	142	169	220	2.6%	29.9%	54.7%	357	389	9.1%
Fixed Income, FX & Derivatives	1,375	2,056	2,175	26.1%	5.8%	58.2%	3,788	4,231	11.7%
FX & Derivatives	1,108	364	876	10.5%	140.3%	-20.9%	2,515	1,240	-50.7%
Fixed Income	267	1,692	1,299	15.6%	-23.2%	386.6%	1,274	2,991	134.8%
Core Non Interest Income	3,879	4,974	5,269	63.3%	5.9%	35.8%	9,233	10,243	10.9%
Cash Recoveries	575	838	1,210	14.5%	44.3%	110.5%	1,525	2,048	34.2%
Other Income	143	110	652	7.8%	491.5%	355.3%	983	762	-22.5%
Total Non Interest Income - Bank Only	4,597	5,922	7,130	85.6%	20.4%	55.1%	11,741	13,052	11.2%
Subsidiaries	1,363	1,702	1,868	22.4%	9.8%	37.0%	2,810	3,569	27.0%
Total Non Interest Income - Consolidated	5,856	7,614	8,329	100.0%	9.4%	42.2%	13,594	15,943	17.3%



## **Operating Expense Breakdown in 2Q 2021**





Other Expense Total Expenses



# Risk Management



# **Building Up Provision For Covid-19 Restructured Loan**

Business Unit		Loan Mix (% of consolidated loan)					YTD Cost of Credit (%)						
	2018	2019	2020	1H20	1Q21	1H21	2018	2019	2020	1H20		1H21	
											BAU <sup>(b)</sup>	Build Up <sup>(c)</sup>	Total
Corporate	40.7	40.2	38.6	41.1	36.1	36.4	(0.4)	0.4	1.2	(0.4)	1.72	0.31	2.03
Commercial	17.0	16.7	17.5	16.1	16.1	16.2	4.8	2.5	3.4	1.9	2.90	0.34	3.25
SME	6.9	6.5	6.2	5.7	5.7	5.7	4.5	3.2	2.2	2.7	1.58	(0.19)	1.39
Micro	12.5	13.6	13.5	13.3	12.5	12.5	2.1	1.7	3.1	3.5	2.76	(0.26)	2.50
Consumer	10.7	10.4	9.7	10.3	8.5	8.4	2.4	2.1	4.4	7.5	3.42	(0.83)	2.59
Total Bank Only	87.7	87.3	85.5	86.6	78.9	79.2	1.6	1.3	2.3	2.1	2.22	0.02	2.24
Bank Syariah Indonesia <sup>(d)</sup>	8.2	8.3	9.3	8.7	16.0	15.8	3.8	2.1	2.3	3.0	0.84	2.34	3.18
Mandiri Taspen	1.9	2.2	2.9	2.6	2.8	2.9	0.4	0.5	1.6	1.2	2.12	2.31	4.43
Mandiri Tunas Finance (a)	2.0	1.9	2.0	1.9	1.4	1.4	2.9	2.6	4.3	4.4	3.18	1.94	5.12
Mandiri Utama Finance (a)	0.5	0.5	0.5	0.4	0.5	0.5	5.2	3.4	3.8	7.4	4.56	0.76	5.32
Total Subsidiaries	12.6	12.9	14.7	13.6	20.7	20.5	3.2	1.9	2.5	2.2	1.39	2.25	3.64
Elimination	(0.3)	(0.2)	(0.3)	(0.2)	0.4	0.3							
Total Consolidated	100.0	100.0	100.0	100.0	100.0	100.0	1.8	1.4	2.3	2.17	1.85	0.68	2.33
NPL Coverage –	Consolidat	ed (%)					142.8	144.3	229.1			221.9	
	NPL Coverage – Consolidated (%)  LAR BAU Coverage – Consolidated (%)								69.2			65.6	

<sup>(</sup>a) Non-Joint Finance only

<sup>(</sup>d) For 2017-2020, number refer to Bank Syariah Mandiri stand alone



<sup>(</sup>b) Business As Usual means not including Covid-19 Restructuring

<sup>(</sup>c) Provisioning Build Up for Covid-19 Restructured Loan

## **COVID-19 Restructured Detailed Analysis By Segment And Risk Profile**

#### Covid-19 Restructured Loan – Risk Profile Analysis (Bank Only)

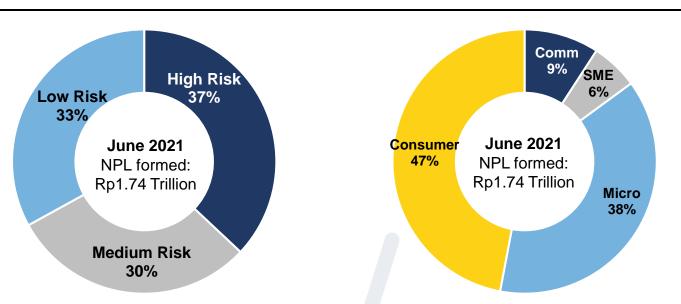
As of 2Q 2021	Outstanding (Rp Tn)	Low Risk	Med Risk	High Risk	Total Provision	Low Risk	Med Risk	High Risk
Corporate	39.0	60.2%	30.8%	9.0%	14.1%	1.2%	14.3%	100%
Commercial	11.8	34.3%	62.6%	3.1%	10.3%	1.6%	12.6%	59.9%
SME	10.6	77.3%	11.6%	11.1%	15.3%	10.1%	17.9%	48.7%
Micro	19.7	71.6%	12.8%	15.6%	9.6%	4.3%	9.5%	34.1%
Consumer	15.4	47.8%	34.9%	17.3%	14.8%	7.5%	8.9%	47.0%
Total	96.5	59.3%	29.6%	11.2%	13.0%	4.1%	12.6%	61.3%

<sup>\*</sup> Bank Only Ending Balance



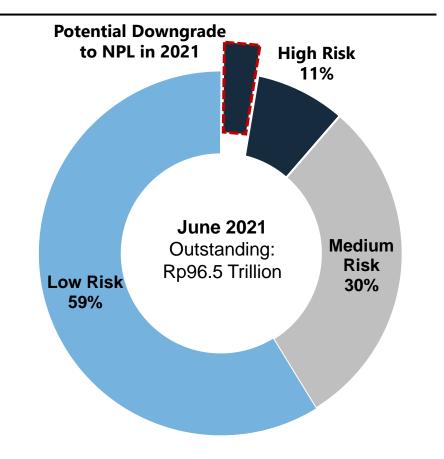
## **COVID-19 Restructured, NPL Formation Analysis**

#### **Covid-19 Restru NPL Formation Analysis By Risk Profile & Segment**



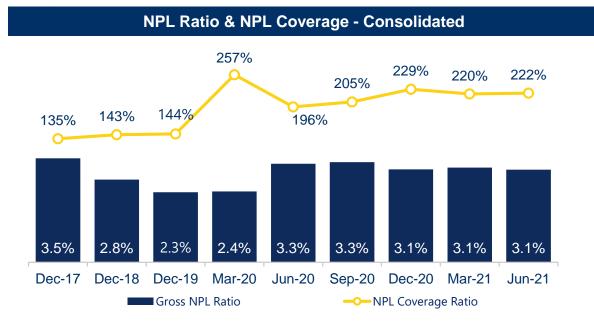
	Low Risk	Med Risk	High Risk	Total
NPL (Rp Bn)	577	516	646	1,739
Outstanding (Rp Tn)	57.2	28.5	10.8	96.5
Portion (%)	1.0%	1.8%	6.0%	1.8%

#### **Covid-19 Restructured Loan Risk Profile**





#### **NPL & Loan at Risk**



#### BAU Loan at Risk Ratio & LaR Coverage - Consolidated 69% 67% 65% 65% 60% 57% 43% 42% 37% 0.....0.....0.....0 35% 32% 34% 33% 33% 11.5% 10.9% 10.6% 10.5% 10.5% 10.4% 10.2% 9.4% 9.1% 2.4% 3.3% 3.5% 3.3% 3.1% 3.1% 3.1% 2.7% 2.3% 4.5% 4.0% 4.6% 4.5% 4.6% 6.0% 6.0% 2.2% 2.2% 2.2% 2.7% 2.6% 2.6% 2.8% 2.8% Dec-19 Sep-20 Dec-17 Dec-18 Mar-20 Jun-20 Dec-20 Mar-21 ■ Cat 1 Restru ■ Cat 2 ■ NPL LAR BAU Coverage ••• •• LAR BAU+Covid Coverage

#### 2Q21 Loan Loss Reserve (Rp Tn) - Bank-only

Stage	Loan Loss Reserve (LLR)	Total Loan	LLR/Total Loan
1	11.3	695.1	1.6%
2	27.3	84.4	32.3%
3	21.7	25.7	84.4%
Total	60.2	805.2	7.5%

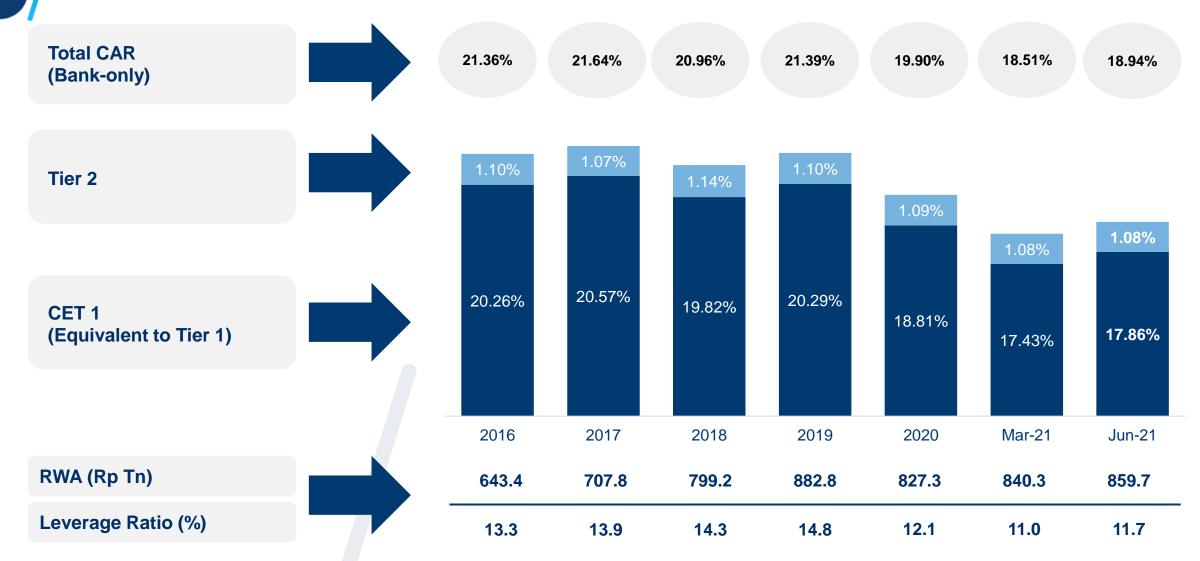
#### 2Q21 Loan Stage Profile by Segment (%) - Bank-only

Stage	Corporate	Commercial	SME	Micro	Consumer
1	85.5%	72.7%	95.5%	96.9%	94.1%
2	13.2%	17.0%	3.9%	1.8%	3.4%
3	1.3%	10.3%	0.6%	1.3%	2.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%



<sup>\*</sup> If we include Covid Restru Coll. 1, Adj. LaR Jun 2020, Sep 2020, Dec 2020, Mar 2021, and June 2021 would have been 18.3%, 21.4%, 20.8%, 21.2%, and 20.7%

## **CAR and CET1 Ratios are Well Above Minimum Requirement**



Leverage Ratio = Tier 1 Capital divided by Total Exposure (On Balance Sheet Exposure + Derivatives Exposure + Securities Financing Transaction Exposure + Other Off Balance Sheet Exposures)



Digital Banking Initiatives: Retail



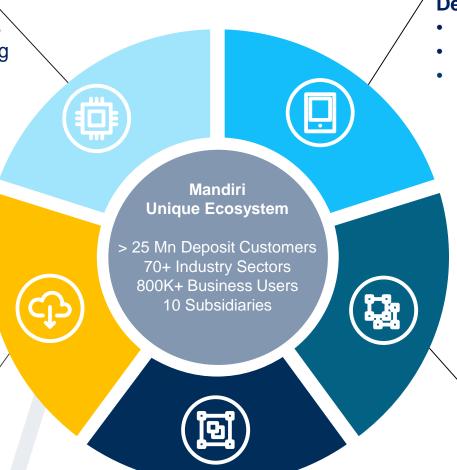
## Digital Roadmap Powered by Mandiri Unique Ecosystem

#### **Leveled Up Digital Readiness**

- Core banking capacity upgrades
- Business Process Reengineering
- Cloud computing models
- High performance infrastructure
- Reliable, fast, secure, flexible

#### Data driven decision making

- Al Capabilities as value enabler
- Customer Centric approach
- Visual analytics
- Robust data management & governance



#### **Develop Digital-Native Products**

- Online deposit account opening
- Digital lending
- Up next Mandiri Paylater (4Q21)

#### **Modernize Distribution Channels**

- Feature-rich mobile/physical channels
- Livin' 1.0 Banking made easy
- Up next Livin' 2.0 Leapfrogging the race to becoming Super App (4Q21)

#### **Widen Digital Ecosystem**

>400 digital ecosystem partners for account opening, transaction and digital lending; up next MSME merchant QR payment (3Q21)





## Leveraging Ecosystem Through Robust Data Analytics

**Mandiri Data Ecosystem** 

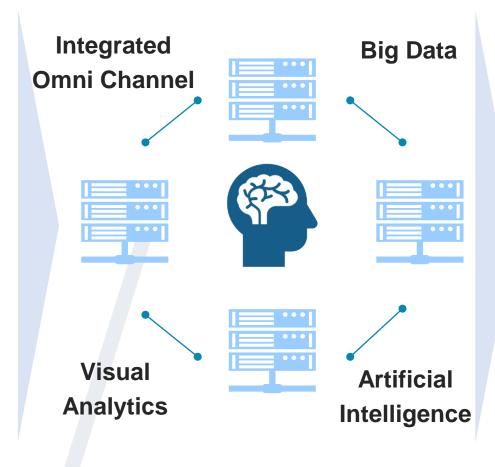
#### **Robust Data Analytics**

## Business Impact & Innovative Scoring

# Number of Transaction

5 K transaction per sec

# IDR 115 Bn per sec



#### **Business Impact**

- 1.2x Increase in conversion from ATM to Livin' users "smartphone friendly"
- Increase of hot leads SME's from high propensity customer "business customer"
- Increase of take up rate in personal loan offering "salaried customer"

#### **Innovative Scoring**

Holder of investment products

"financially well-planned"

Set up bill payment autodebet "committed & loyal customer"

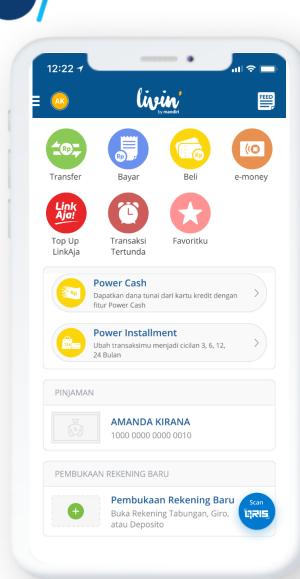
Frequently pay min payment of Credit Card's bills

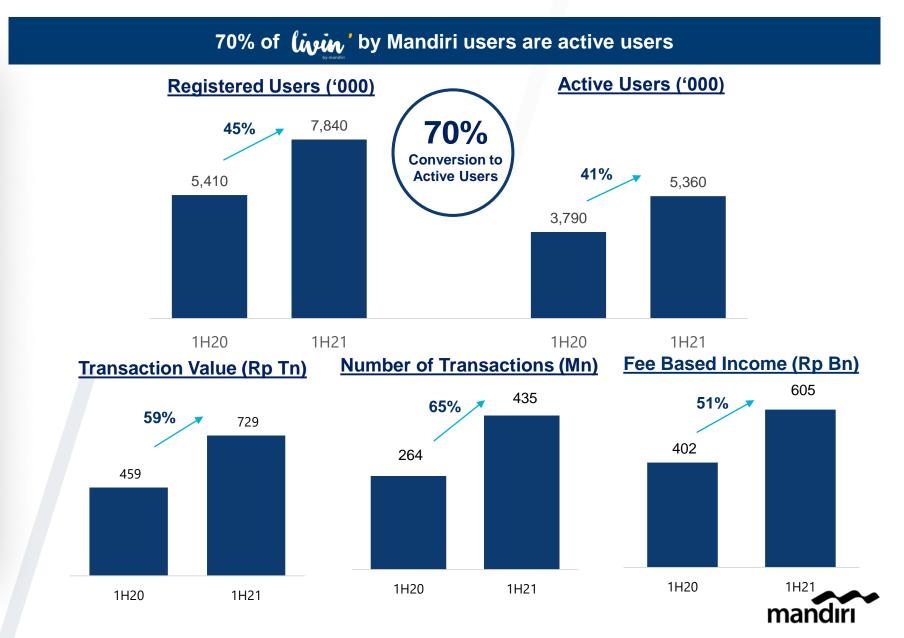
"cashflow difficulties"





## **Statistics Showing Encouraging Progress**







Note: As of 1H21



## Shifts Banking Transactions to Digital in a Big Way

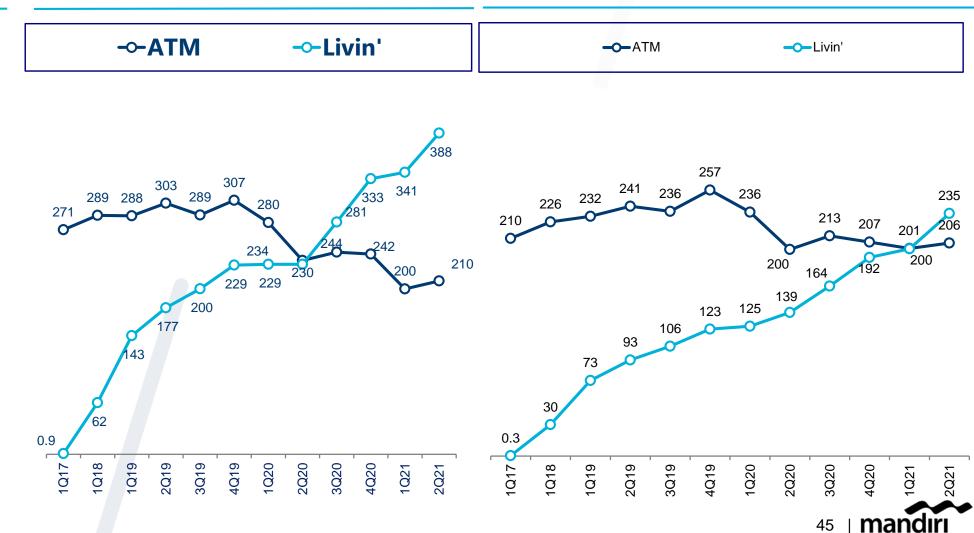
#### Focus on **Digital Marketing Campaign**

**Quarterly Transaction Value (Rp Tn)** 

**Quarterly # of Financial Transaction (Mn)** 



Boosting **70%** growth of digital campaign





Note: As of 1H21

## Leapfrogging the Race to Becoming "Super App" with (in 2.0)





Comprehensive **Banking Experiences** 



**Full-Suite Financial Services** 



Open **Ecosystem** 

Leveling up from basic banking to comprehensive digital ecosystem solution

Using Livin' 2.0 we can increase users' product holding ratio

**Increase New Retail Loan** 

30%

50%

Livin' active users taking **Retail Loan** 

**Increase New to Investment** 

5%

20%

Livin' active users having Mandiri Investment **Product** 

**Increase Customer Engagement** 

By integrating digital players to Livin' Ecosystem







## Widening Customer Onboarding Portals With (2.0)



#### **Mandiri Existing Customer Onboarding Portals**



Visit: join.bankmandiri.co.id



Web-Based

**Online Onboarding** 

**New Monthly** 

mandiriagen

~100,000 Agents Banking

**Customer Onboarding** 

to Cover Rural Areas

**Account Onboard** 

#### **Branch Account Onboarding**

150K

**New Monthly** 



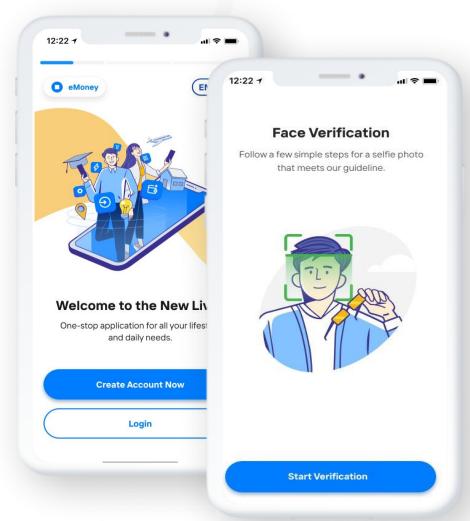
**Customer Service Machine Account Onboarding** self-service feature



**Account Onboard Through Branches** 



#### by Mandiri Onboarding Feature (up next)





Note: As of 1H21



## **Digital Productive & Consumptive Loan Initiatives**

**Apply Productive loan** via partners' platforms with total disbursement Rp634 Bn\*





Rp131 Bn

**Productive Loan Disbursement** (YTD)

227% 542%

YoY Disbursement YoY Number of Debtors

Integrated with > 20 digital players ecosystem



Buy Now Pay Later via partners' platforms with less than 30 minutes approval process





**Easy Apply** (Digital Onboarding)



**Instant Limit** (30 minutes approval)



**Connect & Apply** via platform digital (eCommerce/Fintech)



**Support Transaction for Online & Offline Stores** 



**Price Competitiveness** (Transaction Fee & Interest)

Target Launch







## Accelerate Digital Expansion; Connect Instantly With Partners Using API

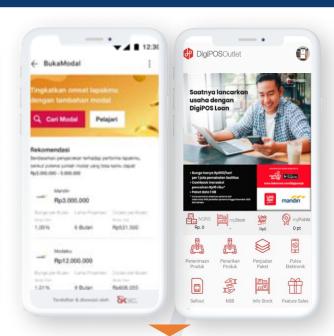
Services

+136% **Number of** Transactions

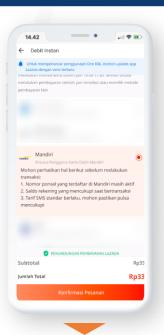
YoY +208% Transaction **Value** 

#### We collaborate with key players in digital ecosystem











Online saving account onboarding Online application for productive loan

**Prepaid card** top up

**Direct payment** from debit card

**QR** payment for **MSME** merchant\*





















































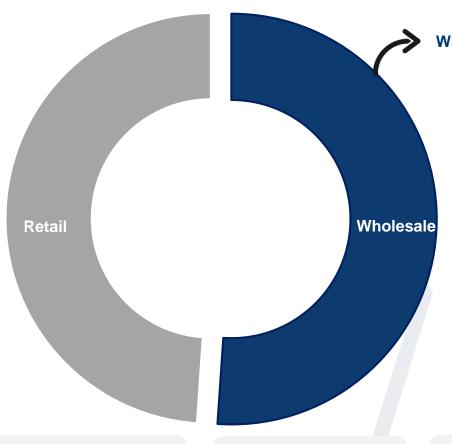


Digital Banking Initiatives : Wholesale



## Sustainable FBI Growth through Wholesale Financial Solutions

#### **Wholesale FBI Contributions to BMRI Profitability**



**Wholesale Fee Based Income Rp 6.4 Tn** 

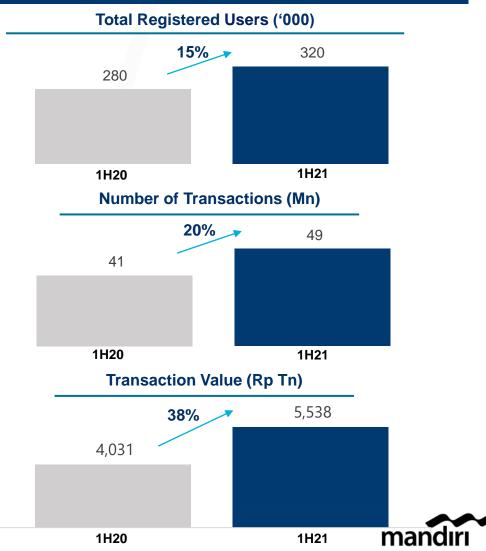
#### **Key Drivers:**

- Trade
- Value Chain
- **Bank Guarantee**
- Cash Management
- Treasury
- Admin Fee
- Transfer Fee
- Custodian

51% contribution to Total FBI (Wholesale & Retail)

Contributes to 16% of BMRI Total Revenue

#### **Wholesale Digital Channels Performance in Contributing to Core Fee Based Income**



Wholesale Fee

Growth (YoY)

22% Based Income

## **Strong Client Based Powered by Best-in-Class Wholesale Channels**

20K+

Wholesale Clients

250K+

**SME** Companies

Wholesale & SME contribute **60%**\* of Total Deposits

**73%**\*
Wholesale & SME
Contribution to the

**Total Loans** 

7 Channels
with total 100+
features / services

#### **Mandiri Wholesale Channels**

#### Mandiri Cash Management

## Est. Since: 2008 Feature & Services:

- Payment & Forex
- Liquidity
   Management
- Receivable Management
- File transfer
- Transaction Dashboard

#### Mandiri Internet Business

## Est. Since: 2010 Feature & Services:

- Balance Information & Mutation
- Bill Payment Setting
- Transaction Tracking & Monitoring
- Limit Management (Daily & Monthly)
- Reporting and Reconciliation

#### Mandiri Global Trade

## Est. Since: 2012 Feature & Services:

- Transaction & limit inquiry and tracking
- 11 Trade & Guarantee Products
- Save template, preview draft & reporting.

#### Mandiri e-FX

## Est. Since: 2012 Feature & Services:

- Real-time Tradable Foreign Exchange Rate Information
- Secure and stable platform
- Support on Major, Emerging & Cross Currency Rates
- Instant Forex Settlement
- Online Rate Negotiation with Treasury Dealers

#### Mandiri Supply Chain

## Est. Since: 2016 Feature & Services:

- Automatic
   Disbursement &
   Repayment
- Support Host-to-Host integration
- Reporting & Reconciliation

#### Mandiri Smart Account

## Est. Since: 2019 Feature & Services:

- Virtual Account Management (VA initiation, Limit Management, & Channel Access Management)
- Payment Services (Pay to unbankable)
- Transactional Services (eComm & wallet)

## Mandiri Online Custody\*

## Est. Since: May 2021 Feature & Services:

- Portfolio Inquiry
- Settlement Status Inquiry
- Corporate Action Inquiry
- Newsflash Information
- Instruction via Online Custody
- \*Additional Services to: Mandiri General Custody

mandır



## **Continuous Improvements in Wholesale Digital Services**

#### Corporate Plan 2020 – 2024 : Becoming The Preeminent Wholesale Beyond Lending

BMRI commits to provide best-in-class financial solutions through wholesale banking journey digitalisation for being #1 in Customer Experience (CX)



#### **Customer Experience through Digital Journey**

Focus of digitalization in wholesale is to improve customer experience by improving new digital UI/UX of wholesale channels.



#### **Digital Capabilities Improvements**

Enhance front end portal features & capabilities for seamless, reliable, fast, and secured transaction processing initiation.



#### **Special Features Enhancement**

Enhancement to provide special features for clients:

- Cash Management: Mobile approval for faster transaction release, enhanced payment and receivable management features.
- Trade: Host-to-Host integration with Clients' ERP
- Supply Chain: Online onboarding for supplier for swift & ease of onboarding process
- Custody: Real Time Portfolio & Settlement Inquiry, Digital Settlement Instruction



#### **Ecosystem Optimisation**

Optimising business potentials with Anchor Clients and their Value Chain businesses leads to substantially high cross selling potentials (from Suppliers to End Customers)



#### **Global Appreciation:**







# Environment, Social, and Governance (ESG)



## **Sustainable Banking**

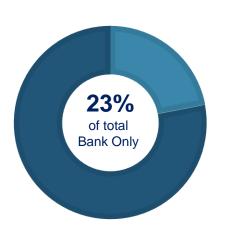
#### **Highlights**

raised

USD300mn from our first Green

**Bond** to finance environmentally and socially focused projects





Sustainable Portfolio Amounting to

## Rp187.4tn

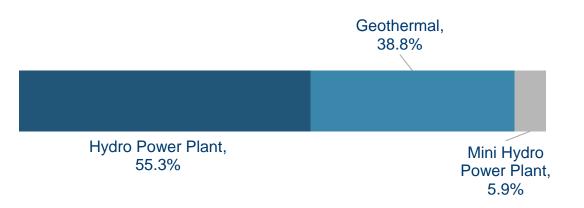
control)

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Renewable Energy	5.2tn
Environmentally sustainable management of living nat. resources and land use	75.1tn
MSMEs	98.3tn
Basic Infrastructure	1.5n
Sustainable water & wastewater management	1.2tn
Clean Transportations	1.6tn
Others (green buildings , access to essential services and pollution prevention &	4.5tn

#### **Renewable Energy**

#### **Power Plant Composition**

Bank Mandiri continues to increase financing to the clean energy sector, one of which is through financing for geothermal projects and hydro power plants.



#### **Solar Panel Financing**



Bank Mandiri has launched new program for the installation of solar panels for the consumer segment by collaborating with the National Energy Council & PT Len Agra Energy



## **Sustainable Operation**



#### **By Gender**

Women, 52%

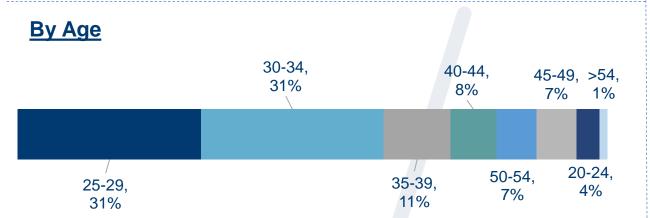
Men, 48%

#### **By Gender in Top Level Management\*)**



Men, 68%





#### **Green Office Updates**



32%

The use of Recycled Water\*

- Solar Panel installation in Mandiri Office, starting from North Sumatra and Bali
- Less Energy Consumption by replacing into LED lights.
   Ongoing process in Mandiri office buildings across Indonesia
- Ongoing 2<sup>nd</sup> Water Recylcling Project in Menara Mandiri
- Green campaign through Internal Media such as Desktop Background, email blast and building announcement





## Financial Inclusion and Corporate Social Responsibility (CSR)

#### **Bank Mandiri Fights C-19**

Provided Rp18<sub>bn</sub>

in supporting to communities to help them cope with the impact of the coronavirus pandemic

**Basic Foods** 

Rp8.2<sub>bn</sub>

Medical supplies, vitamins, and others

Rp9.8<sub>bn</sub>

#### Mandiri Sahabatku

**MANDIRI SAHABATKU** is a financial management and entrepreneurship training program for Indonesian Migrant Workers (PMI)

Have developed

13,983

Migrant workers to become entrepreneurs

Located in several countries, such as; Malaysia, Hongkong, Uni Emirates Arab, Saudi Arabia, China, and South Korea.

#### **Rumah Kreatif BUMN**

Through a joint effort by Ministry SOE and SOEs) the program gathers, empowers and builds SMEs to become qualified MSMEs in Indonesia.

Bank Mandiri has helped small businesses to enhance digital marketing capabilities. This year, we

we have helped

have achieved:

**13,814** MSMEs

3,385<sub>MSMEs</sub> are Listed in E-Commerce

#### **Mandiri Collaborating with Fintech**

Collaborating with Amartha, , financing for women in rural villages which helps accelerate poverty alleviation

**CROWDE** helps farmers in the agricultural sector and builds a sustainable agricultural ecosystem, which can positively impact on the growth of domestic agricultural businesses.

Rp154.2<sub>bn</sub>

Rp119.6<sub>bn</sub>

#### **Rice Milling Unit Project**

RMU Program provides training and assistance farmers in Kebumen & Pamarican and builds a smart & corporate ecosystem, to be more productive, effective, and premium on pricing. The capacitity of production on this project is 3 Ton/hours.

**6,200** farmers in Pamarican

in Kebumen

**3,630** farmers

Branchless Banking & Government Subsidized Loan

Channeling subsidized loan, amounted

Rp50.6tn

Developing agent banking, with total

149,771 agents





## Subsidiaries



## **Stable and Healthy Performances of Subsidiaries**

#### **Sharia Banking** Insurance mandiri inhealth BANK SYARIAH INDONESIA **M** mandırı Rp. 1.5 Tn Rp. 1.1 Tn NEP Financing: Rp161.4 Tn (+11.7% YoY) (+28% YoY) (+15% YoY) ROE: 13.8% **ROE** 30.7% 9.6% Ownership: 51.2% Ownership 51% 80%

Loan

ROE

#### **Niche Banking**

#### mandırı taspen

Lending:

ROE: 18.0% Ownership:

Rp 29.2 Tn (+27.7% YoY)

#### 51.1%

#### **Investment Banking Asset Management**

#### mandırı sekuritas

**Equity Trading** Rp 240.9 Tn (+53.7% YoY) Value

ROE 17.2%

100% Ownership

#### Ownership 51% 51%

**Multi-Finance** 

tunas finance

mandırı

Rp. 39.7 Tn

(-9.8% YoY)

9.3%

mandırı

Rp. 13.7 Tn

(+17% YoY)

12.4%

utama finance

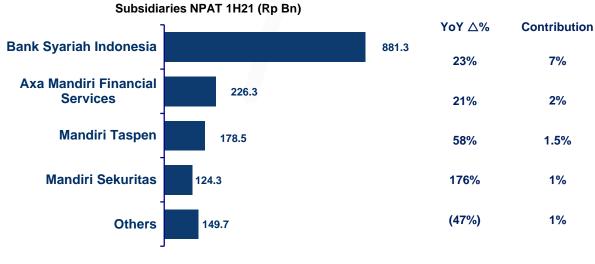
#### mandırı investasi

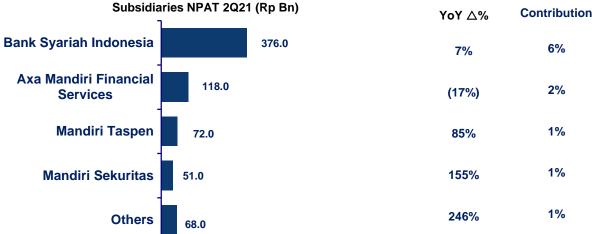
Rp64 Tn (+7.4% YoY) AUM

ROE 16.7%

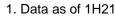
Other subsidiaries owned by Mandiri Sekuritas (99.93%)

#### **Contribution NPAT to Mandiri Consolidated**









2. NPE (Insurance) = Net Premium Income



## **Bank Syariah Indonesia**

Financial Performance (Rp Bn)										
	Jun-20	Dec-20	Jun-21	YoY Growth						
Loan	144,540	156,519	161,496	11.7%						
Revenue	9,409	19,890	10,427	10.8%						
Deposit	186,496	209,887	216,385	16.0%						
NPAT	1,103	2,188	1,481	34.3%						
<b>Key Financial Ratio</b>										
Cost of Fund (%)	2.8	2.7	2.1	(0.7 ppt)						
Gross NPL (%)	3.2	2.9	3.1	(0.1 ppt)						
Coverage Ratio (%)	105.2	134.3	144.1	38.9 ppt						
LFR (%)	77.3	74.3	74.5	(2.8) ppt						
CAR (%)	19.6	18.3	22.6	3.0 ppt						
ROA (%)	1.5	1.4	1.7	0.2 ppt						
ROE (%)	11.7	11.2	13.8	2.1 ppt						



E-Channel FBI YTD (Rp Bn)	Jun-20	Jun-21	YoY
ATM	109.93	149.79	36.26%
Card	76.64	76.96	0.41%
Mobile Banking (BSIM)	2860	47.62	66.5%
Payment	20.04	25.41	26.80%
Remittance	15.61	17.23	10.37%
Others	16.50	23.44	42.07%
Total	267.32	340.45	27.35%

# March November

#### Merger Integration

Operational Merger (1 November 2021)

- IT & Operational
- Network
- Human Capital
- Culture
- Business & Product
- Reporting

#### **Strategy Focus in 2021**

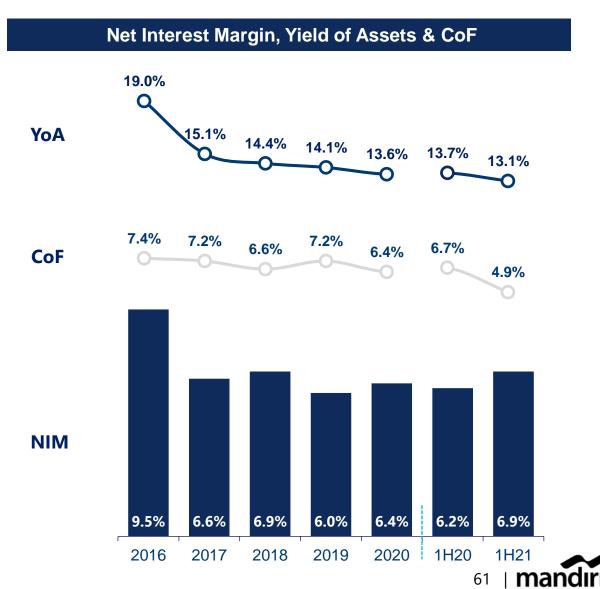
- Post Merger Operational Integration
- Healthy & Sustainable Business Growth
- Efficiency Management
- Digital Capability Acceleration



## **Mandiri Taspen**

Bank Mantap is Still on The Right Track To Be Indonesia's Best Pension Business Bank in 2021

Financial Performance (Rp Bn)								
	2016	2017	2018	2019	2020	1H20	1H21	YoY Growth
Loans	4,929	10,050	15,526	20,316	25,662	22,884	29,221	27.7%
% to Mandiri Loans (%)	0.7	1.4	1.9	2.2	2.9	2.6	2.9	0.3ppt
Deposits	5,652	9,732	15,260	19,864	27,581	23,302	30,627	31.4%
NPAT	51	160	334	445	390	209	311	48.8%
% Mandiri NPAT (%)	0.3	0.7	1.3	1.6	2.2	2.0	2.5	0.5ppt
Key Financial I	Ratios:							
CER (%)	76.4	65.5	57.9	55.1	51.9	54.4	42.6	(11.8ppt)
CoC (%)	0.1	0.4	0.6	0.5	1.5	1.2	2.1	0.9ppt
Gross NPL (%)	0.4	0.7	0.6	0.7	0.8	0.91	0.73	(0.18ppt)
CAR (%)	31.3	22.4	24.3	21.7	17.4	17.6	19	1.4ppt
ROA (%)	1.6	2.0	2.6	2.6	1.9	2	2.4	0.4ppt
ROE (%)	7.0	13.4	20.5	19.3	14.9	16.2	18	1.8ppt
T	otal Lo	ans (R	p Tn) &	Loan	to Dep	osit R	atio	
87.2%	89.6%	91.7%	92.8%	90.3%	<b>6</b> 90.	4% 8	39.4%	
0	0	_0_					-0	
								<b>=</b> 1
								Loans
4.9	0.5	15.5	20.3	25.7	22.9	9 2	9.2	
2016 20	017 2	2018	2019	2020	1H2	.0 1	H21	





### **AXA Mandiri Financial Services**

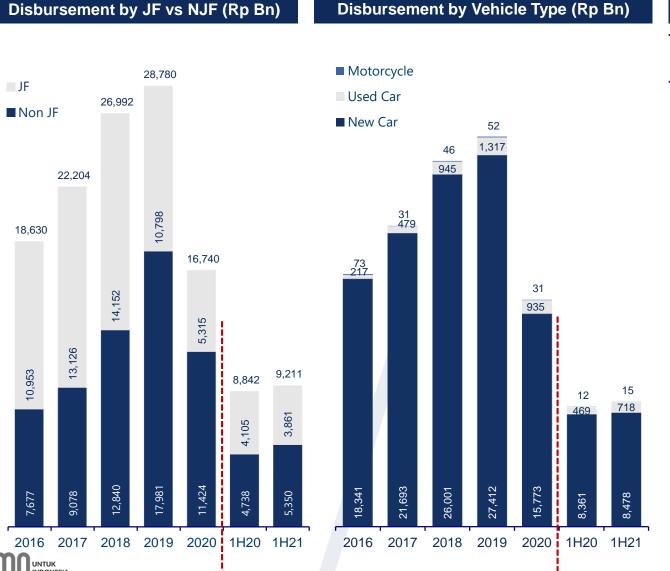
Continue strong start since Q1, double digit growth of topline and bottom-line by YTD Q2 2021

2Q21 Performance Update											
Gross Wri Premium (G		Total Claim		Management Total Claim Expenses (G&A + Marketing)		Net Profit After Tax (NPAT)		Total Asset		Risk Based Capital (RBC)	
Rp <b>5.5</b> tn Rp <b>4</b>		Rp <b>4.</b> :	3tn	Rp <b>476</b>	bn	Rp <b>444</b>	bn	Rp <b>36.0</b>	tn	343	%
	YoY		YoY		YoY		YoY		YoY		YoY
2Q20 Rp4.9tn	+13%	2Q20 Rp2.3tn	+89%	2Q20 Rp488bn	-2%	2Q20 Rp367bn	+21%	2Q20 Rp29.2tn	+23%	2Q20 351%	-8pts

- Continuation of AXA Mandiri actions to respond COVID-19 impact succeeded to generate strong growth on both topline and bottomline, in addition to better market performance compare to same period last year.
- New business sales remains persistent to continue providing the best solution most suitable for customer in current situation, generating +50% YoY revenue from New Business Premium, which contributed to +13% YoY of GWP.
- As a commitment to provide insurance protections to our customers including protection from COVID19, total claim paid at Rp4.3tn.
- Investment in technological advancement still become AXA Mandiri priority in supporting digital transformation to better serve customers. Nonetheless, with the shift of business activity towards digital channel, Management Expense managed to be restrained at -2% YoY supporting AXA Mandiri Net Profit After Tax to be +21% YoY.
- Total Asset grew +23% YoY driven by growing Invested Asset (+23% YoY) align with business performance growth which shows strengthen customer's trust to AXA Mandiri even in this challenging condition, on top of the upside from better market performance.
- Additionally, AMFS Risk-Based Capital (estimate) remains strong at 343%, significantly higher than OJK requirement of 120%, -8pts YoY mainly due to timing difference in dividend declaration for shareholders.



## Mandiri Tunas Finance Strong Franchise In New Cars Financing



Financial Performance (Rp Bn)									
	2016	2017	2018	2019	2020	1H20	1H21	YoY Growth	
Loans	31,272	36,004	43,490	46,843	41,607	43,970	39,651	-9.8%	
% to Mandiri Loans (%)	4.7	5.0	5.3	5.2	4.7	5.0	3.9	-1.1ppt	
NPAT	335	350	403	447	(299)	(11.1)	101.4	-1,013.5%	
% to Mandiri NPAT (%)	2.3	1.6	1.6	1.6	(1.7)	(0.1)	0.8	0.9ppt	
Disburseme nt	18,630	22,204	26,991	28,780	16,740	8,842	9,211	4.2%	
Key Financia	l Ratios:								
NIM (%)	2.6	2.9	2.7	2.6	1.6	2.6	3.0	0.4ppt	
CER (%)	42.5	42.5	48.3	47.6	72.7	54.7	50.3	-4.4ppt	
CoC (%)	3.2	2.6	2.1	2.2	4.2	4.4	3.6	-0.8ppt	
NPL (%)	1.5	0.8	0.8	0.8	8.0	2.6	1.8	-0.8ppt	
ROA (%)	4.3	3.7	3.3	3.2	(2.1)	-0.1	1.4	1.5ppt	
ROE (%)	25.5	22.1	20.7	19.5	(12.4)	-0.9	9.3	10.2ppt	

## **Corporate Guidance**



## **2021 Guidance and Outlook**

	Act	ual	2024 Consolidated Cuidanes*
	1Q 2021	1H 2021	2021 Consolidated Guidance*
Loan Growth YoY	8.1%	16.4%	Low Teens
Net Interest Margins	5.10%	5.05%	4.8% - 5.1%
Gross Cost of Credit	2.36%	2.33%	1.9% - 2.4%

\*No Change in Guidance (as of 1H21)

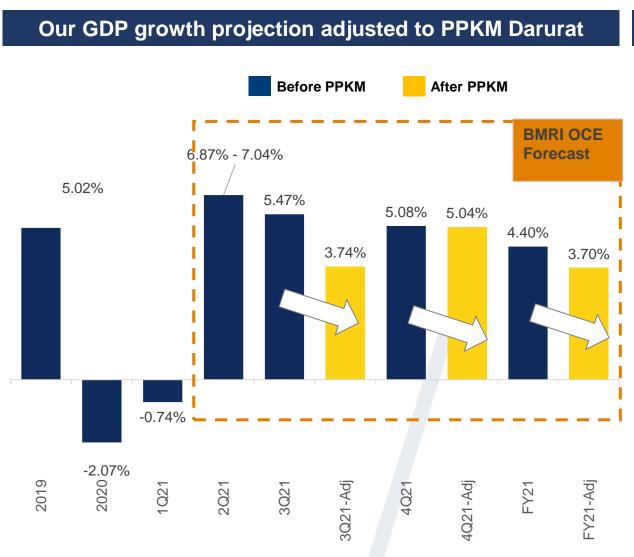


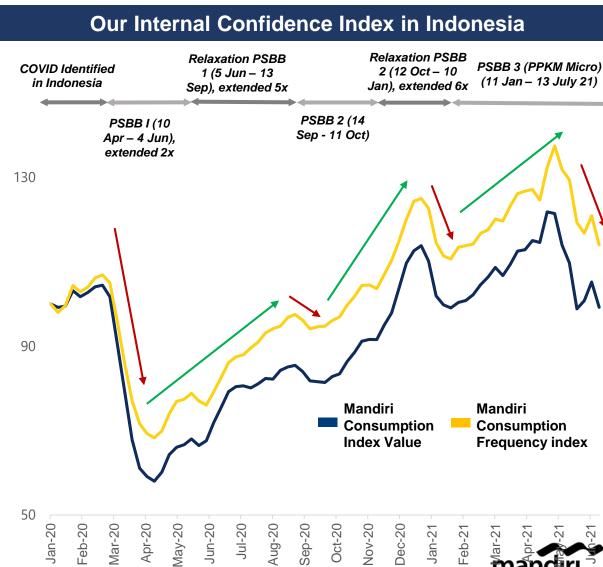






## Revised GDP Assumption On PPKM (Social Activities Restriction)











## Thank you

# Appendix



## **Sharpen Our Corporate Plan Strategy in 2021**

#### Corporate Plan 2020-2024

Be the preeminent Wholesale Bank, beyond lending

Promote sustainable SME & Micro growth

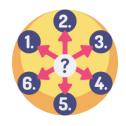
Become Indonesia's #1 modern, digital retail bank

#### **Bank Mandiri Focus in 2021**



#### **Targeted Growth**

- Optimize potential from wholesale value chain & targeted large corporations
- 2. Support customer graduation (Micro to SME to Commercial)



#### **Utilize Regional Strength**

- 1. Cultivate growth potential in regions, leading sectors, including interbank solutions
- 2. Accelerate micro & SME growth through digital innovation



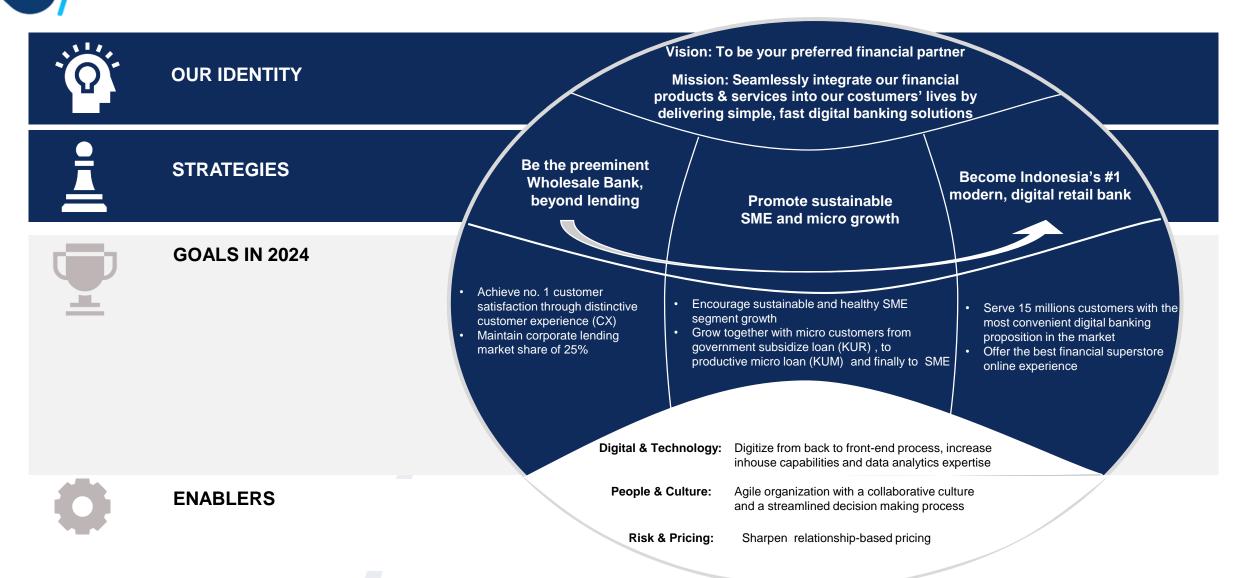
#### **Digital Transformation**

- 1. Launch super app to shift customer to online platform
- 2. Enhance Core Banking Capability





## **Commitment Towards Corporate Plan 2020-2024**





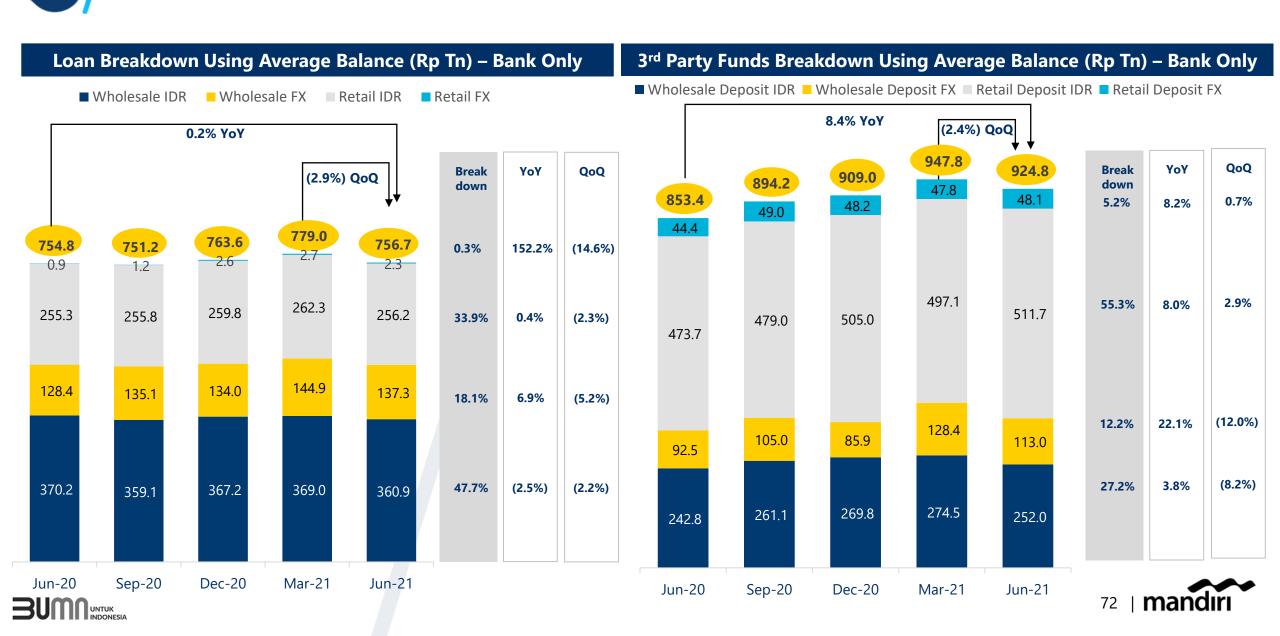
## Where We Want To Be In 2024



Midterm Aspiration	2024
Loan CAGR	+/- 10%
Third Party Fund CAGR	+/- 12%
CASA Ratio	+/- 70%
Non-NII CAGR	+/- 12%
CIR improvement by	100-200 bps
Cost of Credit	< 1.2%
ROAE	16-18%



## Loan and Deposit: FX and IDR Breakdown



# **Breakdown of Interest Income & Interest Expense**

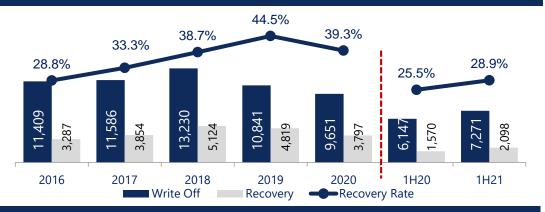
In Rp Bn

	2Q20	1Q21	2Q21	QoQ	YoY
Interest Income					
Loans	15,942	15,327	15,315	(0.1%)	(3.9%)
Government bonds	1,742	2,507	2,600	3.7%	49.2%
Marketable Securities	828	1,192	812	(31.8%)	(1.9%)
Consumer financing	816	937	913	(2.6%)	11.8%
Placement at BI and other banks	291	235	177	(24.7%)	(39.0%)
Others	171	280	255	(8.9%)	48.9%
Syariah Income	1,699	3,665	3,899	6.4%	129.4%
Total	21,490	24,142	23,971	(0.7%)	11.5%
Interest Expense					
Time Deposits	4,310	3,315	2,962	(10.6%)	(31.3%)
Savings	824	960	972	1.3%	18.0%
Current Account	1,496	1,261	1,176	(6.7%)	(21.4%)
Borrowings	768	578	503	(13.0%)	(34.6%)
Securities issued	690	541	682	26.1%	(1.2%)
Subordinated loan	1	0	1	31.8%	-
Others (Incl. Syariah Expense)	0	2	3	33.2%	596.7%
Total	8,091	6,656	6,299	(5.4%)	(22.1%)

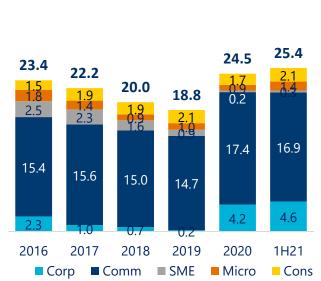


### **Improvement Asset Quality**

### Write Off & Recovery (Rp Bn) – Bank Only



### NPL by Segment (Rp Tn) – Bank Only



1H21	NPL (%)
Corporate	1.26%
Commercial	10.27%
Comm-SBU	0.50%
SAM - Comm	57.46%
SME	0.52%
Micro	1.10%
Consumer	2.42%
Bank Only	3.19%

### Net NPL Formation\* (%) – Bank Only

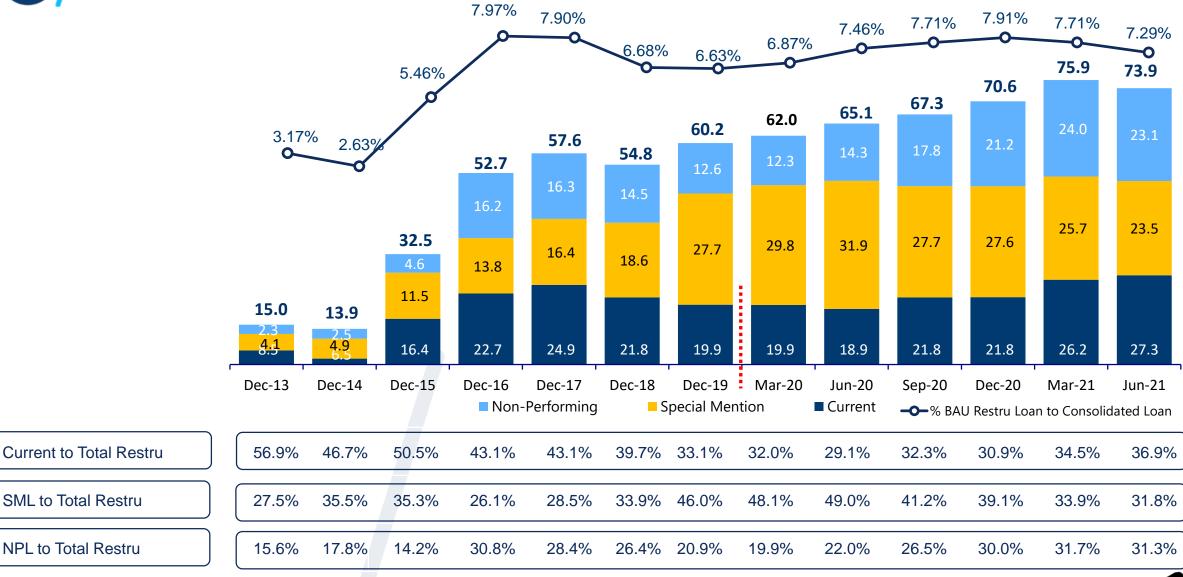
	Corp	Comm	SME	Micro	Cons	<b>Total Bank Only</b>
2016	0.44	8.91	4.74	3.84	3.56	4.28
2017	0.08	3.72	5.67	2.67	4.08	2.13
2018	-	3.96	4.34	2.42	2.37	1.96
2019	0.07	3.94	3.43	2.44	2.44	1.84
2020	1.19	4.47	1.80	2.26	3.60	2.32
1H20	2.60	6.88	2.73	2.74	4.44	3.59
1H21	0.39	5.45	1.10	2.82	3.74	2.22

### **NPL Movement (Rp Tn) – Bank Only**

NPL Movement	2Q20	3Q20	4Q20	1Q21	2Q21
Wholesale Banking					
Beginning Balance	14.3	20.7	21.9	22.0	22.3
(+) Downgrade	8.6	1.2	8.0	2.5	2.3
(-) Upgrade	-	0.0	0.1	-	-
(-) Collection	0.1	0.2	0.3	0.2	0.2
(-) Write-Offs	1.8	-	-	2.1	2.9
(+) Others	(0.3)	0.2	(0.3)	0.2	0.0
Ending Balance	20.7	21.9	22.0	22.3	21.5
Retail Banking					
Beginning Balance	4.5	4.9	4.2	2.8	3.1
(+) Downgrade	2.8	2.3	1.4	1.8	2.6
(-) Upgrade	0.6	0.7	0.6	0.4	0.5
(-) Collection	0.3	0.5	0.4	0.1	0.2
(-) Write-Offs	1.6	1.7	1.8	1.1	1.2
(+) Others	0.0	0.0	(0.0)	0.0	0.0
Ending Balance	4.9	4.2	2.8	3.1	3.8

74 | mand

### **Consolidated Restructured Loan (BAU)**





SML to Total Restru

NPL to Total Restru

# Outstanding Amount of Adj. Restructured Loan (BAU + Covid)

		Bank Only					Consc	olidated	
	BAU Restru	Sep 2020	Dec 2020	Mar 2021	Jun 2021	Sep 2020	Dec 2020	Mar 2021	Jun 2021
BAU Res	DAU RESIIU	Rp 63.9 Tn	Rp 66.8 Tn	Rp 65.9 Tn	Rp 64.1 Tn	Rp 67.3 Tn	Rp 70.6 Tn	Rp 75.9 Tn	Rp 73.9 Tn
,,,,,		San 2020	Dec 2020	Mar 2024	lum 2024		<b>.</b>		
	Covid Restru	Sep 2020	Dec 2020	Mar 2021	Jun 2021	Sep 2020	Dec 2020	Mar 2021	Jun 2021
		Rp 90.8 Tn	Rp 93.3 Tn	Rp 94.5 Tn	Rp 96.5 Tn	Rp 99.6 Tn	Rp 102.0 Tn	Rp 118.3 Tn	Rp 121.1 Tn
	Total Restru	Rp 154.7 Tn	Rp 160.1 Tn	Rp 160.4 Tn	Rp 160.6 Tn	Rp 166.9 Tn	Rp 172.7 Tn	Rp 194.2 Tn	Rp 195.0Tn
			1	ı	1		1	1	
	Total Restru/ Total Loan	20.6%	21.0%	20.6%	19.9%	19.1%	19.3%	19.7%	19.2%



### **Recoveries of Written Off Loan – Historical Data**

Recoveries of Written off Loans Aggregate of Rp84.57 Tn (US\$ 5.832 Bn) in written-off loans as of end-of June 2021, with significant recoveries and write back on-going:

>	Q1'10:	Rp 0.287 Tn	(US\$ 31.6m)
>	Q2'10:	•	(US\$ 73.0m)
<b>&gt;</b>	Q3'10:	•	(US\$ 40.7m)
<b>&gt;</b>	Q4'10:	•	(US\$149.7m)
	Q1'11:	Rp 0.468 Tn	•
<b>&gt;</b>	Q2'11:	Rp 0.446 Tn	,
	Q3'11:	Rp 0.508 Tn	•
	Q4'11:	Rp 0.78 Tn	
	Q1'12:		(US\$180.1m)
	Q2'12:	Rp 0.721 Tn	· ·
<b>&gt;</b>	Q3'12:	Rp 0.489 Tn	•
>	Q4'12:	Rp 0.885 Tn	•
>	Q1'13:	Rp 0.918 Tn	,
>	Q2'13:	Rp 0.683 Tn	•
>	Q3'13:	Rp 0.630 Tn	,
<b>&gt;</b>	Q4'13:	Rp 0.845 Tn	•
	Q1'14:	Rp 0.552 Tn	,
	Q2'14:	Rp 0.765 Tn	· · · · · · · · · · · · · · · · · · ·
>	Q3'14:	Rp 0.566 Tn	•
<b>&gt;</b>	Q4'14:	Rp 0.803 Tn	•
<b>&gt;</b>	Q1'15:	Rp 0.553 Tn	· · · · · · · · · · · · · · · · · · ·
	Q2'15:	Rp 0.646 Tn	•
	Q3'15:	Rp 0.751 Tn	· · · · · · · · · · · · · · · · · · ·
	Q4'15:	Rp 1.089 Tn	•
		•	,

```
> Q1'16:
                Rp 0.570 Tn (US$43.0m)
> Q2'16:
                Rp 0.645 Tn (US$48.9m)
> Q3'16:
                Rp 0.833 Tn (US$63.8m)
> Q4'16:
                Rp 1.145 Tn (US$85.0m)
> Q1'17:
                Rp 0.686 Tn (US$51.5m)
> Q2'17:
                Rp 0.886 Tn (US$66.5m)
> Q3'17:
                Rp 0.965 Tn (US$71.7m)
> Q4'17:
                Rp 1.199 Tn (US$88.4m)
> Q1'18:
                Rp 0.965 Tn (US$70.1m)
> Q2'18:
                Rp 1.010 Tn (US$70.5m)
> Q3'18:
                Rp 1.016 Tn (US$68.2m)
> Q4'18:
                Rp 2.079 Tn (US$144.5m)
> Q1'19:
                Rp 1.072 Tn (US$75.3m)
> Q2'19:
                Rp 0.846 Tn (US$59.9m)
> Q3'19:
                Rp 1.024 Tn (US$72.1m)
> Q4'19:
                Rp 1.586 Tn (US$144.2m)
> Q1'20:
                Rp 5.004 Tn (US$306.8m)
> Q2'20:
                Rp 0.684 Tn (US$48.0m)
> Q3'20:
                Rp 0.950 Tn (US$63.9m)
> Q4'20:
                Rp 1.216 Tn (US$86.6m)
                Rp 2.788 Tn (US$191.9m)
> Q1'21:
> Q2'21:
                Rp 3.231 Tn (US$222.9mn)
```



### **Government Bond Portfolio**

### Government Bond Portfolio by Type and Maturity (Rp 207,113 Bn)

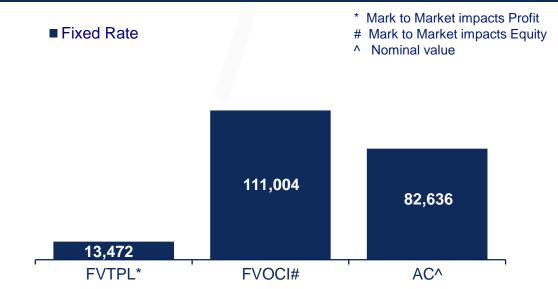
Maturity	FVTPL Po	ortfolio	FVO	CI		
(Rp Bn)	Nominal	MTM	Nominal	MTM	AC	
Fixed Rate Bonds						
< 1 year	5,236	5,391	9,266	9,411	12,022	
1 - 5 year	3,410	3,737	42,930	45,887	54,853	
5 - 10 year	3,063	3,203	38,610	41,880	12,762	
> 10 year	1,114	1,141	12,779	13,827	3,000	
Total	12,823	13,472	103,585	111,004	82,636	
		Variable Ra	te Bonds			
< 1 year	-	-	-	-	-	
1 - 5 year	-	-	-	-	-	
5 - 10 year	-	-	-	-	-	
> 10 year	-	-	-	_	-	
Sub Total	-	-	-	-	-	
Total	12,823	13,472	103,585	111,004	82,636	

\*FVTPL: Fair Value to Profit & Loss

**#FVOCI:** Fair Value to Other Comprehensive Income

**^AC : Amortized Cost** 

### Bonds by Rate Type & Portfolio as of June 2021 (Rp 207,113 Bn)



2Q21 Government Bond Gains/(Losses) (Rp Bn)						
	2Q20	3Q20	4Q20	1Q21	2Q21	
Realized Gains/Losses on Bonds	28.0	12.9	21.5	1,532.2	974.3	
Unrealized Gains/Losses on Bonds	6.6	2.5	2.7	(5.4)	6.4	
Total	34.6	15.3	24.5	1,526.8	980.7	

# **Bank Mandiri Credit Ratings**

Moody's (16 Juni 2021)	
Outlook	STABLE
LT Counterparty Risk Rating	Baa2
LT Debt	(P)Baa2
LT Deposit	Baa2

Pefindo (8 February 2	2021)
Corporate Rating	STABLE
LT General Obligation	idAAA

MSCI (21 April	2021)
ESG Rating	BBB

Fitch Rating (30 March 2021)				
Outlook	STABLE			
International LT Rating	BBB-			
International ST Rating	F3			
National LT Rating	AA+(idn)			
National ST Rating	F1+(idn)			
Viability Rating	bb+			
Support Rating	2			
Support Rating Floor	BBB-			

	Standard & Poor (26 November 2020)
Outlook	BBB-/Negative/A-3



## **Bank Mandiri Corporate Actions**

### **Dividend Payment**

- Net profit for the financial year of 2020 of Rp 17.1 Tn was distributed as follows:
  - o 60% for the annual dividend payment
  - Total dividend payment of Rp 220.1 per share
- Schedule:
  - o Cum Date:

<ul> <li>Regular and Negotiated Market</li> </ul>	23 March 2021
<ul> <li>Cash Market</li> </ul>	25 March 2021
o Ex Date	
<ul> <li>Regular and Negotiated Market</li> </ul>	24 March 2021
<ul> <li>Cash Market</li> </ul>	26 March 2021
<ul> <li>Recording Date</li> </ul>	25 March 2021
<ul> <li>Payment Date</li> </ul>	17 April 2021

### **Sustainable Bonds**

 Bank Mandiri raised USD300 million from its first green bond to finance environmentally and socially focused projects with details as followed:

Action	Date	
Tenor	5 years	
Coupon	2% semi annual	
Coupon Payment Dates	19 October & 19 April of each year	
Settlement Date	19 April 2026	
Use of Proceeds	To finance or refinance in whole or in part, Eligible Sustainability Bond Projects in accordance with certain prescribed eligibility criteria as described under the Bank's Sustainability Bond Framework.	
Joint Bookrunners	Deutsche Banks, HSBC, Mandiri Sekuritas	



## **Key Statistics of Bank Mandiri (Bank Only)**

#### **Office Network**

Overseas Branch 7

Branches 2,426

Micro Outlets 1,686

Branchless Agents

149,717

# Employees 37,838

### **Active Cards**

Debit Cards 13.3 Mn

Credit Cards 1.5 Mn

Prepaid Cards 5.7 Mn

#### **Subsidiaries**

Total Contribution to Bank Mandiri

Rp 1.56 Tn

#### Top 3 contributors:

- · Bank Syariah Indonesia
- AXA Mandiri Financial Services
- · Bank Mandiri Taspen

#### # of Accounts



Deposit 31.05 Mn

Loan 2.3 Mn

#### **E-Channel**



#### **Wholesale**

Cash Management Users\* 47,951

No. of Transactions\*\* 47.2 Mn

#### **Retail**

 Mandiri Online Active Users ('000)
 5,608

 ATMs
 13,102

 # EDC\*\*\*
 217,878

# Active E-Money Cards ('000) 2,498





<sup>\*</sup> Cash Management users include MCM Old & MCM 2.0

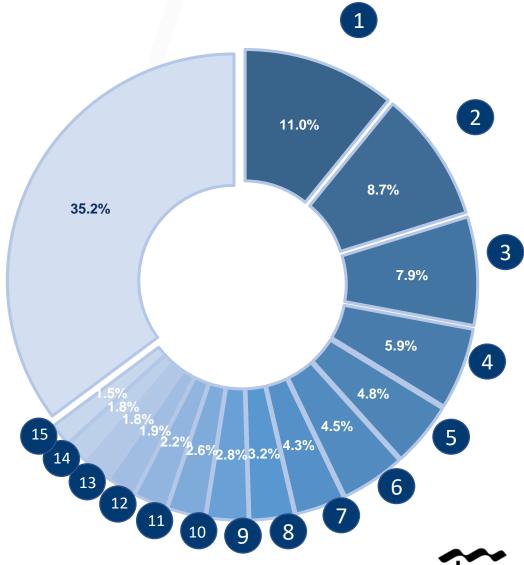
<sup>\*\*</sup> Exclude Mandiri Transaction System

<sup>\*\*\*</sup>All EDC (EDC Merchant, EDC Bansos, EDC Branchless Banking)

## **Loan Portfolio by Industry Sectors, June 2021**

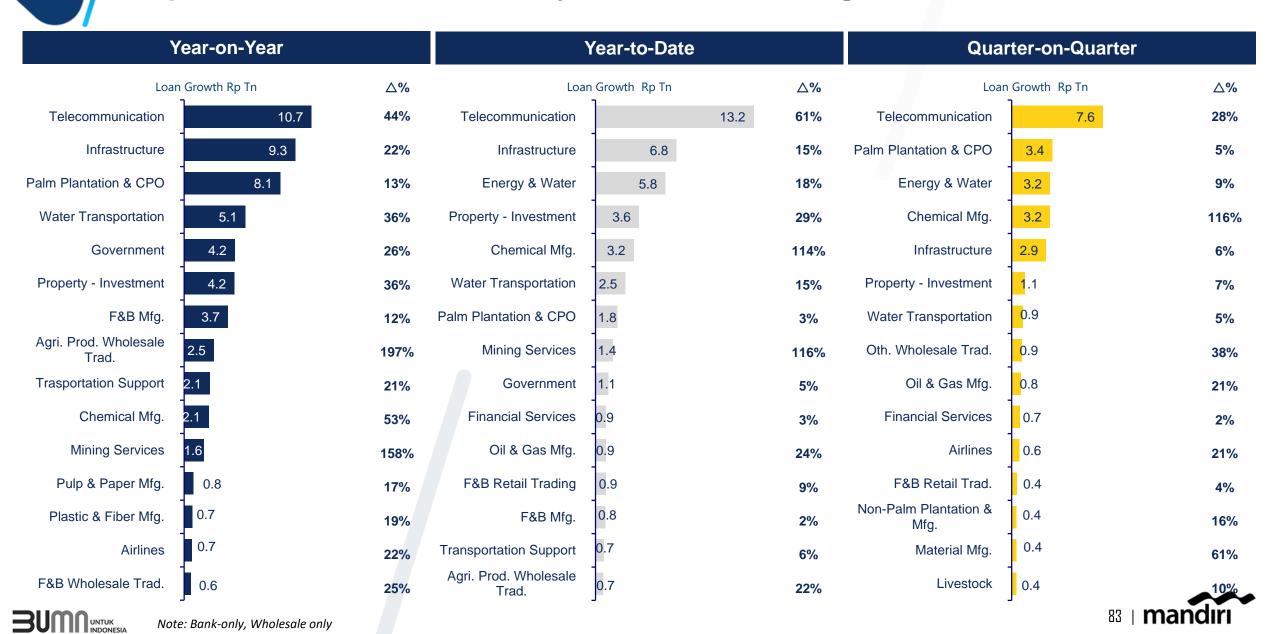
Top 10 sectors consist of prospective sectors, although some sectors have experienced a decline in growth and quality due to covid-19 pandemic

No	Top 15 Productive Ecosystem Sectors	% Share (Bank Only)	Cumulative %
1	Palm Plantation & CPO	11.0%	11.0%
2	FMCG	8.7%	19.7%
3	Construction	7.9%	27.6%
4	Transportation	5.9%	33.5%
5	Energy & Water	4.8%	38.3%
6	Financial Service	4.5%	42.8%
7	Telecommunication	4.3%	47.1%
8	Property	3.2%	50.3%
9	Mining	2.8%	53.1%
10	Government	2.6%	55.7%
11	Coal	2.2%	57.9%
12	Metal	1.9%	59.8%
13	Services	1.8%	61.5%
14	Hotel, Restaurant & Accommodation	1.8%	63.3%
15	Textile	1.5%	64.8%
	Others (19 Ecosystem)	35.2%	100.0%
	Total	100.0%	



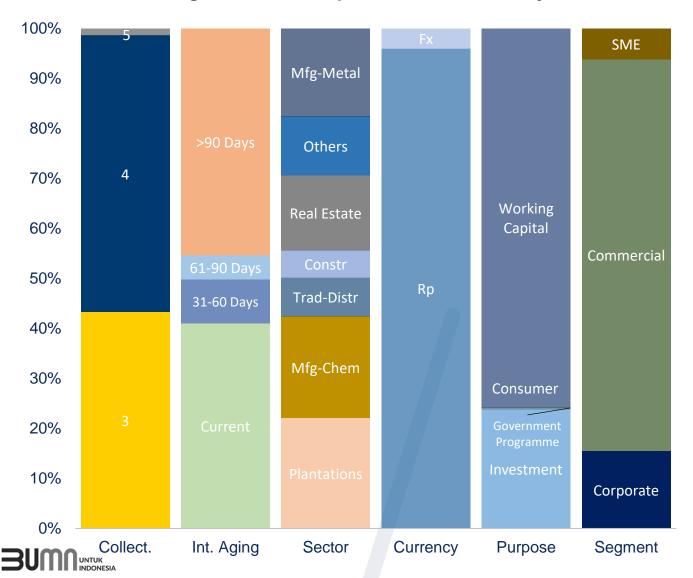


## **Top 15 Wholesale Sectors By Loan Outstanding Difference**



## **1H21 Loan Detail\*: Downgrades to NPL**

### Loan Profile: Downgrades to NPL (Rp 2,480.4 Bn) Bank Only



The downgrade to Non-Performing Loan in 2Q 2021 totaled Rp 2,480.4 Bn. Of these loans:

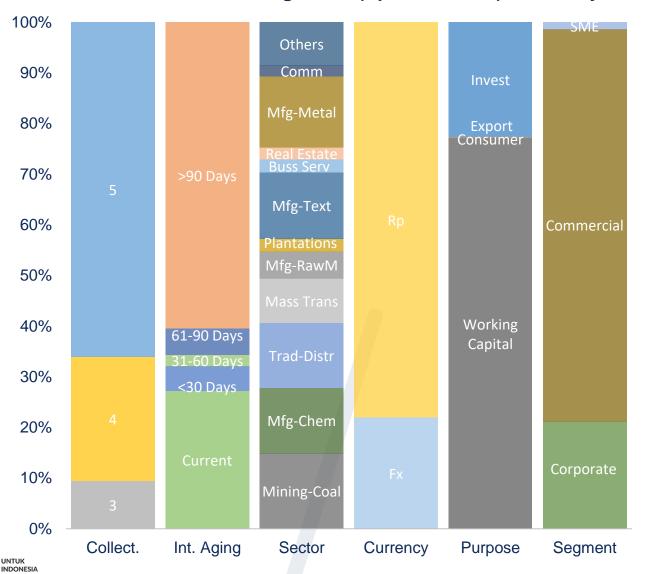
- 44.1% were 90+ days overdue on interest payments
- 78.3% came from our Commercial Segment
- Largest downgrades by sector:
  - Plantations
  - Manufacturing Chemical
  - Manufacturing Metal
- 96% were Rp loans and 4% were FX loans
- 75.8% were Working Capital loans.



<sup>\*</sup> Excluding Micro & Consumer

## 1H21 Loan Detail\*: Non-Performing Loans

### Loan Profile: Non-Performing Loans (Rp 21,851.1 Bn) Bank Only



# NPLs totaled Rp 21,851.1 Bn. Of these NPLs in 2Q 2021:

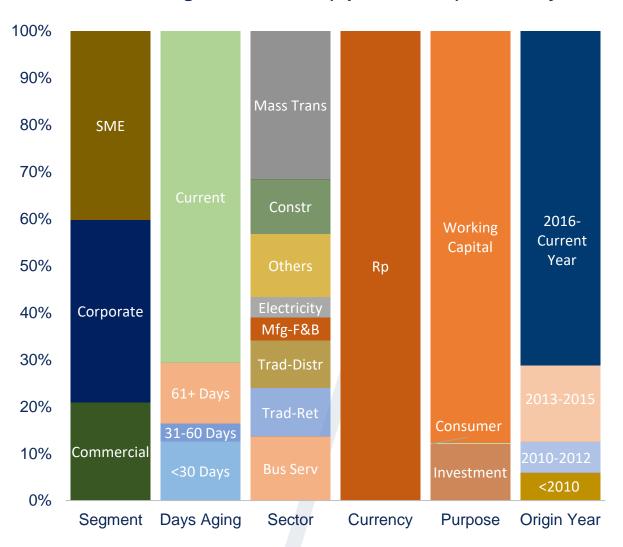
- 60.5% were more than 90 days overdue on interest payments
- 77.4% were to Commercial Segment
- 77% were Working Capital Loans and 22.5% were Investment loans
- Primary sectors were:
  - Coal Mining
  - Metal Manufacturing
  - Textile Manufacturing
- 78.1% were Rp loans



<sup>\*</sup> Excluding Micro & Consumer

## 1H21 Loan Detail\*: Downgrades to Category 2

### Loan Profile: Downgrades to Cat. 2 (Rp 3,642.1 Bn) Bank Only



# The downgrade loan to Category 2 in 2Q 2021 totaled Rp 3,642.1 Bn. Of these loans:

- 38.93% were from Corporate and 40.18% were from SME Segment
- 70.6% were Current and 12.91% were 61-90 Days overdue in interest payments
- Primary sectors downgraded were:
  - Mass Transportation
  - Other Business Services
  - Construction
- 100% were Rp loans
- 87.7% of the total downgrades to Category 2 were Working Capital loans

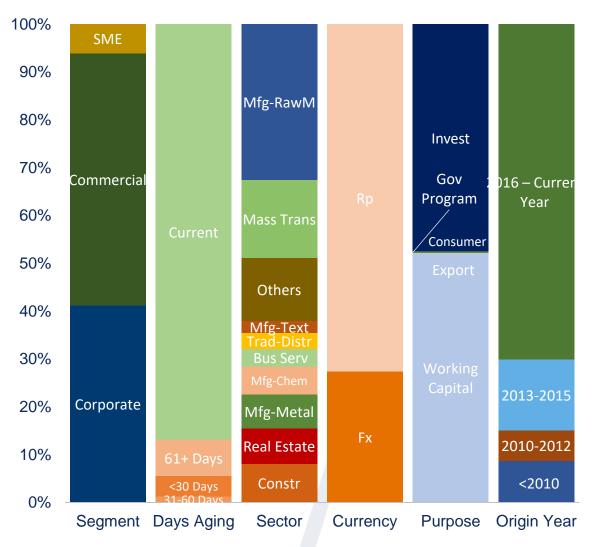




<sup>\*</sup> Excluding Micro & Consumer

## 1H21 Loan Detail\*: Category 2 Loans

### Loan Profile: Category 2 Loans (Rp 30,692.2 Bn) Bank Only



# Rp 30,692.2 Bn loans were in Category 2 in 2Q 2021. Of these Special Mention (Category 2) loans:

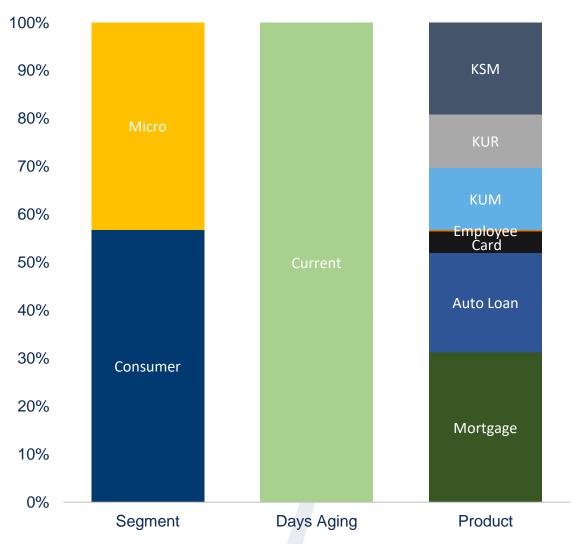
- 52.3% were to Commercial Segment, 41.2% were to Corporate Segment, and 6.6% were to SME Segment
- 86.8% of the Special Mention Loan (Category 2) were Current.
- Primary sectors in Category 2 were:
  - Raw Metal Manufacturing
  - Mass Trans
  - Construction
- 72.5% were Rp loans and 27.5% were Fx loans
- 52.2% were Working Capital loans and 47.51% were Investment loans
- 71.0% were Category 2 in 2016-Current Year
- \* Excluding Micro & Consumer





## 1H21 Loan Detail: Category 2 Micro & Consumer

### Loan Profile: Category 2 Loans (Rp 9,768 Bn) Bank Only



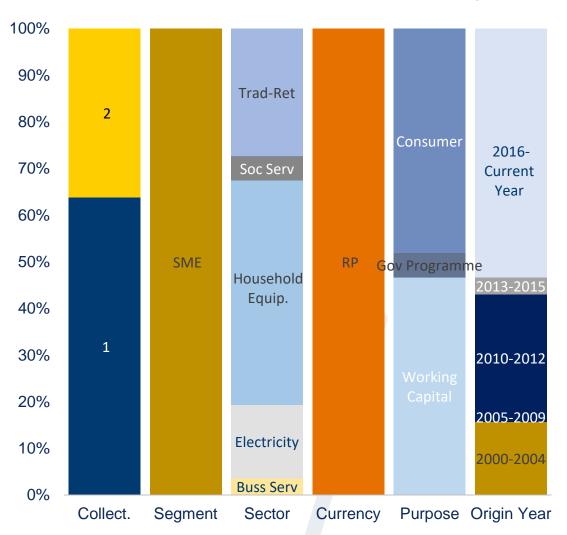
# Rp 9,768 Bn in Micro and Consumer loans were in Category 2 in 2Q 2021. Of these Special Mention loans:

- 56.8% were Consumer segments and 43.2% were Micro Segment
- 100% of the Micro & Consumer Special Mention Loans were Current
- 31.3% were from Mortgages, 20.8% were from Auto Loan, and 19.1% were from Salary Based loans (KSM)



## 1H21 Loan Detail\*: Upgrade to PL

### Loan Profile Upgrades to PL (Rp 6.23 Bn) Bank Only



# SME loans upgraded to PL in Q2 2021 totaled Rp 6.23 Bn. Of these loans:

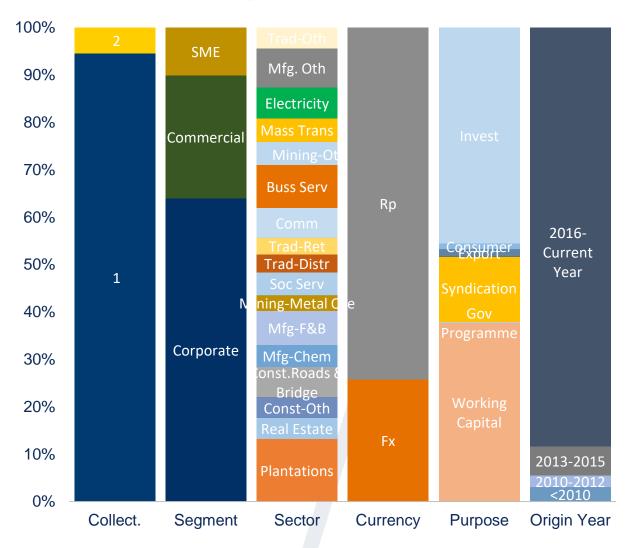
- 100% were SME segment
- 53% loans originated in 2016 Current Year
- Largest upgrades by sector:
  - Household Equipment
  - Retail Trade
  - Electricity
- 100% were Rp loans
- 48.1% were Consumer Loans and 46.7% were Working Capital Loans



<sup>\*</sup> Excluding Micro & Consumer

## 1H21 Loan Detail\*: Performing Loans

Loan Profile: Performing Loans (Rp 569,983 Bn) Bank Only



Rp569,983 Bn in Corporate, Commercial & Small Business loans were performing in 2Q 2021. Of these performing loans:

- The Percentage of Performing Loan in Corporate, Commercial, and SME Segment, are 64.0%, 25.9%, and 10.1% respectively,
- 87.8% of loan originated in 2016-current year
- Primary sectors are:
  - Plantations
  - Business Services-Others
  - Manufacturing
- 74.3% were Rp loans and 25.7% were Fx loans
- 45.5% were Investment loans; 37.65% were Working Capital loans

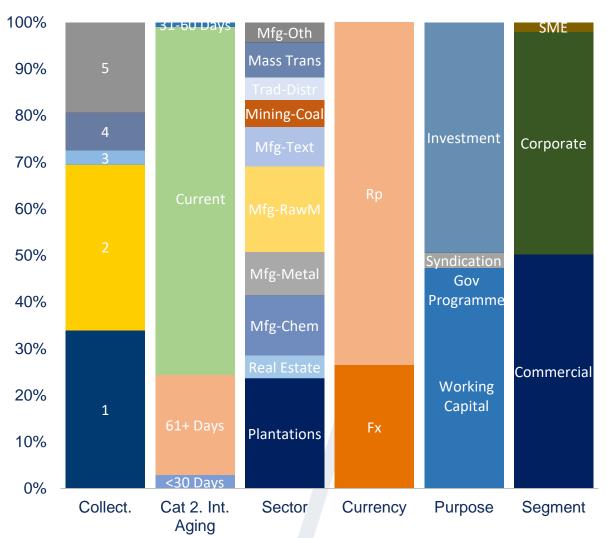




<sup>\*</sup> Excluding Micro & Consumer

### 1H21 Loan Detail\*: Restructured Loans

#### Loan Profile: Restructured Loans (Rp 64,663.7 Bn) Bank Only



# Of the remaining Rp 64,663.7 Bn in restructured loans in 2Q 2021, consists of:

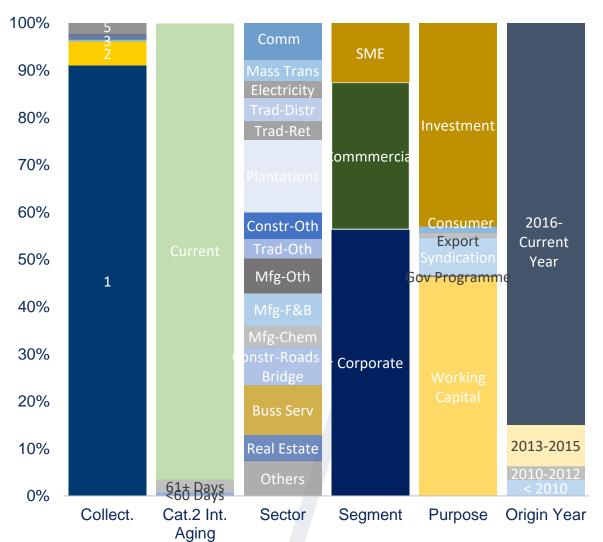
- 33.9% were Performing Loan, with 35.4% were in Category 2
- 74.6% of Restructured Loans in Category 2 were current in interest payments
- Primary sectors were:
  - Plantations
  - Raw Metal Manufacturing
  - Chemical Manufacturing
- 73.5% were Rp Loans and 26.5% were Fx Loans
- 49.5% were Working Capital Loans and 47.3% were Investment Loans
- 50.2% were from Commercial Segment and 47.8% were from Corporate Segment



<sup>\*</sup> Excluding Micro & Consumer; Normal (Business as Usual) Restructured Loans

### 1H21 Loan Detail\*: Rupiah Loans

### Loan Profile: Rupiah Loans (Rp 440,302 Bn) Bank Only



# Rp 440,302 Bn in loans were Rupiah Denominated in 2Q 2021. Of the Rupiah Loans in 2Q 2021:

- 96.1% were Performing Loans (Category 1 &2), with 5.1% in Category 2
- 96.6% of Rupiah Loans were current in interest payments
- Primary sectors in Rupiah loans were:
  - Plantations
  - Other Business Services
  - Roads & Bridge Construction
- 56.4% were Corporate loans, 31% were Commercial loans, and 12.6% were SME loans
- 46.3% were Working Capital loans, 43.0% Investment loans

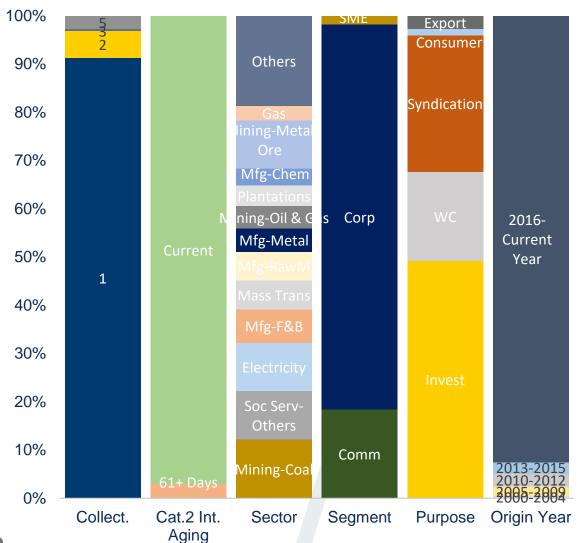
\* Excluding Micro & Consumer





### 1H21 Loan Detail\*: FX Loans

### Loan Profile: FX Loans (Rp 151,532.2 Bn) Bank Only



Rp 151,532,2 Bn in loans were FX denominated in 2Q 2021. Of the FX Loans in 2Q 2021:

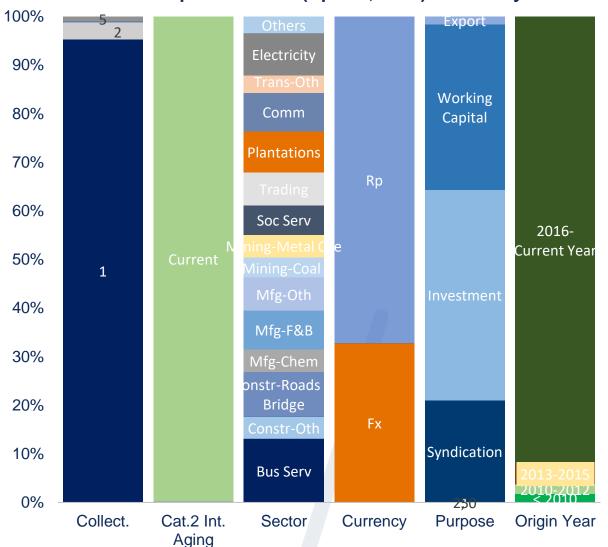
- 96.8% were Performing Loans (Category 1 & 2), with 5.6% in Category 2
- 96.4% of The Loans are Current in interest payments
- Primary sectors in FX loans are:
  - Electricity
  - Coal Mining
  - Metal Ore Mining
- 79.8% were Corporate loans
- 49.5% were Investment loans; 28.7% were Syndication; 18.1% were Working Capital Loan



<sup>\*</sup> Excluding Micro & Consumer

### 1H21 Loan Detail: Corporate Loan

### Loan Profile: Corporate Loans (Rp 369,433.5) Bank Only



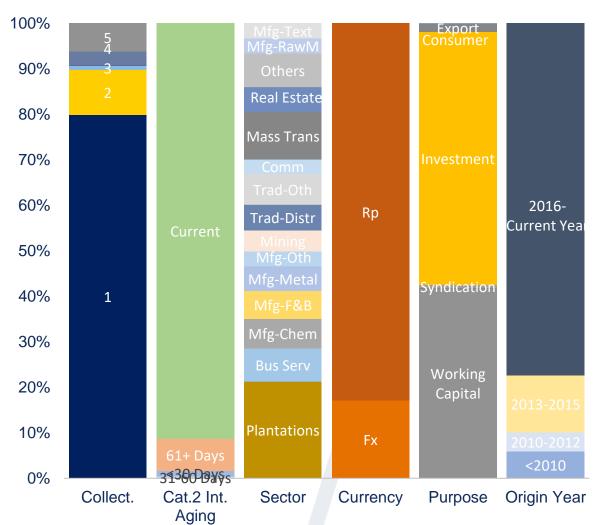
# Rp 369,433.5 Bn in loans were in the Corporate portfolio in 2Q 2021. Of the Corporate Loans:

- 98.7% were performing loans, with 3.4% in Category 2
- 98.6% of the Corporate Loan were current in interest payments
- Primary sectors in Corporate were:
  - Business Services-Others
  - ➤ Roads & Bridge Construction
  - Plantations
- 67.2% were Rp loans and 32.8% were Fx loans
- 43.3% were Investment Loans; 34.1% were Working Capital Loans



### 1H21 Loan Detail: Commercial Loans

### Loan Profile: Commercial Loans (Rp 164,722.1 Bn) Bank Only



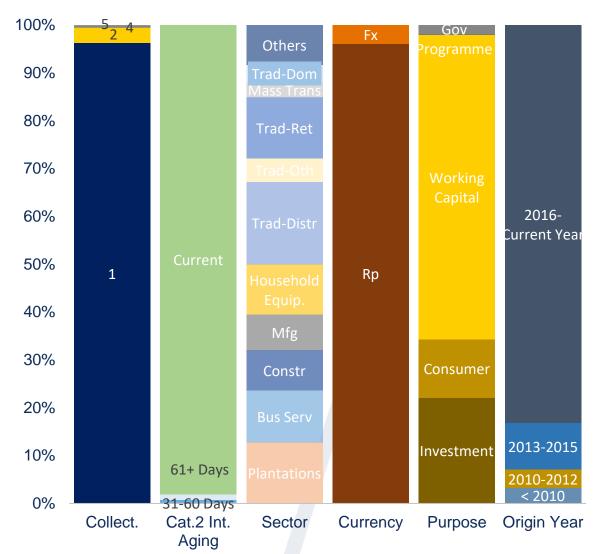
Rp 164,722.1 Bn in loans were in the Commercial portfolio in 2Q 2021. Of the Commercial Loans in 2Q 2021:

- 89.7% were Performing Loans, with 9.8% in Category 2
- 91.3% of the Commercial Loan were current in interest payments
- Primary sectors in Commercial were:
  - Plantations
  - Mass Transportation
  - > Other Business Services
- 82.9% were Rp loans and 17.1% were Fx loans
- 55.5% were Investment loans, 41.8% were Working Capital loans



### 1H21 Loan Detail: SME Loans

### Loan Profile: Small Business Loans (Rp 57,678.7 Bn) Bank Only



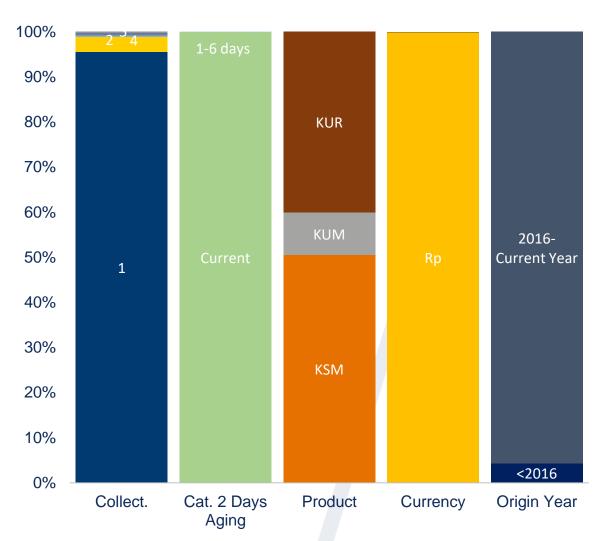
# Rp 57,678.7 Bn in loans were in the SME portfolio in 2Q 2021:

- 99.5% were Performing Loans, with 3.2 % in Category 2
- 98.1% of the SME Loans were current in interest payments
- Primary sectors in Small Business were:
  - ➤ Trading Distribution
  - Trading Retail
  - Plantations
- 96.1% were Rupiah loans
- 63.7% were Working Capital loans and 22.1% were Investment loans



### 1H21 Loan Detail: Micro Loans

### Loan Profile: Micro Loans (Rp 126,307.6 Bn) Bank Only



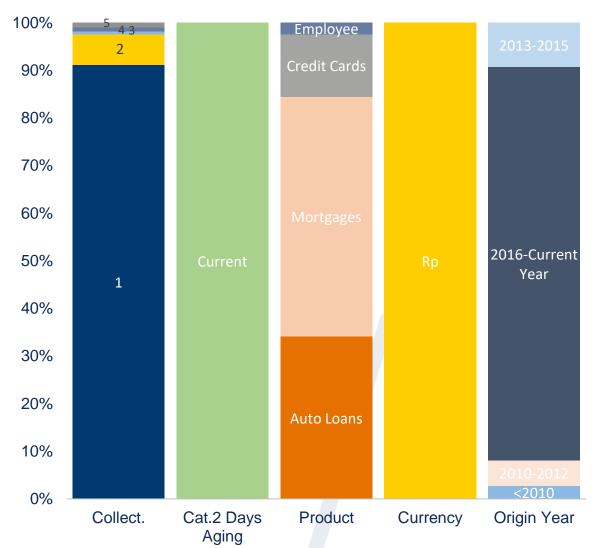
# Rp 126,307.6 Bn in loans were in the Micro portfolio in 2Q 2021. Of this Micro Loans :

- 98.9% were Performing Loans, with 3.3% in Category 2
- Rp. 1.4 Tn (1.1% of Micro Loans) were in NPL Category
- 99.9% of the Micro Loans were current in interest payments
- 50.5% were Salary Based loans (KSM) and 40.1% were Government Program Micro Loan (KUR)
- 99.9% were Rupiah loans



### 1H21 Loan Detail: Consumer Loan

### Loan Profile: Consumer Loans (Rp 87,062.2 Bn) Bank Only



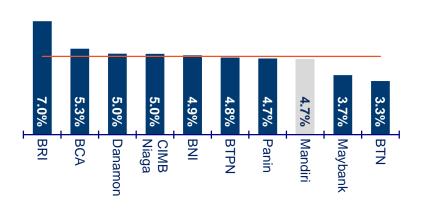
# Rp 87,062.2 Bn in loans were in the Consumer portfolio in 2Q 2021. Of this Consumer Loans in 2Q 2021:

- 97.6% were Performing Loans, with 6,4% in Category 2
- Rp. 2.1 Tn (2.4% of Consumer Loans) were in NPL Category
- All of the Consumer Loans were current in Interest Payment
- 50.4% were Mortgage and 34.1% were Auto loan
- 100% were Rupiah loans

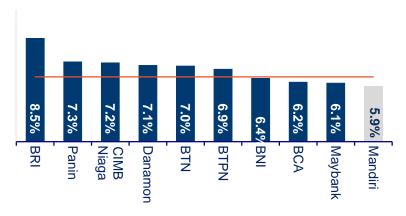


### Measure of Scale and Returns Relative to Peers – Bank Only as of March 2021

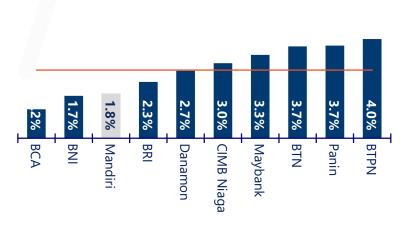




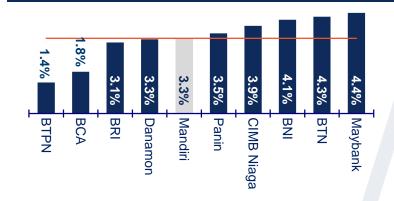
### **Yield on Assets (p.a.)**



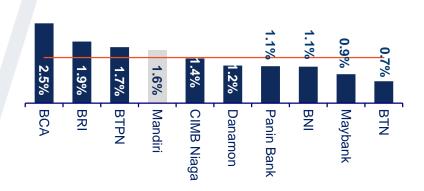
#### **Cost of Funds**



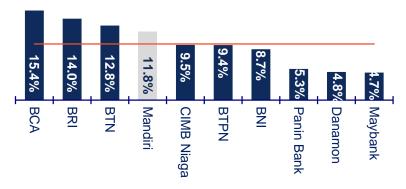
### **NPL Ratio (Gross)**



### **Return on Avg. Assets (After Tax)**



### Adj. Return on Avg. Equity (After Tax)





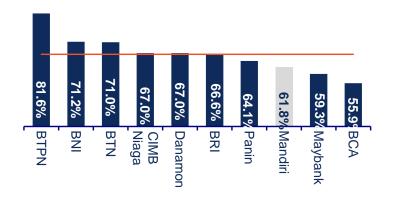




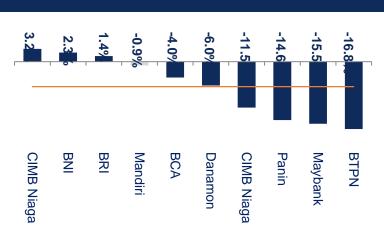


### Measure of Scale and Returns Relative to Peers – Bank Only as of March 2021

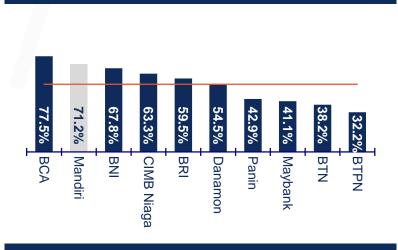
#### **Loans to Total Earning Assets**



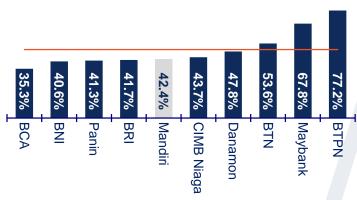
### **Loan Growth YoY**



**CASA Ratio** 

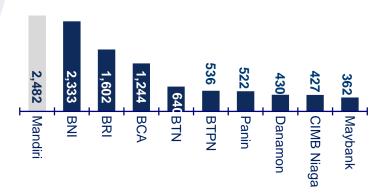


#### **Cost to Income Ratio**

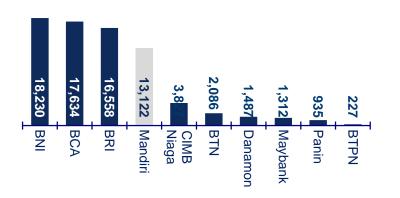


Source: Long Form Publication Format

### **# Branches**



### # ATMs

















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