

INVESTOR RELATIONS

Investor Relations is one of the supporting organs between the Company and investors, as well as potential investors, shareholders, institutional brokers, investment managers and analysts, which aim to increase the Company's creditability and to link a communication between the Company's management and investors. Investor Relations is responsible to manage an open communication and information delivery to assist investors in making investment decisions.

The Investor Relations Division proactively communicates with investors and analysts about the Company. The delivery of communication and information shall be in the form of meetings with investors and analysts, public expose, presentations, road shows, press releases, newsletters or other reports, as well as participating in the domestic and international investor forum or conference.

The Company appoints the Investor Relations to provide adequate access of information on the Company's performance for the investment community including stakeholders.

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The duties and responsibilities of Investor Relations include:

1. Creating, developing and maintaining cooperative relationships with constituents of the Indonesian Capital Market, including Fund Managers, buy-side & sell-side Analysts, Stock Brokers, Investments Bankers, and Rating Agencies.
2. Provide accurate qualitative and quantitative information to form a long-term valuation of Bank Mandiri shares through various means including: Quarterly Earnings Call, Investor Conference, Teleconference, Web-Casts, IR Website, Broker Sponsorship, Road Show & Non-Deal Road Show both Local and International.
3. Representing the Company's management in meetings with analysts and investors either one-on-one or public presentation sessions to communicate opinions, attitudes and reactions to company issues and provide strategic feedback for the Company's management.
4. Observe the sales patterns and share ownership of the Company, including managing and developing an investor database and contact reports.

INVESTOR RELATIONS

5. Maintain openness, accuracy and timeliness of the disclosure of relevant information to capital market players. The contacts for Bank Mandiri Investor Relations are as follows:

Investor Relations Group

Menara Mandiri II Lt. 26,
Jl. Jend. Sudirman Kav.54-55 Jakarta 12190 Indonesia
Tel: 021 3002 3000 ext. 7125207
Email: ir@bankmandiri.co.id
Website: <https://www.bankmandiri.co.id/web/ir>

Profil Group Head Investor Relations



Laurensius Teiseran
Group Head Investor Relations
Age: 36 Years old
Citizenship: Indonesian
Domicile: Jakarta

Educational Background

Bachelor in Economics from Atma Jaya University.

Professional Background

- Group Head of Investor Relations at Bank Mandiri (2021-present)
- Senior Vice President at CGS CIMB Securities (2019-2021)
- Vice President at Credit Suisse Securities (2014-2019)
- Equity Research Analyst at Bahana Sekuritas (2013-2014)
- Research Asisstant at United Nation Development Program (2012-2013)

Investor Relations Activities in 2023

To clearly communicate the Company's strategy and business activities to stakeholders, the Investor Relations actively disseminates relevant and timely information to the investment community so that investors can comprehend the Company's strategy development, performance and key business activities. Transparent and balanced information dissemination is one of the Company's information disclosure principles.

Investor Relations actively communicates with investors and shareholders, organizes road shows and investor meetings locally and internationally. Investor Relations routinely disseminates information through press releases, presentations, public exposes, and meetings with analysts and investors on a regular basis.

The following were Investor Relations activities during 2023:

INVESTOR RELATIONS

Investor Relations Activities

No.	Types of Activities	Total	Description	Location
1	Investor Conference	18 times	Conferences related to the Company's performance updates	Jakarta, Singapura, Kuala Lumpur, Taipei, Hong Kong, Dubai, Australia, United Kingdom, United States of America
2	Virtual Investor Conference	6 times	Virtual conference related to the Company's performance updates	Jakarta
3	Non-Deal Roadshow	8 times	Meeting at the Shareholders' office location for the Company's performance updates	Singapura, Kuala Lumpur, Hong Kong, Japan, United States of America, United Kingdom, Europe
4	Virtual Non-Deal Roadshow	0 times	Virtual meeting with Shareholders for the Company's performance updates	Jakarta
5	Adhoc Investor Meeting	±200 times	The Company's performance updates	Jakarta
6	Quarterly Earnings Call/ Analyst Meeting	4 times	Presentation of quarterly financial performance reports	Jakarta
7	Review Meeting with Credit Rating Agencies	4 times	The Company's meeting with Credit Rating Agencies (CRA) to update Bank Mandiri's rating every year	Jakarta

Training Investor Relations 2023

No.	Types of Training and Competency Development / Training Materials	Time and Location	Organizers
1	Co Creating Future Mandirian 2023: Business Leaders Who Always Deliver and Ahead	Mandiri University / Classroom	29 August 2023
2	Workshop SPC Group Tahun 2023	Mandiri University / Hybrid Classroom	28 February 2023
3	Webinar Road to Mandiri Investment Forum 2023	Mandiri University / Virtual Classroom	10 January 2023