

COMPANY IDENTITY

[OJK C.2], [GRI 2-1]

Company Name	PT Bank Mandiri (Persero) Tbk.
Legal Form	Limited Liability Company
Deed of Establishment	Deed No. 10 dated October 2, 1998, made before notary Sutjipto, S.H. and approved by the Minister of Justice of the Republic of Indonesia No. C2-16561. ht.01.01 th 98 dated October 2, 1998, and has been announced in the State Gazette of the Republic of Indonesia No. 97 dated December 4, 1998, additional State Gazette of the Republic of Indonesia No. 6859.
Business Field [OJK C.4]	Banking
Head Office Location	Plaza Mandiri Jl. Jenderal Gatot Subroto Kav. 36-38 Jakarta 12190 Indonesia
Operational Location	1. Domestic: All provinces in Indonesia 2. Overseas: Singapore, Malaysia, Hongkong, Timor Leste, People's Republic of China, England, and Cayman Islands
Telephone	(62-21) 5265045
Facsimile	(62-21) 5274477, 527557
Website	www.bankmandiri.co.id
Call Center	14000 - (021) 52997777

Scale and Reach [OJK C.3]

OPERATIONAL AREA

Table of Office Network by Region in 2023

Region	Branch Office	Sub-Branch Office	Other Office Network
			ATM
Region I/Sumatera 1	15	196	1,107
Region II/Sumatera 2	14	211	845
Region III/Jakarta 1	12	235	1,727
Region IV/Jakarta 2	11	201	1,584
Region V/Jakarta 3	8	177	1,473
Region VI/Java 1	9	203	1,205
Region VII/Java 2	11	253	1,203
Region VIII/Java 3	13	281	1,661
Region IX/Kalimantan	12	149	748
Region X/Sulawesi and Maluku	19	165	679
Region XI/Bali and Nusa Tenggara	5	110	525
Region XII/Papua	10	44	254
Embassy	7	1	16
TOTAL	146	2,226	13,027

Table of Office Network for the Last 5 Years

Office Types	2023	2022	2021	2020	2019
Head Office	1	1	1	1	1
Branch Office	139	138	137	140	139
Overseas Office	7	7	7	7	7
Sub-Branch Office*)	2,104	2,225	2,465	2,280	2,304
Cash Office	-	-	-	90	140
Other Office Types:					
- Payment Point	36	42	-	113	145
- Mobile Cash	77	77	-	58	59
- Micro Mobile Cash	21	22	-	27	27
ATM	12,906	13,027	13,087	13,217	18,291

1. In 2021, according to POJK No. 12/POJK.03/2021 dated July 30, 2022 on Commercial Banks, the Cash Office network, Payment Points, Mobile Cash, and Micro Mobile Cash are classified as Sub-Branch Offices.

2. In 2022, according to the letter OJK No. S-30/PB.11/2022 dated March 6, 2022 on APOLO Reporting – Office Network in accordance with POJK No. 12/POJK.03/2021 on Commercial Banks, the Payment Point, Mobile Cash, and Micro Mobile Cash networks are no longer recorded as Sub-Branch Offices, but are only recorded as internal bank data.

