



- d. Approving merger, consolidation, acquisition, segregation, dissolution of the Company.
 - e. Approving the remuneration of the Board of Directors or Board of Commissioners.
 - f. Approving asset transfer and assurance which requires GMS approval as per the Articles of Association.
 - g. Approving the investment and reduction to the percentage of capital investment at other company which requires GMS approval as per the Articles of Association.
 - h. Approving the utilization of net profit.
 - i. Approving the non-operational investment and long-term funding which requires GMS approval as per the Articles of Association.
2. Right to propose GMS agenda..
 3. Right to request and access company data and documents.
 4. Right to propose binding nomination of candidates of Board of Directors members and candidates of Board of Commissioners members.

In addition to the above privileges, certain actions of the Board of Directors with certain criteria must obtain approval written from the Board of Commissioners and Series Shareholders A Dwiwarna as stipulated in Article 12 paragraph (7) Bank Mandiri's Articles of Association.

Rights of General Shareholders

Bank Mandiri Shareholders, both Holders of Series A Dwiwarna Share and Holders of Series B Share, have the same right in addition to the Special Right of Series A Dwiwarna Share above and as long as not regulated otherwise by the Company's Articles of Association, as follows:

1. The right to attend, express opinions, and vote in a GMS based on one share.
2. Each Shareholder has the right of 1 (one) vote/share (one share one vote)
3. Obtain an explanation of the voting procedure before the GMS begins.
4. The voting mechanism is done by the polling method
5. Opportunity to propose an agenda in GMS.
6. Opportunity to grant authority to another party if a shareholder is unable to attend the GMS.
7. Reveal practices to encourage involvement of Shareholders outside the GMS
8. To propose questions in every agenda discussion and every decision of GMS agenda.
9. Opportunity to vote as agree, disagree, or abstain in every proposal of decision of GMS agenda.
10. Right to obtain information regarding the company in manners that are on time, correct, and regular, except for matters that are confidential.
11. Right to obtain part of the Company's profit that is allocated for Shareholder in the form of dividend and another distribution of profit, which is proportional to the number of owned shares.

12. Right to obtain comprehensive description and accurate information regarding procedure that needs to be executed in relation to the implementation of GMS.

Responsibilities of Shareholders

In addition to the rights and authorities, Bank Mandiri Shareholders as the capital owners also have responsibilities that must be fulfilled to the Company.

Controlling Shareholders

Their responsibilities are as follows:

1. Controlling shareholders must be able to:
 - a. Consider the interests of minority shareholders and stakeholders pursuant to the applicable conditions and laws and regulations;
 - b. In the event of alleged violation to the laws and regulations or as requested by relevant authority, names of shareholders and ultimate shareholders shall be disclosed to law enforcement authorities regarding the ultimate controlling shareholders, or as requested by relevant authority.
2. As for controlling shareholders with shares in several public companies, they have to be open with regard to accountability and relationship between public companies.

All Shareholders

Their responsibilities are as follows:

1. Distinguishing the ownership of the property of public company and personal property.
2. Distinguishing their functions as shareholders and members of Board of Commissioners or Board of Directors in the event that shareholders serve in one of those organs.
3. Shareholders who have particular interests are not allowed to vote.

Minority shareholders are responsible to exercise their rights effectively pursuant to the Articles of Association of the Company as well as the laws and regulations.

Policy of Relationship with Shareholders

As a Public Company, Bank Mandiri continuously attempts to provide accurate, periodic, and up-to-date information to Shareholders. Currently, communication activity to the Shareholders in Bank Mandiri is managed by the Corporate Secretary and Investor Relations Work Unit. Pursuant to Article 5 of Financial Services Authority Regulation No. 35/POJK.04/2014 concerning the Secretary of Issuer Company or Public Company, one of the functions of Corporate Secretary is a liaison between the Issuer and shareholders, OJK, and other stakeholders. Internal policy regulating the relationship between Bank Mandiri and Shareholders is Operational Policy and Standard Procedure of Corporate Secretary which, among other things, regulates Corporate Communication Activity.



Investor Relations Activities 2020

No.	Type of activity	Total	Description	Location
1	Investor Conference	3 kali	Konferensi terkait update kinerja Perseroan	Jakarta dan Singapore
2	Virtual Investor Conference	13 kali	Konferensi virtual terkait update kinerja Perseroan	Jakarta
3	Non-Deal Roadshow	1 kali	Pertemuan di lokasi kantor Pemegang Saham untuk update kinerja Perseroan	UK/Europe
4	Virtual Non-Deal Roadshow	2 kali	Pertemuan virtual dengan Pemegang Saham untuk update kinerja Perseroan	Jakarta
5	Adhoc Investor Meeting/ Teleconference	±100 kali	Update kinerja Perseroan	Jakarta
6	Quarterly Earnings Call/ Analyst Meeting	4 kali	Pemaparan laporan kinerja keuangan triwulanan kepada investor dan analis	Jakarta
7	Review Meeting dengan Credit Rating Agencies	2 kali	Pertemuan Perseroan dengan Credit Rating Agencies (CRA) untuk update peringkat Bank Mandiri setiap tahunnya.	Jakarta

Press Release

One form of information dissemination of Bank Mandiri to the public is by conducting press releases. The press release aims to describe the activities or events that occur. During 2020, press releases rolled out by Bank Mandiri included:

Table of Press Release

No.	Date	Title
January		
1.	January 02, 2020	Bank Mandiri Moved Operations of Flood-Affected Branches
2.	January 03, 2020	Bank Mandiri Helped Flood Victims by Deploying 500 Employees as Volunteers
3.	January 12, 2020	Channeled US\$3.4 Billion, Bank Mandiri Controlled Syndicated Credit Market Share
4.	January 17, 2020	Bank Mandiri Strengthened KUR in Priority Tourism Destinations
5.	January 21, 2020	Optimization of Land Asset Management, Mandiri Cooperated with the Ministry of Agrarian Affairs
6.	January 24, 2020	Brilliant Performance, Bank Mandiri made a profit of IDR27.5 Trillion in 2019
7.	January 27, 2020	USD 4 trillion Asset Manager to Attend Mandiri Investment Forum
8.	January 29, 2020	Bought Telkomsel Credit or Data via Bank Mandiri e-channel, A Customer Picked Up Car Prize
February		
9.	February 05, 2020	MIF Consistently Promoted Indonesia's Investment Opportunities
10.	February 06, 2020	Mandiri Shared Chinese New Year Happiness with Key Customers
11.	February 10, 2020	Mandiri Cooperated with Bukalapak to Expand Financial Access for The Community Through Traditional Warungs
12.	February 11, 2020	Bank Mandiri's Foreign Office Business Soars
13.	February 19, 2020	Mandiri GMS Distributed 60% of 2019 Profit as Dividend
14.	February 20, 2020	12 Thousand Runners Would Compete in 2020 Mandiri Jogja Marathon
15.	February 26, 2020	Support MSMEs, Mandiri Seriously Collaborated with e-Commerce and Fintech
16.	February 27, 2020	Mandiri Cooperated with Online Platform and Startup to Market Online KPR
March		
17.	March 03, 2020	Beware of Corona, Bank Mandiri Distributed 10,000 Masks to Depok Residents
18.	March 06, 2020	Bank Mandiri was Optimistic that Government Stimulus could Safeguard The Domestic Economy from Coronavirus
19.	March 06, 2020	Bank Mandiri Appointed Rully Setiawan as Corporate Secretary
20.	March 06, 2020	Bank Mandiri Implemented Corona Virus Anti-Virus Protocol
21.	March 09, 2020	Anticipation of Coronavirus Epidemic, 2020 Mandiri Jogja Marathon was Postponed Until August 15-16, 2020
22.	March 10, 2020	Bank Mandiri Collaborated With Microsoft to Optimize Business
23.	March 11, 2020	Anticipation of Digital Boom, Mandiri Launched Hype Branch