



### PT Mandiri Utama Finance (MUF)

No.	Legal Issues	Total		
		Civil	Criminal	Industrial Relation
1.	Cases/Legal Issues in settlement process	14	N/A	N/A
2.	Completed Case/Legal Issues (already have permanent legal force)	15	9	1

### PT Mandiri Tunas Finance (MTF)

No.	Legal Issues	Total		
		Civil	Criminal	Industrial Relation
1.	Cases/Legal Issues in settlement process	34	N/A	N/A
2.	Completed Case/Legal Issues (already have permanent legal force)	35	9	1

#### Legal Issues Faced by the Board of Commissioners and Board of Directors

During the period of 2020, there were no members of the Board of Directors and Board of Commissioners of Bank Mandiri who had legal issues, both civil and criminal.

#### Disclosure of Administrative Sanctions from Ojk

During the period of 2020, there were no material administrative sanctions that affected the business continuity of Bank Mandiri and there were no administrative sanctions imposed on the Board of Commissioners and Directors.

#### Company Information and Data Access

The public can access all financial and non-financial reports that have been submitted by Bank Mandiri transparently through various means including Mass Media, Company Website, Public Expose, Electronic Reporting Facilities IDX issuers, the OJK Electronic Reporting System, and the BUMN (Indonesian State Owned Enterprises) Ministry Portal that are available on time, complete and accurate.

#### Company Secretary

##### Rudi As Aturridha

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#### Headquarter Address

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#### Situs Website

[www.bankmandiri.co.id](http://www.bankmandiri.co.id)

#### Call Center

14000 ; (021) 52997777

#### Contact Address

Corporate Secretary  
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#### Customer Care

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#### Social Media

Facebook : <https://id.facebook.com/officialbankmandiri/>  
 Twitter : @bankmandiri  
 Instagram : @bankmandiri